





Vallabh Enterprises

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Support : | W : www.vallabhenterprises.com
E : vallabhsecure@yahoo.co.in

Service Status Details : VE12664					
Priority :	Low				
Created By :	Admin - Apurva Vajaria				
Complaint Mob. No. :	8879611832				
Technician Name :	Atique Salmani		Technician Mobile :	8080922984	
Ticket Type :	Complain	Date & Time :	06-09-2024 04:21:44		
Vendor Details :					
Company Name/Client Name :	Ornate Solitaire Dahisar	Customer's Mobile :	8879611832	Name :	Rauf Sir
Address :					
Mumbai , , , , Maharashtra					
AMC Details :					
Expiry Date :	01-01-1970 05:30:00		Type :		
Product Name :	CCTV				
Complain :	crane camera off issue				
Technician Comment :	Nvr poe to crane base cabling done Also transmeter receiver configuration done client ip 192.168.1.51 And password is admin@123 And access point ip 192.168.1.50 Password admin@123 Boath crane camera working ok.				
Complain Operator :	Desktop - Apurva Vajaria				
Remark :	Nvr poe to crane base cabling done Also transmeter receiver configuration done client ip 192.168.1.51 And password is admin@123 And access point ip 192.168.1.50 Password admin@123 Boath crane camera working ok.				

Status History :

Date Time	Technician Name	Status	Remark	Sign
06-11-2024 12:40:32	Atique Salmani	Completed	Nvr poe to crane base cabling done Also transmeter receiver configuration done client ip 192.168.1.51 And password is admin@123 And access point ip 192.168.1.50 Password admin@123 Boath crane camera working ok.	
06-11-2024 10:42:16	Atique Salmani	New		-
04-11-2024 12:00:23	Atique Salmani	New		-
23-10-2024 04:05:24	Atique Salmani	Client Side	Nvr poe to crane base cabling done and role kept near crane and old plug point shifted on 2nd floor so there is no plug point ready sobits painding from client side .	
23-10-2024 11:55:21	Atique Salmani	New		-
12-09-2024 12:42:48	Atique Salmani	Awaiting Spares	Make a diagram and send to Ashish sir for trancemetr receiver And reqired 2 plug point on top And one plug point bottom side and 1 set of trasmeter recevr .	
12-09-2024 12:10:34	Atique Salmani	New		-
09-09-2024 12:33:10	Atique Salmani	Work Pending	Uplink cable not working	
09-09-2024 11:13:09	Atique Salmani	New		-

Previous Complain History :

Date Time	Technician Name	Remark
21-09-2024 11:22:00	SantoshPathak	online support given by vishal bhai issue solved
09-08-2024 10:59:31	Atique Salmani	Ez station software download and add device working ok.