




Vallabh Enterprises

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Support : | W : www.vallabhenterprises.com
E : vallabhsecure@yahoo.co.in

Service Status Details : VE8258																				
Priority :	Low																			
Created By :	Admin - Apurva Vajaria																			
Complaint Mob. No. :	7021671156																			
Technician Name :	Chandan Yadav		Technician Mobile :	9833262842																
Ticket Type :	Complain	Date & Time :	04-05-2023 11:24:32																	
Vendor Details :																				
Company Name/Client Name :	Lokhandwala Foundation	Customer's Mobile :	7021671156	Name :	Rauf Sir															
Address :																				
Mumbai , , , , Maharashtra																				
AMC Details :																				
Expiry Date :	01-01-1970 05:30:00		Type :																	
Product Name :	Intercom																			
Complain :	1 intercom connection need to do																			
Technician Comment :	Intercom connection solve.																			
Complain Operator :	Desktop - Apurva Vajaria																			
Remark :	Intercom connection solve.																			
Status History :	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>04-05-2023 12:01:24</td><td>ChandanYadav</td><td>Completed</td><td>Intercom connection solve.</td><td></td></tr><tr><td>04-05-2023 11:24:49</td><td>ChandanYadav</td><td>New</td><td></td><td>-</td></tr></tbody></table>					Date Time	Technician Name	Status	Remark	Sign	04-05-2023 12:01:24	ChandanYadav	Completed	Intercom connection solve.		04-05-2023 11:24:49	ChandanYadav	New		-
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Previous Complain History :	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Remark</th></tr></thead><tbody><tr><td>28-04-2023 05:03:43</td><td>Kalpesh SubhashGurav</td><td>Free Counter Direct Line Disconnect and Swap Direct Line in MD Cabin Principal cabin intercom connection shift Director cabin ok. Principal PA Intercom Connection found the wire and turned on the line. The reception cable is not installed</td></tr><tr><td>21-04-2023 10:56:38</td><td>Ravi Rajbhar</td><td>Lokhandwala school Dvr no.1 12 camera ok working done and date and time set 4 camera off g5/g3/g9 Hdd normal 1 tb Recoding going on Dvr no.2 16 camera ok working done Date and time ok Hdd normal 1tb Recoding going on Dvr no.3 Dvr check 5 bnc connected No hdd in dvr or no camera viewing in dvr Dvr no.4 15 camera ok working done 1 camera off Date and time set Hdd normal 1tb Recoding going on Dvr no.5 16 camera ok working timing set Hdd normal 1tb Recoding going on Dvr no.6 15 camera ok working 1 camera off also missing camera Hdd normal 1tb Recoding going on Time set Dvr no.7 14 camera ok working 2 camera off Date and time set Hdd normal 1tb Recoding going on</td></tr></tbody></table>					Date Time	Technician Name	Remark	28-04-2023 05:03:43	Kalpesh SubhashGurav	Free Counter Direct Line Disconnect and Swap Direct Line in MD Cabin Principal cabin intercom connection shift Director cabin ok. Principal PA Intercom Connection found the wire and turned on the line. The reception cable is not installed	21-04-2023 10:56:38	Ravi Rajbhar	Lokhandwala school Dvr no.1 12 camera ok working done and date and time set 4 camera off g5/g3/g9 Hdd normal 1 tb Recoding going on Dvr no.2 16 camera ok working done Date and time ok Hdd normal 1tb Recoding going on Dvr no.3 Dvr check 5 bnc connected No hdd in dvr or no camera viewing in dvr Dvr no.4 15 camera ok working done 1 camera off Date and time set Hdd normal 1tb Recoding going on Dvr no.5 16 camera ok working timing set Hdd normal 1tb Recoding going on Dvr no.6 15 camera ok working 1 camera off also missing camera Hdd normal 1tb Recoding going on Time set Dvr no.7 14 camera ok working 2 camera off Date and time set Hdd normal 1tb Recoding going on						
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