

# Vallabh Enterprises

Regd. Office : 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067  
Support : | W : www.vallabhenterprises.com  
E : vallabhsecure@yahoo.co.in

| <b>Service Status Details : VE5981</b> |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                             |                          |                                                                                                           |                                                                                       |          |           |                 |        |                     |            |                     |                     |                |                                                                                                           |                                                                                       |                     |            |     |  |   |                     |            |     |  |   |                     |            |              |                                        |                                                                                       |                     |            |     |  |   |                     |            |     |  |   |
|----------------------------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|--------------------------|-----------------------------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------|----------|-----------|-----------------|--------|---------------------|------------|---------------------|---------------------|----------------|-----------------------------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------|---------------------|------------|-----|--|---|---------------------|------------|-----|--|---|---------------------|------------|--------------|----------------------------------------|---------------------------------------------------------------------------------------|---------------------|------------|-----|--|---|---------------------|------------|-----|--|---|
| <b>Priority :</b>                      | Low                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                         |                          |                                                                                                           |                                                                                       |          |           |                 |        |                     |            |                     |                     |                |                                                                                                           |                                                                                       |                     |            |     |  |   |                     |            |     |  |   |                     |            |              |                                        |                                                                                       |                     |            |     |  |   |                     |            |     |  |   |
| <b>Created By :</b>                    | Admin - Apurva Vajaria                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                      |                          |                                                                                                           |                                                                                       |          |           |                 |        |                     |            |                     |                     |                |                                                                                                           |                                                                                       |                     |            |     |  |   |                     |            |     |  |   |                     |            |              |                                        |                                                                                       |                     |            |     |  |   |                     |            |     |  |   |
| <b>Complaint Mob. No. :</b>            | 7021671156                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                  |                          |                                                                                                           |                                                                                       |          |           |                 |        |                     |            |                     |                     |                |                                                                                                           |                                                                                       |                     |            |     |  |   |                     |            |     |  |   |                     |            |              |                                        |                                                                                       |                     |            |     |  |   |                     |            |     |  |   |
| <b>Technician Name :</b>               | Anil Yadav                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                  |                          | <b>Technician Mobile :</b>                                                                                | 8090436743                                                                            |          |           |                 |        |                     |            |                     |                     |                |                                                                                                           |                                                                                       |                     |            |     |  |   |                     |            |     |  |   |                     |            |              |                                        |                                                                                       |                     |            |     |  |   |                     |            |     |  |   |
| <b>Ticket Type :</b>                   | Complain                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    | <b>Date &amp; Time :</b> | 19-07-2022 10:27:34                                                                                       |                                                                                       |          |           |                 |        |                     |            |                     |                     |                |                                                                                                           |                                                                                       |                     |            |     |  |   |                     |            |     |  |   |                     |            |              |                                        |                                                                                       |                     |            |     |  |   |                     |            |     |  |   |
| <b>Vendor Details :</b>                |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                             |                          |                                                                                                           |                                                                                       |          |           |                 |        |                     |            |                     |                     |                |                                                                                                           |                                                                                       |                     |            |     |  |   |                     |            |     |  |   |                     |            |              |                                        |                                                                                       |                     |            |     |  |   |                     |            |     |  |   |
| Company Name/Client Name :             | Lokhandwala Foundation                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                      | Customer's Mobile :      | 7021671156                                                                                                | Name :                                                                                | Rauf Sir |           |                 |        |                     |            |                     |                     |                |                                                                                                           |                                                                                       |                     |            |     |  |   |                     |            |     |  |   |                     |            |              |                                        |                                                                                       |                     |            |     |  |   |                     |            |     |  |   |
| <b>Address :</b>                       |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                             |                          |                                                                                                           |                                                                                       |          |           |                 |        |                     |            |                     |                     |                |                                                                                                           |                                                                                       |                     |            |     |  |   |                     |            |     |  |   |                     |            |              |                                        |                                                                                       |                     |            |     |  |   |                     |            |     |  |   |
| Mumbai , , , , Maharashtra             |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                             |                          |                                                                                                           |                                                                                       |          |           |                 |        |                     |            |                     |                     |                |                                                                                                           |                                                                                       |                     |            |     |  |   |                     |            |     |  |   |                     |            |              |                                        |                                                                                       |                     |            |     |  |   |                     |            |     |  |   |
| <b>AMC Details :</b>                   |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                             |                          |                                                                                                           |                                                                                       |          |           |                 |        |                     |            |                     |                     |                |                                                                                                           |                                                                                       |                     |            |     |  |   |                     |            |     |  |   |                     |            |              |                                        |                                                                                       |                     |            |     |  |   |                     |            |     |  |   |
| Expiry Date :                          | 01-01-1970 05:30:00                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                         |                          | Type :                                                                                                    |                                                                                       |          |           |                 |        |                     |            |                     |                     |                |                                                                                                           |                                                                                       |                     |            |     |  |   |                     |            |     |  |   |                     |            |              |                                        |                                                                                       |                     |            |     |  |   |                     |            |     |  |   |
| <b>Product Name :</b>                  | Alarm System                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                |                          |                                                                                                           |                                                                                       |          |           |                 |        |                     |            |                     |                     |                |                                                                                                           |                                                                                       |                     |            |     |  |   |                     |            |     |  |   |                     |            |              |                                        |                                                                                       |                     |            |     |  |   |                     |            |     |  |   |
| <b>Complain :</b>                      | bell issue                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                  |                          |                                                                                                           |                                                                                       |          |           |                 |        |                     |            |                     |                     |                |                                                                                                           |                                                                                       |                     |            |     |  |   |                     |            |     |  |   |                     |            |              |                                        |                                                                                       |                     |            |     |  |   |                     |            |     |  |   |
| <b>Technician Comment :</b>            | 1) Remote Bell Installation complete working fine.2) Repaired Amplifier installed. 3) Intercom installed.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                   |                          |                                                                                                           |                                                                                       |          |           |                 |        |                     |            |                     |                     |                |                                                                                                           |                                                                                       |                     |            |     |  |   |                     |            |     |  |   |                     |            |              |                                        |                                                                                       |                     |            |     |  |   |                     |            |     |  |   |
| <b>Complain Operator :</b>             | Desktop - Apurva Vajaria                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    |                          |                                                                                                           |                                                                                       |          |           |                 |        |                     |            |                     |                     |                |                                                                                                           |                                                                                       |                     |            |     |  |   |                     |            |     |  |   |                     |            |              |                                        |                                                                                       |                     |            |     |  |   |                     |            |     |  |   |
| <b>Remark :</b>                        | 1) Remote Bell Installation complete working fine.2) Repaired Amplifier installed. 3) Intercom installed.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                   |                          |                                                                                                           |                                                                                       |          |           |                 |        |                     |            |                     |                     |                |                                                                                                           |                                                                                       |                     |            |     |  |   |                     |            |     |  |   |                     |            |              |                                        |                                                                                       |                     |            |     |  |   |                     |            |     |  |   |
| <b>Status History :</b>                | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>20-08-2022 02:18:16</td><td>Anil Yadav</td><td>Completed</td><td>1) Remote Bell Installation complete working fine.2) Repaired Amplifier installed. 3) Intercom installed.</td><td></td></tr><tr><td>20-08-2022 12:56:49</td><td>Anil Yadav</td><td>New</td><td></td><td>-</td></tr><tr><td>10-08-2022 06:44:59</td><td>Anil Yadav</td><td>New</td><td></td><td>-</td></tr><tr><td>19-07-2022 10:30:54</td><td>Anil Yadav</td><td>Work Pending</td><td>Bell working ok and bell button ieesu.</td><td></td></tr><tr><td>19-07-2022 10:27:48</td><td>Anil Yadav</td><td>New</td><td></td><td>-</td></tr><tr><td>19-07-2022 10:27:34</td><td>Anil Yadav</td><td>New</td><td></td><td>-</td></tr></tbody></table> |                          |                                                                                                           |                                                                                       |          | Date Time | Technician Name | Status | Remark              | Sign       | 20-08-2022 02:18:16 | Anil Yadav          | Completed      | 1) Remote Bell Installation complete working fine.2) Repaired Amplifier installed. 3) Intercom installed. |  | 20-08-2022 12:56:49 | Anil Yadav | New |  | - | 10-08-2022 06:44:59 | Anil Yadav | New |  | - | 19-07-2022 10:30:54 | Anil Yadav | Work Pending | Bell working ok and bell button ieesu. |  | 19-07-2022 10:27:48 | Anil Yadav | New |  | - | 19-07-2022 10:27:34 | Anil Yadav | New |  | - |
| Date Time                              | Technician Name                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                             | Status                   | Remark                                                                                                    | Sign                                                                                  |          |           |                 |        |                     |            |                     |                     |                |                                                                                                           |                                                                                       |                     |            |     |  |   |                     |            |     |  |   |                     |            |              |                                        |                                                                                       |                     |            |     |  |   |                     |            |     |  |   |
| 20-08-2022 02:18:16                    | Anil Yadav                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                  | Completed                | 1) Remote Bell Installation complete working fine.2) Repaired Amplifier installed. 3) Intercom installed. |  |          |           |                 |        |                     |            |                     |                     |                |                                                                                                           |                                                                                       |                     |            |     |  |   |                     |            |     |  |   |                     |            |              |                                        |                                                                                       |                     |            |     |  |   |                     |            |     |  |   |
| 20-08-2022 12:56:49                    | Anil Yadav                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                  | New                      |                                                                                                           | -                                                                                     |          |           |                 |        |                     |            |                     |                     |                |                                                                                                           |                                                                                       |                     |            |     |  |   |                     |            |     |  |   |                     |            |              |                                        |                                                                                       |                     |            |     |  |   |                     |            |     |  |   |
| 10-08-2022 06:44:59                    | Anil Yadav                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                  | New                      |                                                                                                           | -                                                                                     |          |           |                 |        |                     |            |                     |                     |                |                                                                                                           |                                                                                       |                     |            |     |  |   |                     |            |     |  |   |                     |            |              |                                        |                                                                                       |                     |            |     |  |   |                     |            |     |  |   |
| 19-07-2022 10:30:54                    | Anil Yadav                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                  | Work Pending             | Bell working ok and bell button ieesu.                                                                    |  |          |           |                 |        |                     |            |                     |                     |                |                                                                                                           |                                                                                       |                     |            |     |  |   |                     |            |     |  |   |                     |            |              |                                        |                                                                                       |                     |            |     |  |   |                     |            |     |  |   |
| 19-07-2022 10:27:48                    | Anil Yadav                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                  | New                      |                                                                                                           | -                                                                                     |          |           |                 |        |                     |            |                     |                     |                |                                                                                                           |                                                                                       |                     |            |     |  |   |                     |            |     |  |   |                     |            |              |                                        |                                                                                       |                     |            |     |  |   |                     |            |     |  |   |
| 19-07-2022 10:27:34                    | Anil Yadav                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                  | New                      |                                                                                                           | -                                                                                     |          |           |                 |        |                     |            |                     |                     |                |                                                                                                           |                                                                                       |                     |            |     |  |   |                     |            |     |  |   |                     |            |              |                                        |                                                                                       |                     |            |     |  |   |                     |            |     |  |   |
| <b>Previous Complain History :</b>     | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Remark</th></tr></thead><tbody><tr><td>26-07-2022 11:05:30</td><td>Anil Yadav</td><td></td></tr><tr><td>25-05-2022 11:29:27</td><td>Atique Salmani</td><td>cabling</td></tr></tbody></table>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                |                          |                                                                                                           |                                                                                       |          | Date Time | Technician Name | Remark | 26-07-2022 11:05:30 | Anil Yadav |                     | 25-05-2022 11:29:27 | Atique Salmani | cabling                                                                                                   |                                                                                       |                     |            |     |  |   |                     |            |     |  |   |                     |            |              |                                        |                                                                                       |                     |            |     |  |   |                     |            |     |  |   |
| Date Time                              | Technician Name                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                             | Remark                   |                                                                                                           |                                                                                       |          |           |                 |        |                     |            |                     |                     |                |                                                                                                           |                                                                                       |                     |            |     |  |   |                     |            |     |  |   |                     |            |              |                                        |                                                                                       |                     |            |     |  |   |                     |            |     |  |   |
| 26-07-2022 11:05:30                    | Anil Yadav                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                  |                          |                                                                                                           |                                                                                       |          |           |                 |        |                     |            |                     |                     |                |                                                                                                           |                                                                                       |                     |            |     |  |   |                     |            |     |  |   |                     |            |              |                                        |                                                                                       |                     |            |     |  |   |                     |            |     |  |   |
| 25-05-2022 11:29:27                    | Atique Salmani                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              | cabling                  |                                                                                                           |                                                                                       |          |           |                 |        |                     |            |                     |                     |                |                                                                                                           |                                                                                       |                     |            |     |  |   |                     |            |     |  |   |                     |            |              |                                        |                                                                                       |                     |            |     |  |   |                     |            |     |  |   |