Vallabh Enterprises

 $\label{eq:Regd.office:401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067 \\ \text{Support:} \mid \textbf{W}: www.vallabhenterprises.com \\ \textbf{E}: vallabhsecure@yahoo.co.in \\ \end{cases}$

| Service Status D | etails: VE13388 | | | | | | | | |
|---------------------------------|--|---------------------|---------------------|------------|----------|--|--|--|--|
| Priority: | Low | | | | | | | | |
| Created By: | Admin - Apurva Vajaria | | | | | | | | |
| Complaint Mob. No. : | 7021671156 | | | | | | | | |
| Technician Name : | Atique Salmani | | Technician Mobile : | 8080922984 | | | | | |
| Ticket Type : | AMC visiting | Date & Time : | 28-11-2024 10:39:51 | | | | | | |
| Vendor Details : | | | | | | | | | |
| Company Name/Client Name: | Lokhandwala Foundation | Customer's Mobile : | 7021671156 | Name : | Rauf Sir | | | | |
| Address: | | | | | | | | | |
| Mumbai , , , , M | aharashtra | | | | | | | | |
| AMC Details: | | | | | | | | | |
| Expiry Date : | 01-01-1970 05:30:00 | | Type: | | | | | | |
| Product Name: | Ppm | | | | | | | | |
| Complain : | CCTV/Intercom/PA PPM need to do | | | | | | | | |
| Technician Comment : | Ppm done of cctv and pa systems and intercom Dvr number 2 hdd issue removed and hand over to rauf sir only live view in dvr nmbr 2 And dvr date n time reset Gr 4 Ground floor camera faulty need to changed 2 2nd floor camera nmbr 3power cable break .4 . And ohms didn't get .cameras of passages . 103 vedeo loss camera faulty need to changed . 4th floor staff room instrument key pad issue . Also 3rd floor instrument issue Second floor ok working propr 1st floor ok working ok And total camera 67 . | | | | | | | | |
| Complain Operator : | Desktop - Apurva Vajaria | | | | | | | | |
| Remark: | Ppm done of cctv and pa systems and intercom Dvr number 2 hdd issue removed and hand over to rauf sir only live view in dvr nmbr 2 And dvr date n time reset Gr 4 Ground floor camera faulty need to changed 2 2nd floor camera nmbr 3power cable break .4 . And ohms didn't get .cameras of passages . 103 vedeo loss camera faulty need to changed . 4th floor staff room instrument key pad issue . Also 3rd floor instrument issue Second floor ok working propr 1st floor ok working ok And total camera 67 . | | | | | | | | |

| Status History : | Date Time | Technician Name | Statu | IS | Remark | Sign |
|----------------------|---------------------------------|--------------------|--------|--|--|--------|
| | 28-11-2024 04:46:24 | Atique Salmani | Comple | ted | Ppm done of cctv and pa systems and intercom Dvr number 2 hdd issue removed and hand over to rauf sir only live view in dvr nmbr 2 And dvr date n time reset Gr 4 Ground floor camera faulty need to changed 2 2nd floor camera nmbr 3power cable break .4 . And ohms didn't get .cameras of passages . 103 vedeo loss camera faulty need to changed . 4th floor staff room instrument key pad issue . Also 3rd floor instrument issue Second floor ok working propr 1st floor ok working ok And total camera 67 . | `201P |
| | 28-11-2024 10:40:02 | Atique Salmani | New | | | - |
| Previous Complain | Date Time Technician | | n Name | Remark | | |
| History: | 30-09-2024 01:17:16 Atique Saln | | mani | | | |
| | 10-09-2024 03:55:19 Atique Sal | | mani | 401 connections was removed reconnect working ok $402.403.404 loop$ break so loop from 402 passage spaekers working ok and 410 spaker faulty need to changed rauf sir n spaekers price . | | aekers |