


Vallabh Enterprises

Regd. Office : 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067
Support : | W : www.vallabhenterprises.com
E : vallabhsecure@yahoo.co.in

Service Status Details : VE8233					
Priority :	Low				
Created By :	Admin - Apurva Vajaria				
Complaint Mob. No. :	7021671156				
Technician Name :	Kalpesh Subhash Gurav		Technician Mobile :	8879684054	
Ticket Type :	Complain	Date & Time :	28-04-2023 05:03:43		
Vendor Details :					
Company Name/Client Name :	Lokhandwala Foundation	Customer's Mobile :	7021671156	Name :	Rauf Sir
Address :					
Mumbai , , , , Maharashtra					
AMC Details :					
Expiry Date :	01-01-1970 05:30:00		Type :		
Product Name :	EPABX				
Complain :	EPABX reception some shifting done need to do punching				
Technician Comment :	Free Counter Direct Line Disconnect and Swap Direct Line in MD Cabin Principal cabin intercom connection shift Director cabin ok. Principal PA Intercom Connection found the wire and turned on the line. The reception cable is not installed				
Complain Operator :	Desktop - Apurva Vajaria				
Remark :	Free Counter Direct Line Disconnect and Swap Direct Line in MD Cabin Principal cabin intercom connection shift Director cabin ok. Principal PA Intercom Connection found the wire and turned on the line. The reception cable is not installed				
Status History :	Date Time	Technician Name	Status	Remark	Sign
	28-04-2023 05:14:04	Kalpesh SubhashGurav	Completed	Free Counter Direct Line Disconnect and Swap Direct Line in MD Cabin Principal cabin intercom connection shift Director cabin ok. Principal PA Intercom Connection found the wire and turned on the line. The reception cable is not installed	
	28-04-2023 05:04:22	Kalpesh SubhashGurav	New		-

Previous Complain History :	Date Time	Technician Name	Remark
	04-05-2023 11:24:32	ChandanYadav	Intercom connection solve.
	21-04-2023 10:56:38	Ravi Rajbhar	Lokhandwala school Dvr no.1 12 camera ok working done and date and time set 4 camera off g5/g3/g9 Hdd normal 1 tb Recoding going on Dvr no.2 16 camera ok working done Date and time ok Hdd normal 1tb Recoding going on Dvr no.3 Dvr check 5 bnc connected No hdd in dvr or no camera viewing in dvr Dvr no.4 15 camera ok working done 1 camera off Date and time set Hdd normal 1tb Recoding going on Dvr no.5 16 camera ok working timing set Hdd normal 1tb Recoding going on Dvr no.6 15 camera ok working 1 camera off also missing camera Hdd normal 1tb Recoding going on Time set Dvr no.7 14 camera ok working 2 camera off Date and time set Hdd normal 1tb Recoding going on