



# Vallabh Enterprises

Regd. Office : 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067  
Support : | W : www.vallabhenterprises.com  
E : vallabhsecure@yahoo.co.in

Service Status Details : VE12471					
Priority :	Low				
Created By :	Admin - Apurva Vajaria				
Complaint Mob. No. :	7021671156				
Technician Name :	Atique Salmani		Technician Mobile :	8080922984	
Ticket Type :	Complain	Date & Time :	17-08-2024 01:41:44		
Vendor Details :					
Company Name/Client Name :	Lokhandwala Foundation	Customer's Mobile :	7021671156	Name :	Rauf Sir
Address :					
Mumbai , , , , Maharashtra					
AMC Details :					
Expiry Date :	01-01-1970 05:30:00		Type :		
Product Name :	CCTV				
Complain :	5-6 cameras need to install				
Technician Comment :	Dvr nmbr 2 all camera naming done and room nmbr 111 camera issue so changed camera and set angel working ok with recording of all camera dvr nmbr 2 112 also camera changed working ok 205 reconnection done working ok G8 out side 2 bullet camera remooved and reinstalled gr floor 1/2set angel working ok.				
Complain Operator :	Desktop - Apurva Vajaria				
Remark :	Dvr nmbr 2 all camera naming done and room nmbr 111 camera issue so changed camera and set angel working ok with recording of all camera dvr nmbr 2 112 also camera changed working ok 205 reconnection done working ok G8 out side 2 bullet camera remooved and reinstalled gr floor 1/2set angel working ok.				

Status History :					
	Date Time	Technician Name	Status	Remark	Sign
	22-08-2024 05:57:31	Atique Salmani	Completed	Dvr nmbr 2 all camera naming done and room nmbr 111 camera issue so changed camera and set angel working ok with recording of all camera dvr nmbr 2 112 also camera changed working ok 205 reconnection done working ok G8 out side 2 bullet camera remooved and reinstalled gr floor 1/2set angel working ok.	
	22-08-2024 12:21:21	Atique Salmani	New		-
	20-08-2024 06:12:54	Atique Salmani	Work Pending	2 camera installation done g9/ g6 3 camera installation pending	
	20-08-2024 10:56:31	Atique Salmani	New		-
Previous Complain History :					
	Date Time	Technician Name	Remark		
	10-09-2024 03:55:19				
	22-08-2024 12:25:12	Atique Salmani	Ppm of cctv pa system and also epbax done 2nd floor camera nmbr 4 cable faulty power not getting also ohms drop so camera off . 1st floor camera nmbr 4 reconnection done camera disturbance need to changed 2 camera cable swap from 7 nmbr dvr to 6 nmbr dvr And back side gate staircase bullet camera water inserted in camera so camera faulty so collect for chek .		