

# Vallabh Enterprises

**Regd. Office :** 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067  
**Support :** | **W :** www.vallabhenterprises.com  
**E :** vallabhsecure@yahoo.co.in

| <b>Service Status Details : VE259</b> |   |   |                            |               |           |           |                 |        |                     |                |   |                     |              |   |   |                     |           |     |  |   |                     |           |     |  |   |                     |           |     |  |   |
|---------------------------------------|---|---|----------------------------|---------------|-----------|-----------|-----------------|--------|---------------------|----------------|---|---------------------|--------------|---|---|---------------------|-----------|-----|--|---|---------------------|-----------|-----|--|---|---------------------|-----------|-----|--|---|
| <b>Priority :</b>                     | High  |   |                            |               |           |           |                 |        |                     |                |   |                     |              |   |   |                     |           |     |  |   |                     |           |     |  |   |                     |           |     |  |   |
| <b>Created By :</b>                   | Admin - Apurva Vajaria  |   |                            |               |           |           |                 |        |                     |                |   |                     |              |   |   |                     |           |     |  |   |                     |           |     |  |   |                     |           |     |  |   |
| <b>Complaint Mob. No. :</b>           | 9833922972  |   |                            |               |           |           |                 |        |                     |                |   |                     |              |   |   |                     |           |     |  |   |                     |           |     |  |   |                     |           |     |  |   |
| <b>Technician Name :</b>              | Anil Yadav  |   | <b>Technician Mobile :</b> | 8080922983    |           |           |                 |        |                     |                |   |                     |              |   |   |                     |           |     |  |   |                     |           |     |  |   |                     |           |     |  |   |
| <b>Ticket Type :</b>                  | Complain  | <b>Date &amp; Time :</b>  | 04-09-2019 10:24:17        |               |           |           |                 |        |                     |                |   |                     |              |   |   |                     |           |     |  |   |                     |           |     |  |   |                     |           |     |  |   |
| <b>Vendor Details :</b>               |   |   |                            |               |           |           |                 |        |                     |                |   |                     |              |   |   |                     |           |     |  |   |                     |           |     |  |   |                     |           |     |  |   |
| <b>Company Name/Client Name :</b>     | Bombay Deyng And Manufacturing Co. Ltd  | <b>Customer's Mobile :</b>  | 9833922972                 | <b>Name :</b> | Reddy Sir |           |                 |        |                     |                |   |                     |              |   |   |                     |           |     |  |   |                     |           |     |  |   |                     |           |     |  |   |
| <b>Address :</b>                      |   |   |                            |               |           |           |                 |        |                     |                |   |                     |              |   |   |                     |           |     |  |   |                     |           |     |  |   |                     |           |     |  |   |
| Mumbai , , , , Maharashtra            |   |   |                            |               |           |           |                 |        |                     |                |   |                     |              |   |   |                     |           |     |  |   |                     |           |     |  |   |                     |           |     |  |   |
| <b>AMC Details :</b>                  |   |   |                            |               |           |           |                 |        |                     |                |   |                     |              |   |   |                     |           |     |  |   |                     |           |     |  |   |                     |           |     |  |   |
| <b>Expiry Date :</b>                  | 01-01-1970 05:30:00   |   | <b>Type :</b>              |               |           |           |                 |        |                     |                |   |                     |              |   |   |                     |           |     |  |   |                     |           |     |  |   |                     |           |     |  |   |
| <b>Product Name :</b>                 | CCTV  |   |                            |               |           |           |                 |        |                     |                |   |                     |              |   |   |                     |           |     |  |   |                     |           |     |  |   |                     |           |     |  |   |
| <b>Complain :</b>                     | 1 camera not working at parking area 2 cameras picture quality not proper at parking area   |   |                            |               |           |           |                 |        |                     |                |   |                     |              |   |   |                     |           |     |  |   |                     |           |     |  |   |                     |           |     |  |   |
| <b>Technician Comment :</b>           |   |   |                            |               |           |           |                 |        |                     |                |   |                     |              |   |   |                     |           |     |  |   |                     |           |     |  |   |                     |           |     |  |   |
| <b>Complain Operator :</b>            | Desktop - Apurva Vajaria  |   |                            |               |           |           |                 |        |                     |                |   |                     |              |   |   |                     |           |     |  |   |                     |           |     |  |   |                     |           |     |  |   |
| <b>Remark :</b>                       | 2nd floor retail department passage and 2nd floor retail department blur issue resolved.. gr flr hrc proper angle setting done parking camera not working was not available to check the issue as the camera is been covered with tarpatri sheet and sheet will be removed after 15-20 days did survey of parking area from parkingpoeta cvavin to security porta cavin cable length is 120 mtrs  |   |                            |               |           |           |                 |        |                     |                |   |                     |              |   |   |                     |           |     |  |   |                     |           |     |  |   |                     |           |     |  |   |
| <b>Status History :</b>               | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>03-10-2019 01:23:10</td><td>AnilYadav</td><td>Completed</td><td></td><td>-</td></tr><tr><td>11-09-2019 10:57:00</td><td>AnilYadav</td><td>New</td><td></td><td>-</td></tr><tr><td>07-09-2019 01:47:13</td><td>AnilYadav</td><td>New</td><td></td><td>-</td></tr><tr><td>04-09-2019 10:24:18</td><td>AnilYadav</td><td>New</td><td></td><td>-</td></tr></tbody></table>               |   |                            |               |           | Date Time | Technician Name | Status | Remark              | Sign           | 03-10-2019 01:23:10   | AnilYadav           | Completed    |   | - | 11-09-2019 10:57:00 | AnilYadav | New |  | - | 07-09-2019 01:47:13 | AnilYadav | New |  | - | 04-09-2019 10:24:18 | AnilYadav | New |  | - |
| Date Time                             | Technician Name   | Status  | Remark                     | Sign          |           |           |                 |        |                     |                |   |                     |              |   |   |                     |           |     |  |   |                     |           |     |  |   |                     |           |     |  |   |
| 03-10-2019 01:23:10                   | AnilYadav   | Completed   |                            | -             |           |           |                 |        |                     |                |   |                     |              |   |   |                     |           |     |  |   |                     |           |     |  |   |                     |           |     |  |   |
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| <b>Previous Complain History :</b>    | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Remark</th></tr></thead><tbody><tr><td>07-11-2019 05:39:54</td><td>Atique Salmani</td><td>one camera reception blurr issue resolved and all working ok. parking area one camera hikvisin bullet coming pinkish n also Lnkey missing so need to changed.</td></tr><tr><td>30-10-2019 11:15:26</td><td>ZainulShaikh</td><td>One main gate camera issue solved now working ok. 4th flr passage camera blur issue need to change.</td></tr></tbody></table> |   |                            |               |           | Date Time | Technician Name | Remark | 07-11-2019 05:39:54 | Atique Salmani | one camera reception blurr issue resolved and all working ok. parking area one camera hikvisin bullet coming pinkish n also Lnkey missing so need to changed. | 30-10-2019 11:15:26 | ZainulShaikh | One main gate camera issue solved now working ok. 4th flr passage camera blur issue need to change. |   |                     |           |     |  |   |                     |           |     |  |   |                     |           |     |  |   |
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