

# Vallabh Enterprises

Regd. Office : 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067  
Support : | W : www.vallabhenterprises.com  
E : vallabhsecure@yahoo.co.in

<b>Service Status Details : VE8694</b>															
<b>Priority :</b>	Low														
<b>Created By :</b>	Admin - Apurva Vajaria														
<b>Complaint Mob. No. :</b>	7021671156														
<b>Technician Name :</b>	Ravi Rajbhar		<b>Technician Mobile :</b>	8080922965											
<b>Ticket Type :</b>	Complain	<b>Date &amp; Time :</b>	30-06-2023 10:55:26												
<b>Vendor Details :</b>															
<b>Company Name/Client Name :</b>	Lokhandwala Foundation	<b>Customer's Mobile :</b>	7021671156	<b>Name :</b>	Rauf Sir										
<b>Address :</b>															
Mumbai , , , , Maharashtra															
<b>AMC Details :</b>															
<b>Expiry Date :</b>	01-01-1970 05:30:00		<b>Type :</b>												
<b>Product Name :</b>	CCTV														
<b>Complain :</b>	20 or 25 camera off issue														
<b>Technician Comment :</b>															
<b>Complain Operator :</b>	Desktop - Apurva Vajaria														
<b>Remark :</b>															
<b>Status History :</b>	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>30-06-2023 10:55:42</td><td>Ravi Rajbhar</td><td>New</td><td></td><td>-</td></tr></tbody></table>					Date Time	Technician Name	Status	Remark	Sign	30-06-2023 10:55:42	Ravi Rajbhar	New		-
Date Time	Technician Name	Status	Remark	Sign											
30-06-2023 10:55:42	Ravi Rajbhar	New		-											
<b>Previous Complain History :</b>	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Remark</th></tr></thead><tbody><tr><td>19-07-2023 11:56:10</td><td>Munna Gupta</td><td>I have checked 7 DVR and have set frame rate and bit rate in all DVR's DVR No. 3 HDD is not getting supported and 3 cameras are connected in it and due to HDD unsupported there will be no recording for the said 3 cameras Note : If DVR restarts Data and Time gets change and due to which no recording will not be found. We recommend to replace the DVR's</td></tr><tr><td>24-06-2023 10:33:47</td><td>Ravi Rajbhar</td><td>dvr no. 2 check but hdd error then new hdd install 1 tb and faulty 1 tb hdd hondover to govind singh and dvr no. 5 and 6, 7 date and time set and dvr no. 6 hdd error issue resloved and ok working done and dvr no. 3 also fualty</td></tr></tbody></table>					Date Time	Technician Name	Remark	19-07-2023 11:56:10	Munna Gupta	I have checked 7 DVR and have set frame rate and bit rate in all DVR's DVR No. 3 HDD is not getting supported and 3 cameras are connected in it and due to HDD unsupported there will be no recording for the said 3 cameras Note : If DVR restarts Data and Time gets change and due to which no recording will not be found. We recommend to replace the DVR's	24-06-2023 10:33:47	Ravi Rajbhar	dvr no. 2 check but hdd error then new hdd install 1 tb and faulty 1 tb hdd hondover to govind singh and dvr no. 5 and 6, 7 date and time set and dvr no. 6 hdd error issue resloved and ok working done and dvr no. 3 also fualty	
Date Time	Technician Name	Remark													
19-07-2023 11:56:10	Munna Gupta	I have checked 7 DVR and have set frame rate and bit rate in all DVR's DVR No. 3 HDD is not getting supported and 3 cameras are connected in it and due to HDD unsupported there will be no recording for the said 3 cameras Note : If DVR restarts Data and Time gets change and due to which no recording will not be found. We recommend to replace the DVR's													
24-06-2023 10:33:47	Ravi Rajbhar	dvr no. 2 check but hdd error then new hdd install 1 tb and faulty 1 tb hdd hondover to govind singh and dvr no. 5 and 6, 7 date and time set and dvr no. 6 hdd error issue resloved and ok working done and dvr no. 3 also fualty													