



# Vallabh Enterprises

**Regd. Office :** 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067  
**Support : | W :** www.vallabhenterprises.com  
**E :** vallabhsecure@yahoo.co.in

<b>Service Status Details : VE11249</b>					
<b>Priority :</b>	Low				
<b>Created By :</b>	Admin - Apurva Vajaria				
<b>Complaint Mob. No. :</b>	7021671156				
<b>Technician Name :</b>	Atique Salmani		<b>Technician Mobile :</b>	8080922984	
<b>Ticket Type :</b>	AMC visiting	<b>Date &amp; Time :</b>	28-03-2024 12:02:22		
<b>Vendor Details :</b>					
<b>Company Name/Client Name :</b>	Lokhandwala Foundation	<b>Customer's Mobile :</b>	7021671156	<b>Name :</b>	Rauf Sir
<b>Address :</b>					
Mumbai , , , , Maharashtra					
<b>AMC Details :</b>					
<b>Expiry Date :</b>	01-01-1970 05:30:00		<b>Type :</b>		
<b>Product Name :</b>	Ppm				
<b>Complain :</b>	CCTV/PA/EPABX PPM need to do				
<b>Technician Comment :</b>	Today30/30/24 409 207 BNC connector changed from dvr end and reconnection from camera end 205/206/201/109/111/208/107/108/ totally cameras need to changed and also 204 112 ohms not getting Dvr nmbr 4 hdd not detect so changed hdd hdd given by rauf sir and formatted hddd now working ok on under observation. 204 power ok ohms cable issue 110 reconnection camera end ok 208 reconnection camera end ok 5 nmbr dvr new hdd installed hdd given by rauf sir 402 speaker okk connection removed.412 speak okk connection remove,412 passage speak ok connection remove 410 peaker faultiy. 404 speaker okk connection remove, 310 alredy working,307 alredy working, 303 already working,202 already working				
<b>Complain Operator :</b>	Desktop - Apurva Vajaria				
<b>Remark :</b>	Today30/30/24 409 207 BNC connector changed from dvr end and reconnection from camera end 205/206/201/109/111/208/107/108/ totally cameras need to changed and also 204 112 ohms not getting Dvr nmbr 4 hdd not detect so changed hdd hdd given by rauf sir and formatted hddd now working ok on under observation. 204 power ok ohms cable issue 110 reconnection camera end ok 208 reconnection camera end ok 5 nmbr dvr new hdd installed hdd given by rauf sir 402 speaker okk connection removed.412 speak okk connection remove,412 passage speak ok connection remove 410 peaker faultiy. 404 speaker okk connection remove, 310 alredy working,307 alredy working, 303 already working,202 already working				

<b>Status History :</b>	<b>Date Time</b>	<b>Technician Name</b>	<b>Status</b>	<b>Remark</b>	<b>Sign</b>
	30-03-2024 03:53:45	Atique Salmani	Completed	Today30/30/24 409 207 BNC connector changed from dvr end and reconnection from camera end 205/206/201/109/111/208/107/108/ totally cameras need to changed and also 204 112 ohms not getting Dvr nmbr 4 hdd not detect so changed hdd hdd given by rauf sir and formatted hddd now working ok on under observation. 204 power ok ohms cable issue 110 reconnection camera end ok 208 reconnection camera end ok 5 nmbr dvr new hdd installed hdd given by rauf sir 402 speaker okk connection removed.412 speak okk connection remove,412 passage speak ok connection remove 410 peaker faultiy. 404 speaker okk connection remove, 310 alreedy working,307 alreedy working, 303 already working,202 already working	
	30-03-2024 10:10:41	Atique Salmani	New		-
	28-03-2024 04:42:59	Atique Salmani	Work Pending	Prama dvr nmbr 6 1.1st floor passage ohms n power not getting chek n resolved issue And back side cable faulty continuety break cable joint missing And g8 outside also cable continuity not getting cable joint . B4 6 cameras off now 14 cameras on Dvr nmbr 5 hdd issue and 3 assembly power issue not getting power Dvr nmbr 7 . 3 cameras remooved bby client some renewal work ground floor . Also intercom and pa cheking paining.and also dvrs paining.and also collect hdd for chek .	
	28-03-2024 12:07:32	Atique Salmani	New		-
<b>Previous Complain History :</b>	<b>Date Time</b>	<b>Technician Name</b>	<b>Remark</b>		
	10-04-2024 01:15:43	Ravi Rajbhar	Replacement HDD handover done to shinde sir as discussed with Rauf sir		
	12-03-2024 03:21:00	MayurYadav	Survey done for camera Require 4 new camera in lab Check old system		