




Vallabh Enterprises

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Support : | W : www.vallabhenterprises.com
E : vallabhsecure@yahoo.co.in

Service Status Details : VE7567																				
Priority :	Low																			
Created By :	Admin - Apurva Vajaria																			
Complaint Mob. No. :	7021671156																			
Technician Name :	Munna Gupta		Technician Mobile :	8080922982																
Ticket Type :	Complain	Date & Time :	07-02-2023 02:00:01																	
Vendor Details :																				
Company Name/Client Name :	Lokhandwala Foundation	Customer's Mobile :	7021671156	Name :	Rauf Sir															
Address :																				
Mumbai , , , , Maharashtra																				
AMC Details :																				
Expiry Date :	01-01-1970 05:30:00		Type :																	
Product Name :	Intercom																			
Complain :	airtel line need to connect																			
Technician Comment :	Airtel I need to be connected direct instrument . working properly.																			
Complain Operator :	Desktop - Apurva Vajaria																			
Remark :	Airtel I need to be connected direct instrument . working properly.																			
Status History :	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>07-02-2023 02:03:05</td><td>Munna Gupta</td><td>Completed</td><td>Airtel I need to be connected direct instrument . working properly.</td><td></td></tr><tr><td>07-02-2023 02:00:11</td><td>Munna Gupta</td><td>New</td><td></td><td>-</td></tr></tbody></table>					Date Time	Technician Name	Status	Remark	Sign	07-02-2023 02:03:05	Munna Gupta	Completed	Airtel I need to be connected direct instrument . working properly.		07-02-2023 02:00:11	Munna Gupta	New		-
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Previous Complain History :	Date Time	Technician Name	Remark
	01-02-2023 10:44:10	Ravi Rajbhar	Panasonic epbax system check ex. No ok working done but co line issue bcz Panasonic systems basic card issue inform to Rauf sir two CO line working CO1/CO3 /MTNL or Airtel
	17-01-2023 11:01:43	Atique Salmani	20/1/23 4th floor Room nmbr 411 camera remooved BNC from dvr end and shit dvr nmbr 5 bec in 411 critical and in 4 dvr no hdd so swap room nmbr 411 camera. G10 checked camera end ohms not getting so check Dvr end check also changed BNC working ok. G1 camera missing G6 camera missing only housing cabling already new . Ground passage camera nmbr 4 fractuation issue resolved by reconnection. 2nd floor passage camera nmbr 3 reconnection working ok. 2nd floor room nmbr 208 ohms power ok Afr reconnection it's on But camera faulty.after some time it gone no vedeo so camera need to changed. 2nd floor computer room ohms not getting so changed BNC as vedeo balloon working ok. 21/1/23/Audo camera 3 no vedeo power ohms ok camera faulty All P.A system working ok 306 passage speaker slow need to changed . Ground passage camera nmbr 4 faulty bullet . 404 camera need to changed dome cabling new . Epbax 3 18/1/23 409 camera faulty power ohms ok 411 angel set clean lence 405 camera faulty .