







Vallabh Enterprises

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Support : | W : www.vallabhenterprises.com
E : vallabhsecure@yahoo.co.in

Service Status Details : VE12329																																								
Priority :	Low																																							
Created By :	Admin - Apurva Vajaria																																							
Complaint Mob. No. :	8879611832																																							
Technician Name :	Atique Salmani		Technician Mobile :	8080922984																																				
Ticket Type :	Complain	Date & Time :	02-08-2024 05:19:25																																					
Vendor Details :																																								
Company Name/Client Name :	Ornate Solitaire Dahisar	Customer's Mobile :	8879611832	Name :	Rauf Sir																																			
Address :																																								
Mumbai , , , , Maharashtra																																								
AMC Details :																																								
Expiry Date :	01-01-1970 05:30:00		Type :																																					
Product Name :	CCTV																																							
Complain :	In PC cameras need to do online in dahisar office and andheri office																																							
Technician Comment :	Online done on cloud and also installed ez station software in head office Andheri and online on cloude user I'd password also set angel 2 cameras working ok crane cameras off .need to check																																							
Complain Operator :	Desktop - Apurva Vajaria																																							
Remark :	Online done on cloud and also installed ez station software in head office Andheri and online on cloude user I'd password also set angel 2 cameras working ok crane cameras off .need to check																																							
Status History :	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>08-08-2024 01:12:45</td><td>Atique Salmani</td><td>Completed</td><td>Online done on cloud and also installed ez station software in head office Andheri and online on cloude user I'd password also set angel 2 cameras working ok crane cameras off .need to check</td><td></td></tr><tr><td>08-08-2024 10:33:35</td><td>Atique Salmani</td><td>New</td><td></td><td>-</td></tr><tr><td>07-08-2024 02:01:10</td><td>Atique Salmani</td><td>New</td><td></td><td>-</td></tr><tr><td>06-08-2024 11:38:31</td><td>Atique Salmani</td><td>Work Pending</td><td>Pc online done and 2 camera offline because camera highted.</td><td></td></tr><tr><td>06-08-2024 10:08:30</td><td>Atique Salmani</td><td>New</td><td></td><td>-</td></tr><tr><td>03-08-2024 03:17:24</td><td>Atique Salmani</td><td>New</td><td></td><td>-</td></tr></tbody></table>					Date Time	Technician Name	Status	Remark	Sign	08-08-2024 01:12:45	Atique Salmani	Completed	Online done on cloud and also installed ez station software in head office Andheri and online on cloude user I'd password also set angel 2 cameras working ok crane cameras off .need to check		08-08-2024 10:33:35	Atique Salmani	New		-	07-08-2024 02:01:10	Atique Salmani	New		-	06-08-2024 11:38:31	Atique Salmani	Work Pending	Pc online done and 2 camera offline because camera highted.		06-08-2024 10:08:30	Atique Salmani	New		-	03-08-2024 03:17:24	Atique Salmani	New		-
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Previous Complain History :	Date Time	Technician Name	Remark
	09-08-2024 10:59:31	Atique Salmani	Ez station software download and add device working ok.
	08-08-2024 03:25:43	Neeraj Chauhan	2 camera no video issue solve and cable 1 pair not okk all cameras working okk