


Vallabh Enterprises

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Support : | W : www.vallabhenterprises.com
E : vallabhsecure@yahoo.co.in

Service Status Details : VE9477					
Priority :	Low				
Created By :	Admin - Apurva Vajaria				
Complaint Mob. No. :	7021671156				
Technician Name :	Ravi Rajbhar		Technician Mobile :	8080922965	
Ticket Type :	AMC visiting	Date & Time :	08-09-2023 04:41:30		
Vendor Details :					
Company Name/Client Name :	Lokhandwala Foundation	Customer's Mobile :	7021671156	Name :	Rauf Sir
Address :					
Mumbai , , , , Maharashtra					
AMC Details :					
Expiry Date :	01-01-1970 05:30:00		Type :		
Product Name :	Ppm				
Complain :	CCTV/PA/EPABX/Intercom PPM Need to do				
Technician Comment :	ppm done off cctv camera dvr - 1. 16 camera ok working don 1 tb hdd normal recoding going on in dvr 7 day dvr - 2. 15 camera ok working one camera on off issue 3 camera off room 204, 207, 106 1 tb hdd normal data and time set in dvr dvr - 3. allready faulty infrom to raud sir also dvr 4. 13 camera ok working done 3 camera off issue 1 tb hdd normal recoding today going on in dvr data and time set dvr 5. 14 camera ok working and 2 camera of dvr hdd not showing narmal then dvr restats then ok working done and recoding going on data and time set Dvr 6. 14 camera ok working done 2 camera off 1tb hdd normal recoding going on in dvr 45 day (prama dvr) dvr 7. 13 camera ok working done and two camera remove client side ground floor and one camera on off iissue 1 tb hdd normal dvr data and time set recoding today going on in dvr and PA system check all ok working done also with epbax system check - NEC Dvr being restart again n again it's too old and over dated so dvr and camera need to changed				
Complain Operator :	Desktop - Apurva Vajaria				
Remark :	ppm done off cctv camera dvr - 1. 16 camera ok working don 1 tb hdd normal recoding going on in dvr 7 day dvr - 2. 15 camera ok working one camera on off issue 3 camera off room 204, 207, 106 1 tb hdd normal data and time set in dvr dvr - 3. allready faulty infrom to raud sir also dvr 4. 13 camera ok working done 3 camera off issue 1 tb hdd normal recoding today going on in dvr data and time set dvr 5. 14 camera ok working and 2 camera of dvr hdd not showing narmal then dvr restats then ok working done and recoding going on data and time set Dvr 6. 14 camera ok working done 2 camera off 1tb hdd normal recoding going on in dvr 45 day (prama dvr) dvr 7. 13 camera ok working done and two camera remove client side ground floor and one camera on off iissue 1 tb hdd normal dvr data and time set recoding today going on in dvr and PA system check all ok working done also with epbax system check - NEC Dvr being restart again n again it's too old and over dated so dvr and camera need to changed				

Status History :					
	Date Time	Technician Name	Status	Remark	Sign
	21-09-2023 03:14:31	Ravi Rajbhar	Completed	ppm done off cctv camera dvr - 1. 16 camera ok working don 1 tb hdd normal recoding going on in dvr 7 day dvr - 2. 15 camera ok working one camera on off issue 3 camera off room 204, 207, 106 1 tb hdd normal data and time set in dvr dvr - 3. allready faulty infrom to raud sir also dvr 4. 13 camera ok working done 3 camera off issue 1 tb hdd normal recoding today going on in dvr data and time set dvr 5. 14 camera ok working and 2 camera of dvr hdd not showing narmal then dvr restats then ok working done and recoding going on data and time set Dvr 6. 14 camera ok working done 2 camera off 1tb hdd normal recoding going on in dvr 45 day (prama dvr) dvr 7. 13 camera ok working done and two camera remove client side ground floor and one camera on off iissue 1 tb hdd normal dvr data and time set recoding today going on in dvr and PA system check all ok working done also with epbax system check - NEC Dvr being restart again n again it's too old and over dated so dvr and camera need to changed	
	21-09-2023 12:06:04	Ravi Rajbhar	New		-
Previous Complain History :					
	Date Time	Technician Name	Remark		
	19-07-2023 11:56:10	Munna Gupta	I have checked 7 DVR and have set frame rate and bit rate in all DVR's DVR No. 3 HDD is not getting supported and 3 cameras are connected in it and due to HDD unsupported there will be no recording for the said 3 cameras Note : If DVR restarts Data and Time gets change and due to which no recording will not be found. We recommend to replace the DVR's		
	30-06-2023 10:55:26	Ravi Rajbhar			