

# Vallabh Enterprises

**Regd. Office :** 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067  
**Support :** | **W :** www.vallabhenterprises.com  
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| <b>Service Status Details : VE11645</b> |                 |                                                                                                                                                                                                                                                                                                                                                                |                          |                            |                 |           |                 |        |                     |                |                                                                              |                     |            |                                                             |   |
|-----------------------------------------|-----------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|--------------------------|----------------------------|-----------------|-----------|-----------------|--------|---------------------|----------------|------------------------------------------------------------------------------|---------------------|------------|-------------------------------------------------------------|---|
| <b>Priority :</b>                       |                 | Low                                                                                                                                                                                                                                                                                                                                                            |                          |                            |                 |           |                 |        |                     |                |                                                                              |                     |            |                                                             |   |
| <b>Created By :</b>                     |                 | Admin - Apurva Vajaria                                                                                                                                                                                                                                                                                                                                         |                          |                            |                 |           |                 |        |                     |                |                                                                              |                     |            |                                                             |   |
| <b>Complaint Mob. No. :</b>             |                 | 8879611832                                                                                                                                                                                                                                                                                                                                                     |                          |                            |                 |           |                 |        |                     |                |                                                                              |                     |            |                                                             |   |
| <b>Technician Name :</b>                |                 | Neeraj Chauhan                                                                                                                                                                                                                                                                                                                                                 |                          | <b>Technician Mobile :</b> | 8898885764      |           |                 |        |                     |                |                                                                              |                     |            |                                                             |   |
| <b>Ticket Type :</b>                    |                 | Complain                                                                                                                                                                                                                                                                                                                                                       | <b>Date &amp; Time :</b> | 15-05-2024 12:01:06        |                 |           |                 |        |                     |                |                                                                              |                     |            |                                                             |   |
| <b>Vendor Details :</b>                 |                 |                                                                                                                                                                                                                                                                                                                                                                |                          |                            |                 |           |                 |        |                     |                |                                                                              |                     |            |                                                             |   |
| Company Name/Client Name :              |                 | Ornate Solitaire Dahisar                                                                                                                                                                                                                                                                                                                                       | Customer's Mobile :      | 8879611832                 | Name : Rauf Sir |           |                 |        |                     |                |                                                                              |                     |            |                                                             |   |
| <b>Address :</b>                        |                 |                                                                                                                                                                                                                                                                                                                                                                |                          |                            |                 |           |                 |        |                     |                |                                                                              |                     |            |                                                             |   |
| Mumbai , , , Maharashtra                |                 |                                                                                                                                                                                                                                                                                                                                                                |                          |                            |                 |           |                 |        |                     |                |                                                                              |                     |            |                                                             |   |
| <b>AMC Details :</b>                    |                 |                                                                                                                                                                                                                                                                                                                                                                |                          |                            |                 |           |                 |        |                     |                |                                                                              |                     |            |                                                             |   |
| Expiry Date :                           |                 | 01-01-1970 05:30:00                                                                                                                                                                                                                                                                                                                                            |                          | Type :                     |                 |           |                 |        |                     |                |                                                                              |                     |            |                                                             |   |
| <b>Product Name :</b>                   |                 | CCTV                                                                                                                                                                                                                                                                                                                                                           |                          |                            |                 |           |                 |        |                     |                |                                                                              |                     |            |                                                             |   |
| <b>Complain :</b>                       |                 | intrusion detection camera need to check                                                                                                                                                                                                                                                                                                                       |                          |                            |                 |           |                 |        |                     |                |                                                                              |                     |            |                                                             |   |
| <b>Technician Comment :</b>             |                 |                                                                                                                                                                                                                                                                                                                                                                |                          |                            |                 |           |                 |        |                     |                |                                                                              |                     |            |                                                             |   |
| <b>Complain Operator :</b>              |                 | Desktop - Apurva Vajaria                                                                                                                                                                                                                                                                                                                                       |                          |                            |                 |           |                 |        |                     |                |                                                                              |                     |            |                                                             |   |
| <b>Remark :</b>                         |                 |                                                                                                                                                                                                                                                                                                                                                                |                          |                            |                 |           |                 |        |                     |                |                                                                              |                     |            |                                                             |   |
| <b>Status History :</b>                 |                 | <table><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr><tr><td>15-05-2024 12:01:36</td><td>Neeraj Chauhan</td><td>New</td><td></td><td>-</td></tr></table>                                                                                                                                                       |                          |                            |                 | Date Time | Technician Name | Status | Remark              | Sign           | 15-05-2024 12:01:36                                                          | Neeraj Chauhan      | New        |                                                             | - |
| Date Time                               | Technician Name | Status                                                                                                                                                                                                                                                                                                                                                         | Remark                   | Sign                       |                 |           |                 |        |                     |                |                                                                              |                     |            |                                                             |   |
| 15-05-2024 12:01:36                     | Neeraj Chauhan  | New                                                                                                                                                                                                                                                                                                                                                            |                          | -                          |                 |           |                 |        |                     |                |                                                                              |                     |            |                                                             |   |
| <b>Previous Complain History :</b>      |                 | <table><tr><th>Date Time</th><th>Technician Name</th><th>Remark</th></tr><tr><td>30-12-2024 10:58:21</td><td>Atique Salmani</td><td>B4 cable was 72 metr so extra cable removed 24 metr now used 48 metr cable .</td></tr><tr><td>21-12-2024 11:13:40</td><td>Sonu Kumar</td><td>Back gate camera cable issue need to change in 55 to 60 MTR</td></tr></table> |                          |                            |                 | Date Time | Technician Name | Remark | 30-12-2024 10:58:21 | Atique Salmani | B4 cable was 72 metr so extra cable removed 24 metr now used 48 metr cable . | 21-12-2024 11:13:40 | Sonu Kumar | Back gate camera cable issue need to change in 55 to 60 MTR |   |
| Date Time                               | Technician Name | Remark                                                                                                                                                                                                                                                                                                                                                         |                          |                            |                 |           |                 |        |                     |                |                                                                              |                     |            |                                                             |   |
| 30-12-2024 10:58:21                     | Atique Salmani  | B4 cable was 72 metr so extra cable removed 24 metr now used 48 metr cable .                                                                                                                                                                                                                                                                                   |                          |                            |                 |           |                 |        |                     |                |                                                                              |                     |            |                                                             |   |
| 21-12-2024 11:13:40                     | Sonu Kumar      | Back gate camera cable issue need to change in 55 to 60 MTR                                                                                                                                                                                                                                                                                                    |                          |                            |                 |           |                 |        |                     |                |                                                                              |                     |            |                                                             |   |