




# Vallabh Enterprises

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**Support : | W :** www.vallabhenterprises.com  
**E :** vallabhsecure@yahoo.co.in

<b>Service Status Details : VE3295</b>																									
<b>Priority :</b>	Low																								
<b>Created By :</b>	Admin - Apurva Vajaria																								
<b>Complaint Mob. No. :</b>	7021671156																								
<b>Technician Name :</b>	Ravi Rajbhar		<b>Technician Mobile :</b>	8080922965																					
<b>Ticket Type :</b>	Call Basis	<b>Date &amp; Time :</b>	24-06-2021 11:12:15																						
<b>Vendor Details :</b>																									
<b>Company Name/Client Name :</b>	Lokhandwala Foundation	<b>Customer's Mobile :</b>	7021671156	<b>Name :</b>	Rauf Sir																				
<b>Address :</b>																									
Mumbai , , , , Maharashtra																									
<b>AMC Details :</b>																									
<b>Expiry Date :</b>	01-01-1970 05:30:00		<b>Type :</b>																						
<b>Product Name :</b>	EPABX																								
<b>Complain :</b>	main lines issue																								
<b>Technician Comment :</b>	8 HDD check and 6 HDD ok ( one HDD install 1 TB ) and mic check wireless with wirede ok working co line check also ok working and one Panasonic epbax mod kx 7730 instrument speaker issue																								
<b>Complain Operator :</b>	Desktop - Apurva Vajaria																								
<b>Remark :</b>	8 HDD check and 6 HDD ok ( one HDD install 1 TB ) and mic check wireless with wirede ok working co line check also ok working and one Panasonic epbax mod kx 7730 instrument speaker issue																								
<b>Status History :</b>	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>24-06-2021 02:18:10</td><td>Ravi Rajbhar</td><td>Completed</td><td>8 HDD check and 6 HDD ok ( one HDD install 1 TB ) and mic check wireless with wirede ok working co line check also ok working and one Panasonic epbax mod kx 7730 instrument speaker issue</td><td></td></tr><tr><td>24-06-2021 11:12:32</td><td>Ravi Rajbhar</td><td>New</td><td></td><td>-</td></tr><tr><td>24-06-2021 11:12:16</td><td>Ravi Rajbhar</td><td>New</td><td></td><td>-</td></tr></tbody></table>					Date Time	Technician Name	Status	Remark	Sign	24-06-2021 02:18:10	Ravi Rajbhar	Completed	8 HDD check and 6 HDD ok ( one HDD install 1 TB ) and mic check wireless with wirede ok working co line check also ok working and one Panasonic epbax mod kx 7730 instrument speaker issue		24-06-2021 11:12:32	Ravi Rajbhar	New		-	24-06-2021 11:12:16	Ravi Rajbhar	New		-
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Previous Complain History :			
	<b>Date Time</b>	<b>Technician Name</b>	<b>Remark</b>
	19-07-2023 11:56:10	Munna Gupta	I have checked 7 DVR and have set frame rate and bit rate in all DVR's DVR No. 3 HDD is not getting supported and 3 cameras are connected in it and due to HDD unsupported there will be no recording for the said 3 cameras Note : If DVR restarts Data and Time gets change and due to which no recording will not be found. We recommend to replace the DVR's
	30-06-2023 10:55:26	Ravi Rajbhar	