




# Vallabh Enterprises

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Support : | W : www.vallabhenterprises.com  
E : vallabhsecure@yahoo.co.in

<b>Service Status Details : VE12215</b>																				
<b>Priority :</b>	Low																			
<b>Created By :</b>	Admin - Apurva Vajaria																			
<b>Complaint Mob. No. :</b>	7021671156																			
<b>Technician Name :</b>	Atique Salmani		<b>Technician Mobile :</b>	8080922984																
<b>Ticket Type :</b>	Complain	<b>Date &amp; Time :</b>	23-07-2024 12:48:30																	
<b>Vendor Details :</b>																				
Company Name/Client Name :	Lokhandwala Foundation	Customer's Mobile :	7021671156	Name :	Rauf Sir															
<b>Address :</b>																				
Mumbai , , , , Maharashtra																				
<b>AMC Details :</b>																				
Expiry Date :	01-01-1970 05:30:00		Type :																	
<b>Product Name :</b>	CCTV																			
<b>Complain :</b>	some cameras off issue and all dvr Date and timing issue																			
<b>Technician Comment :</b>	Ground floor 1 bullet camera. Issue need to changed And for 4 th floor 12 dome cameras required and 1 dvr 16 channel and also hdd And need to do before 6 August becz exam from 7 August according to rauf sir 2 dvr hdd issue 2 nmbr n 5 nmbr Hdd remooved and hand over to shinde sir. And date n time reset of dvrs.																			
<b>Complain Operator :</b>	Desktop - Apurva Vajaria																			
<b>Remark :</b>	Ground floor 1 bullet camera. Issue need to changed And for 4 th floor 12 dome cameras required and 1 dvr 16 channel and also hdd And need to do before 6 August becz exam from 7 August according to rauf sir 2 dvr hdd issue 2 nmbr n 5 nmbr Hdd remooved and hand over to shinde sir. And date n time reset of dvrs.																			
<b>Status History :</b>	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>25-07-2024 01:57:14</td><td>Atique Salmani</td><td>Client Side</td><td>Ground floor 1 bullet camera. Issue need to changed And for 4 th floor 12 dome cameras required and 1 dvr 16 channel and also hdd And need to do before 6 August becz exam from 7 August according to rauf sir 2 dvr hdd issue 2 nmbr n 5 nmbr Hdd remooved and hand over to shinde sir. And date n time reset of dvrs.</td><td></td></tr><tr><td>23-07-2024 06:27:09</td><td>Atique Salmani</td><td>New</td><td></td><td>-</td></tr></tbody></table>					Date Time	Technician Name	Status	Remark	Sign	25-07-2024 01:57:14	Atique Salmani	Client Side	Ground floor 1 bullet camera. Issue need to changed And for 4 th floor 12 dome cameras required and 1 dvr 16 channel and also hdd And need to do before 6 August becz exam from 7 August according to rauf sir 2 dvr hdd issue 2 nmbr n 5 nmbr Hdd remooved and hand over to shinde sir. And date n time reset of dvrs.		23-07-2024 06:27:09	Atique Salmani	New		-
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Previous Complain History :	Date Time	Technician Name	Remark
	10-09-2024 03:55:19		
	22-08-2024 12:25:12	Atique Salmani	Ppm of cctv pa system and also epbax done 2nd floor camera nmbr 4 cable faulty power not getting also ohms drop so camera off . 1st floor camera nmbr 4 reconnection done camera disturbence need to changed 2 camera cable swap from 7 nmbr dvr to 6 nmbr dvr And back side gate staircase bullet camera water inserted in camera so camera faulty so collect for chek .