




Vallabh Enterprises

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Service Status Details : VE8903																				
Priority :	Low																			
Created By :	Admin - Apurva Vajaria																			
Complaint Mob. No. :	7021671156																			
Technician Name :	Munna Gupta		Technician Mobile :	8080922982																
Ticket Type :	Complain	Date & Time :	19-07-2023 11:56:10																	
Vendor Details :																				
Company Name/Client Name :	Lokhandwala Foundation	Customer's Mobile :	7021671156	Name :	Rauf Sir															
Address :																				
Mumbai , , , , Maharashtra																				
AMC Details :																				
Expiry Date :	01-01-1970 05:30:00		Type :																	
Product Name :	CCTV																			
Complain :	In 5 DVR Only 4-5 days recoding																			
Technician Comment :	I have checked 7 DVR and have set frame rate and bit rate in all DVR's DVR No. 3 HDD is not getting supported and 3 cameras are connected in it and due to HDD unsupported there will be no recording for the said 3 cameras Note : If DVR restarts Data and Time gets change and due to which no recording will not be found. We recommend to replace the DVR's																			
Complain Operator :	Desktop - Apurva Vajaria																			
Remark :	I have checked 7 DVR and have set frame rate and bit rate in all DVR's DVR No. 3 HDD is not getting supported and 3 cameras are connected in it and due to HDD unsupported there will be no recording for the said 3 cameras Note : If DVR restarts Data and Time gets change and due to which no recording will not be found. We recommend to replace the DVR's																			
Status History :	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>19-07-2023 01:29:02</td><td>Munna Gupta</td><td>Completed</td><td>I have checked 7 DVR and have set frame rate and bit rate in all DVR's DVR No. 3 HDD is not getting supported and 3 cameras are connected in it and due to HDD unsupported there will be no recording for the said 3 cameras Note : If DVR restarts Data and Time gets change and due to which no recording will not be found. We recommend to replace the DVR's</td><td></td></tr><tr><td>19-07-2023 11:56:19</td><td>Munna Gupta</td><td>New</td><td></td><td>-</td></tr></tbody></table>					Date Time	Technician Name	Status	Remark	Sign	19-07-2023 01:29:02	Munna Gupta	Completed	I have checked 7 DVR and have set frame rate and bit rate in all DVR's DVR No. 3 HDD is not getting supported and 3 cameras are connected in it and due to HDD unsupported there will be no recording for the said 3 cameras Note : If DVR restarts Data and Time gets change and due to which no recording will not be found. We recommend to replace the DVR's		19-07-2023 11:56:19	Munna Gupta	New		-
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Previous Complain History :			
	Date Time	Technician Name	Remark
	30-06-2023 10:55:26	Ravi Rajbhar	
	24-06-2023 10:33:47	Ravi Rajbhar	dvr no. 2 check but hdd error then new hdd install 1 tb and faulty 1 tb hdd hondover to govind singh and dvr no. 5 and 6, 7 date and time set and dvr no. 6 hdd error issue resloved and ok working done and dvr no. 3 also fualty