




Vallabh Enterprises

Regd. Office : 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067
Support : | W : www.vallabhenterprises.com
E : vallabhsecure@yahoo.co.in

| Service Status Details : VE8654 | | | | | | | | | | | | | | | | | | | | |
|--|---|--------------------------|--|---|----------|-----------|-----------------|--------|--------|------|---------------------|--------------|-----------|--|---|---------------------|--------------|-----|--|---|
| Priority : | Low | | | | | | | | | | | | | | | | | | | |
| Created By : | Admin - Apurva Vajaria | | | | | | | | | | | | | | | | | | | |
| Complaint Mob. No. : | 7021671156 | | | | | | | | | | | | | | | | | | | |
| Technician Name : | Ravi Rajbhar | | Technician Mobile : | 8080922965 | | | | | | | | | | | | | | | | |
| Ticket Type : | Complain | Date & Time : | 24-06-2023 10:33:47 | | | | | | | | | | | | | | | | | |
| Vendor Details : | | | | | | | | | | | | | | | | | | | | |
| Company Name/Client Name : | Lokhandwala Foundation | Customer's Mobile : | 7021671156 | Name : | Rauf Sir | | | | | | | | | | | | | | | |
| Address : | | | | | | | | | | | | | | | | | | | | |
| Mumbai , , , , Maharashtra | | | | | | | | | | | | | | | | | | | | |
| AMC Details : | | | | | | | | | | | | | | | | | | | | |
| Expiry Date : | 01-01-1970 05:30:00 | | Type : | | | | | | | | | | | | | | | | | |
| Product Name : | CCTV | | | | | | | | | | | | | | | | | | | |
| Complain : | 3 dvr hdd error issue need to check | | | | | | | | | | | | | | | | | | | |
| Technician Comment : | dvr no. 2 check but hdd error then new hdd install 1 tb and faulty 1 tb hdd hondover to govind singh and dvr no. 5 and 6, 7 date and time set and dvr no. 6 hdd error issue resloved and ok working done and dvr no. 3 also fualty | | | | | | | | | | | | | | | | | | | |
| Complain Operator : | Desktop - Apurva Vajaria | | | | | | | | | | | | | | | | | | | |
| Remark : | dvr no. 2 check but hdd error then new hdd install 1 tb and faulty 1 tb hdd hondover to govind singh and dvr no. 5 and 6, 7 date and time set and dvr no. 6 hdd error issue resloved and ok working done and dvr no. 3 also fualty | | | | | | | | | | | | | | | | | | | |
| Status History : | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>24-06-2023 12:31:15</td><td>Ravi Rajbhar</td><td>Completed</td><td>dvr no. 2 check but hdd error then new hdd install 1 tb and faulty 1 tb hdd hondover to govind singh and dvr no. 5 and 6, 7 date and time set and dvr no. 6 hdd error issue resloved and ok working done and dvr no. 3 also fualty</td><td></td></tr><tr><td>24-06-2023 10:33:56</td><td>Ravi Rajbhar</td><td>New</td><td></td><td>-</td></tr></tbody></table> | | | | | Date Time | Technician Name | Status | Remark | Sign | 24-06-2023 12:31:15 | Ravi Rajbhar | Completed | dvr no. 2 check but hdd error then new hdd install 1 tb and faulty 1 tb hdd hondover to govind singh and dvr no. 5 and 6, 7 date and time set and dvr no. 6 hdd error issue resloved and ok working done and dvr no. 3 also fualty |  | 24-06-2023 10:33:56 | Ravi Rajbhar | New | | - |
| Date Time | Technician Name | Status | Remark | Sign | | | | | | | | | | | | | | | | |
| 24-06-2023 12:31:15 | Ravi Rajbhar | Completed | dvr no. 2 check but hdd error then new hdd install 1 tb and faulty 1 tb hdd hondover to govind singh and dvr no. 5 and 6, 7 date and time set and dvr no. 6 hdd error issue resloved and ok working done and dvr no. 3 also fualty |  | | | | | | | | | | | | | | | | |
| 24-06-2023 10:33:56 | Ravi Rajbhar | New | | - | | | | | | | | | | | | | | | | |

| Previous Complain History : | | | |
|-----------------------------------|------------------------|-----------------|--|
| | Date Time | Technician Name | Remark |
| | 19-07-2023 11:56:10 | Munna Gupta | I have checked 7 DVR and have set frame rate and bit rate in all DVR's DVR No. 3 HDD is not getting supported and 3 cameras are connected in it and due to HDD unsupported there will be no recording for the said 3 cameras Note : If DVR restarts Data and Time gets change and due to which no recording will not be found. We recommend to replace the DVR's |
| | 30-06-2023 10:55:26 | Ravi Rajbhar | |