## Vallabh Enterprises

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Service Status Details : VE11352 Low **Priority** : **Created By :** Admin - Apurva Vajaria **Complaint Mob.** 7021671156 **No. : Technician Name** Ravi Rajbhar **Technician Mobile** 8080922965 Complain Date & Time : 10-04-2024 01:15:43 **Ticket Type : Vendor Details :** Lokhandwala Customer's Mobile 7021671156 Name : Rauf Sir Company Name/Client Name Foundation Address : Mumbai,,,, Maharashtra **AMC Details :** 01-01-1970 05:30:00 Expiry Date : Type : **Product Name :** CCTV **Complain**: 2 replacement HDD need to install Technician **Comment**: Complain Desktop - Apurva Vajaria **Operator** : **Remark** : Replacement HDD handover done to shinde sir as discussed with Rauf sir **Status History :** Date Time **Technician Name** Status Remark Sign 12-04-2024 12:38:52 Ravi Rajbhar Completed 12-04-2024 11:30:26 Ravi Rajbhar New **Previous** Technician **Date Time** Remark **Complain History** Name 28-03-2024 Today30/30/24 409 207 BNC connector changed from dvr end and Atique 12:02:22 Salmani reconnection from camera end 205/206/201/109/111/208/107/108/ totally cameras need to changed and also 204 112 ohms not getting Dvr nmbr 4 hdd not detect so changed hdd hdd given by rauf sir and formatted hddd now working ok on under observation. 204 power ok ohms cable issue 110 reconnection camera end ok 208 reconnection camera end ok 5 nmbr dvr new hdd installed hdd given by rauf sir 402 speaker okk connection removed.412 speak okk connection remove,412 passage speak ok connection remove 410 peaker foultiy. 404 speaker okk connection remove, 310 alredy working, 307 alredy working, 303 already working, 202 already working 12-03-2024 MayurYadav Survey done for camera Require 4 new camera in lab Check old 03:21:00 system