


# Vallabh Enterprises

Regd. Office : 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067  
Support : | W : www.vallabhenterprises.com  
E : vallabhsecure@yahoo.co.in

<b>Service Status Details : VE7692</b>					
<b>Priority :</b>	Low				
<b>Created By :</b>	Admin - Apurva Vajaria				
<b>Complaint Mob. No. :</b>	7021671156				
<b>Technician Name :</b>	Ravi Rajbhar		<b>Technician Mobile :</b>	8080922965	
<b>Ticket Type :</b>	AMC visiting	<b>Date &amp; Time :</b>	21-02-2023 10:07:07		
<b>Vendor Details :</b>					
Company Name/Client Name :	Lokhandwala Foundation	Customer's Mobile :	7021671156	Name :	Rauf Sir
<b>Address :</b>					
Mumbai , , , , Maharashtra					
<b>AMC Details :</b>					
Expiry Date :	01-01-1970 05:30:00		Type :		
<b>Product Name :</b>	Ppm				
<b>Complain :</b>	need to do CCTV/PA/EPABX/Intercom ppm				
<b>Technician Comment :</b>	Ppm done of cctv system PA system all ok working done Epbax system check but system issue need to change system co line jack port issue Intercom system check all ok working done Confirm to Rauf sir Dvr no. 3 hdd and same camera also switch to dvr no. 4 bcz dvr no. 3 issue Faulty dvr hondover to Rauf sir Dvr no. 1 G 01- camera missing G 06 - camera missing only hosing install 14 camera ok working done Dvr no.2 16 camera ok working done 1 tb hdd normal Recoding going on in dvr Dvr no. 3 Dvr issue 16 camera other dvr in check all ok working done only dvr viewing issue 1 tb hdd normal Dvr no.4 Total 11 bnc pin conecat but 10 camera ok working done ( one camera luctoin missing) No hdd install in dvr Dvr no. 5 16 camera ok working done 1 tb hdd normal Recoding going on in dvr Dvr no.6 Total 16 camera connected 15 ok working done done 1 tb hdd normal Recoding going on in dvr Dvr no.7 16 camera ok working done 1 tb hdd normal Recoding going on in dvr				
<b>Complain Operator :</b>	Desktop - Apurva Vajaria				
<b>Remark :</b>	Ppm done of cctv system PA system all ok working done Epbax system check but system issue need to change system co line jack port issue Intercom system check all ok working done Confirm to Rauf sir Dvr no. 3 hdd and same camera also switch to dvr no. 4 bcz dvr no. 3 issue Faulty dvr hondover to Rauf sir Dvr no. 1 G 01- camera missing G 06 - camera missing only hosing install 14 camera ok working done Dvr no.2 16 camera ok working done 1 tb hdd normal Recoding going on in dvr Dvr no. 3 Dvr issue 16 camera other dvr in check all ok working done only dvr viewing issue 1 tb hdd normal Dvr no.4 Total 11 bnc pin conecat but 10 camera ok working done ( one camera luctoin missing) No hdd install in dvr Dvr no. 5 16 camera ok working done 1 tb hdd normal Recoding going on in dvr Dvr no.6 Total 16 camera connected 15 ok working done done 1 tb hdd normal Recoding going on in dvr Dvr no.7 16 camera ok working done 1 tb hdd normal Recoding going on in dvr				

Status History :					
	Date Time	Technician Name	Status	Remark	Sign
	21-02-2023 05:57:41	Ravi Rajbhar	Completed	Ppm done of cctv system PA system all ok working done Epbax system check but system issue need to change system co line jack port issue Intercom system check all ok working done Confirm to Rauf sir Dvr no. 3 hdd and same camera also switch to dvr no. 4 bcz dvr no. 3 issue Faulty dvr hondover to Rauf sir Dvr no. 1 G 01- camera missing G 06 - camera missing only hosing install 14 camera ok working done Dvr no.2 16 camera ok working done 1 tb hdd normal Recoding going on in dvr Dvr no. 3 Dvr issue 16 camera other dvr in check all ok working done only dvr viewing issue 1 tb hdd normal Dvr no.4 Total 11 bnc pin conecat but 10 camera ok working done ( one camera luctoin missing) No hdd install in dvr Dvr no. 5 16 camera ok working done 1 tb hdd normal Recoding going on in dvr Dvr no.6 Total 16 camera connected 15 ok working done done 1 tb hdd normal Recoding going on in dvr Dvr no.7 16 camera ok working done 1 tb hdd normal Recoding going on in dvr	
	21-02-2023 10:07:14	Ravi Rajbhar	New		-
Previous Complain History :					
	Date Time	Technician Name	Remark		
	16-02-2023 10:50:42	Atique Salmani			
	07-02-2023 02:00:01	Munna Gupta	Airtel I need to be connected direct instrument . working properly.		