







# Vallabh Enterprises

Regd. Office : 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067  
Support : | W : www.vallabhenterprises.com  
E : vallabhsecure@yahoo.co.in

<b>Service Status Details : VE7383</b>					
<b>Priority :</b>	Low				
<b>Created By :</b>	Admin - Apurva Vajaria				
<b>Complaint Mob. No. :</b>	7021671156				
<b>Technician Name :</b>	Atique Salmani		<b>Technician Mobile :</b>	8080922984	
<b>Ticket Type :</b>	Complain	<b>Date &amp; Time :</b>	17-01-2023 11:01:43		
<b>Vendor Details :</b>					
<b>Company Name/Client Name :</b>	Lokhandwala Foundation	<b>Customer's Mobile :</b>	7021671156	<b>Name :</b>	Rauf Sir
<b>Address :</b>					
Mumbai , , , , Maharashtra					
<b>AMC Details :</b>					
<b>Expiry Date :</b>	01-01-1970 05:30:00		<b>Type :</b>		
<b>Product Name :</b>	EPABX-cctv				
<b>Complain :</b>	8-10 cameras off issue,2)DVR Hdd Error(Hdd Not Detecting) Issue,3)5-6 Cameras Blur Issue 4)PA System 5-6 Speaker Not Working (Awaaz Nahi Aa Raha He) 5)EPABX 3-4 Phone Lines Also Not Working And Airtel Line Need To Punch In EPABX -After 2 Need To Send				
<b>Technician Comment :</b>	20/1/23 4th floor Room nmbr 411 camera remooved BNC from dvr end and shit dvr nmbr 5 bec in 411 critical and in 4 dvr no hdd so swap room nmbr 411 camera. G10 checked camera end ohms not getting so check Dvr end check also changed BNC working ok. G1 camera missing G6 camera missing only housing cabling already new . Ground passage camera nmbr 4 fractuation issue resolved by reconnection. 2nd floor passage camera nmbr 3 reconnection working ok. 2nd floor room nmbr 208 ohms power ok Aftr reconnection it's on But camera faulty.after some time it gone no vedeo so camera need to changed. 2nd floor computer room ohms not getting so changed BNC as vedeo balloon working ok. 21/1/23/Audo camera 3 no vedeo power ohms ok camera faulty All P.A system working ok 306 passage speaker slow need to changed . Ground passage camera nmbr 4 faulty bullet . 404 camera need to changed dome cabling new . Epbax 3 18/1/23 409 camera faulty power ohms ok 411 angel set clean lence 405 camera faulty .				
<b>Complain Operator :</b>	Desktop - Apurva Vajaria				
<b>Remark :</b>	20/1/23 4th floor Room nmbr 411 camera remooved BNC from dvr end and shit dvr nmbr 5 bec in 411 critical and in 4 dvr no hdd so swap room nmbr 411 camera. G10 checked camera end ohms not getting so check Dvr end check also changed BNC working ok. G1 camera missing G6 camera missing only housing cabling already new . Ground passage camera nmbr 4 fractuation issue resolved by reconnection. 2nd floor passage camera nmbr 3 reconnection working ok. 2nd floor room nmbr 208 ohms power ok Aftr reconnection it's on But camera faulty.after some time it gone no vedeo so camera need to changed. 2nd floor computer room ohms not getting so changed BNC as vedeo balloon working ok. 21/1/23/Audo camera 3 no vedeo power ohms ok camera faulty All P.A system working ok 306 passage speaker slow need to changed . Ground passage camera nmbr 4 faulty bullet . 404 camera need to changed dome cabling new . Epbax 3 18/1/23 409 camera faulty power ohms ok 411 angel set clean lence 405 camera faulty .				

Status History :	<table><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr><tr><td>21-01-2023 04:56:32</td><td>Atique Salmani</td><td>Completed</td><td>20/1/23 4th floor Room nmbr 411 camera removed BNC from dvr end and shit dvr nmbr 5 bec in 411 critical and in 4 dvr no hdd so swap room nmbr 411 camera. G10 checked camera end ohms not getting so check Dvr end check also changed BNC working ok. G1 camera missing G6 camera missing only housing cabling already new . Ground passage camera nmbr 4 fractuation issue resolved by reconnection. 2nd floor passage camera nmbr 3 reconnection working ok. 2nd floor room nmbr 208 ohms power ok Afr reconnection it's on But camera faulty.after some time it gone no vedeo so camera need to changed. 2nd floor computer room ohms not getting so changed BNC as vedeo balloon working ok. 21/1/23/Audo camera 3 no vedeo power ohms ok camera faulty All P.A system working ok 306 passage speaker slow need to changed . Ground passage camera nmbr 4 faulty bullet . 404 camera need to changed dome cabling new . Epbax 3 18/1/23 409 camera faulty power ohms ok 411 angel set clean lence 405 camera faulty .</td><td></td></tr><tr><td>21-01-2023 11:56:45</td><td>Atique Salmani</td><td>New</td><td></td><td>-</td></tr><tr><td>20-01-2023 11:26:24</td><td>Atique Salmani</td><td>New</td><td></td><td>-</td></tr><tr><td>17-01-2023 06:09:08</td><td>Atique Salmani</td><td>Work Pending</td><td>409 camera faulty power ohms ok 411 angel set clean lence 406 camera faulty power ohms ok. 404 camera power ohms ok reconnection working ok 402 camera waves reconnection but not resolved need to changed also camera blurr issue . G8 backside cable joint some where not gettings ohm . And dvr nmbr4 adaptor changed working ok hdd but after 30 mnts again error in hdd need to check hdd with dvr first hdd . 4th floor dvr without hdd only live .</td><td></td></tr><tr><td>17-01-2023 11:01:53</td><td>Atique Salmani</td><td>New</td><td></td><td>-</td></tr></table>	Date Time	Technician Name	Status	Remark	Sign	21-01-2023 04:56:32	Atique Salmani	Completed	20/1/23 4th floor Room nmbr 411 camera removed BNC from dvr end and shit dvr nmbr 5 bec in 411 critical and in 4 dvr no hdd so swap room nmbr 411 camera. G10 checked camera end ohms not getting so check Dvr end check also changed BNC working ok. G1 camera missing G6 camera missing only housing cabling already new . Ground passage camera nmbr 4 fractuation issue resolved by reconnection. 2nd floor passage camera nmbr 3 reconnection working ok. 2nd floor room nmbr 208 ohms power ok Afr reconnection it's on But camera faulty.after some time it gone no vedeo so camera need to changed. 2nd floor computer room ohms not getting so changed BNC as vedeo balloon working ok. 21/1/23/Audo camera 3 no vedeo power ohms ok camera faulty All P.A system working ok 306 passage speaker slow need to changed . Ground passage camera nmbr 4 faulty bullet . 404 camera need to changed dome cabling new . Epbax 3 18/1/23 409 camera faulty power ohms ok 411 angel set clean lence 405 camera faulty .		21-01-2023 11:56:45	Atique Salmani	New		-	20-01-2023 11:26:24	Atique Salmani	New		-	17-01-2023 06:09:08	Atique Salmani	Work Pending	409 camera faulty power ohms ok 411 angel set clean lence 406 camera faulty power ohms ok. 404 camera power ohms ok reconnection working ok 402 camera waves reconnection but not resolved need to changed also camera blurr issue . G8 backside cable joint some where not gettings ohm . And dvr nmbr4 adaptor changed working ok hdd but after 30 mnts again error in hdd need to check hdd with dvr first hdd . 4th floor dvr without hdd only live .		17-01-2023 11:01:53	Atique Salmani	New		-
	Date Time	Technician Name	Status	Remark	Sign																										
	21-01-2023 04:56:32	Atique Salmani	Completed	20/1/23 4th floor Room nmbr 411 camera removed BNC from dvr end and shit dvr nmbr 5 bec in 411 critical and in 4 dvr no hdd so swap room nmbr 411 camera. G10 checked camera end ohms not getting so check Dvr end check also changed BNC working ok. G1 camera missing G6 camera missing only housing cabling already new . Ground passage camera nmbr 4 fractuation issue resolved by reconnection. 2nd floor passage camera nmbr 3 reconnection working ok. 2nd floor room nmbr 208 ohms power ok Afr reconnection it's on But camera faulty.after some time it gone no vedeo so camera need to changed. 2nd floor computer room ohms not getting so changed BNC as vedeo balloon working ok. 21/1/23/Audo camera 3 no vedeo power ohms ok camera faulty All P.A system working ok 306 passage speaker slow need to changed . Ground passage camera nmbr 4 faulty bullet . 404 camera need to changed dome cabling new . Epbax 3 18/1/23 409 camera faulty power ohms ok 411 angel set clean lence 405 camera faulty .																											
	21-01-2023 11:56:45	Atique Salmani	New		-																										
	20-01-2023 11:26:24	Atique Salmani	New		-																										
	17-01-2023 06:09:08	Atique Salmani	Work Pending	409 camera faulty power ohms ok 411 angel set clean lence 406 camera faulty power ohms ok. 404 camera power ohms ok reconnection working ok 402 camera waves reconnection but not resolved need to changed also camera blurr issue . G8 backside cable joint some where not gettings ohm . And dvr nmbr4 adaptor changed working ok hdd but after 30 mnts again error in hdd need to check hdd with dvr first hdd . 4th floor dvr without hdd only live .																											
17-01-2023 11:01:53	Atique Salmani	New		-																											
Previous Complain History :	<table><tr><th>Date Time</th><th>Technician Name</th><th>Remark</th></tr><tr><td>07-02-2023 02:00:01</td><td>Munna Gupta</td><td>Airtel I need to be connected direct instrument . working properly.</td></tr><tr><td>01-02-2023 10:44:10</td><td>Ravi Rajbhar</td><td>Panasonic epbax system check ex. No ok working done but co line issue bcz Panasonic systems basic card issue inform to Rauf sir two CO line working CO1/CO3 /MTNL or Aeritel</td></tr></table>				Date Time	Technician Name	Remark	07-02-2023 02:00:01	Munna Gupta	Airtel I need to be connected direct instrument . working properly.	01-02-2023 10:44:10	Ravi Rajbhar	Panasonic epbax system check ex. No ok working done but co line issue bcz Panasonic systems basic card issue inform to Rauf sir two CO line working CO1/CO3 /MTNL or Aeritel																		
	Date Time	Technician Name	Remark																												
	07-02-2023 02:00:01	Munna Gupta	Airtel I need to be connected direct instrument . working properly.																												
01-02-2023 10:44:10	Ravi Rajbhar	Panasonic epbax system check ex. No ok working done but co line issue bcz Panasonic systems basic card issue inform to Rauf sir two CO line working CO1/CO3 /MTNL or Aeritel																													