




Vallabh Enterprises

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Service Status Details : VE11103																				
Priority :	Low																			
Created By :	Admin - Apurva Vajaria																			
Complaint Mob. No. :	7021671156																			
Technician Name :	Mayur Yadav		Technician Mobile :	8411951301																
Ticket Type :	one_time	Date & Time :	12-03-2024 03:21:00																	
Vendor Details :																				
Company Name/Client Name :	Lokhandwala Foundation	Customer's Mobile :	7021671156	Name :	Rauf Sir															
Address :																				
Mumbai , , , , Maharashtra																				
AMC Details :																				
Expiry Date :	01-01-1970 05:30:00		Type :																	
Product Name :	CCTV																			
Complain :	Additional cameras survey need to do																			
Technician Comment :	Survey done for camera Require 4 new camera in lab Check old system																			
Complain Operator :	Desktop - Apurva Vajaria																			
Remark :	Survey done for camera Require 4 new camera in lab Check old system																			
Status History :	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>12-03-2024 03:28:26</td><td>MayurYadav</td><td>Completed</td><td>Survey done for camera Require 4 new camera in lab Check old system</td><td></td></tr><tr><td>12-03-2024 03:21:07</td><td>MayurYadav</td><td>New</td><td></td><td>-</td></tr></tbody></table>					Date Time	Technician Name	Status	Remark	Sign	12-03-2024 03:28:26	MayurYadav	Completed	Survey done for camera Require 4 new camera in lab Check old system		12-03-2024 03:21:07	MayurYadav	New		-
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Previous Complain History :			
	Date Time	Technician Name	Remark
	08-09-2023 04:41:30	Ravi Rajbhar	ppm done off cctv camera dvr - 1. 16 camera ok working don 1 tb hdd normal recoding going on in dvr 7 day dvr - 2. 15 camera ok working one camera on off issue 3 camera off room 204, 207, 106 1 tb hdd normal data and time set in dvr dvr - 3. allready faulty infrom to raud sir also dvr 4. 13 camera ok working done 3 camera off issue 1 tb hdd normal recoding today going on in dvr data and time set dvr 5. 14 camera ok working and 2 camera of dvr hdd not showing narmal then dvr restats then ok working done and recoding going on data and time set Dvr 6. 14 camera ok working done 2 camera off 1tb hdd normal recoding going on in dvr 45 day (prama dvr) dvr 7. 13 camera ok working done and two camera remove client side ground floor and one camera on off iissue 1 tb hdd normal dvr data and time set recoding today going on in dvr and PA system check all ok working done also with epbax system check - NEC Dvr being restart again n again it's too old and over dated so dvr and camera need to changed
	19-07-2023 11:56:10	Munna Gupta	I have checked 7 DVR and have set frame rate and bit rate in all DVR's DVR No. 3 HDD is not getting supported and 3 cameras are connected in it and due to HDD unsupported there will be no recording for the said 3 cameras Note : If DVR restarts Data and Time gets change and due to which no recording will not be found. We recommend to replace the DVR's