## Vallabh Enterprises

 $\label{eq:Regd.office:401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067 \\ \text{Support:} \mid \textbf{W}: www.vallabhenterprises.com \\ \textbf{E}: vallabhsecure@yahoo.co.in \\ \end{cases}$ 

| Service Status Details : VE15998 |  |                 |   |                   |   |               |  |            |
|----------------------------------|--|-----------------|---|-------------------|---|---------------|--|------------|
| Priority:                        | Low  |                 |   |                   |   |               |  |            |
| Created By:                      | Admin - Apurva Vajaria   |                 |   |                   |   |               |  |            |
| Complaint Mob.<br>No. :          | 9821431296   |                 |   |                   |   |               |  |            |
| Technician Name                  | Pratik Logade  |                 |   | Technician Mobile |   | 9619760949    |  |            |
| Ticket Type:                     | New Installation Date & Time :   |                 |   | 11-10-20          |   |               |  |            |
| Vendor Details :                 |  |                 |   |                   |   |               |  |            |
| Company<br>Name/Client Name<br>: | SHETH BUILDERS Customer's PVT. LTD(SHETH Mobile : SUPREME)   |                 |   | 9821431296        |   | Name: Ratnesh |  | atnesh Sir |
| Address:                         |  |                 |   |                   |   |               |  |            |
| Mumbai,,,, Maharashtra           |  |                 |   |                   |   |               |  |            |
| AMC Details:                     |  |                 |   |                   |   |               |  |            |
| Expiry Date :                    | 01-01-1970 05:30:00  |                 |   | Type:             |   |               |  |            |
| <b>Product Name:</b>             | Access   |                 |   |                   |   |               |  |            |
| Complain:                        | Access Cards should work at both locations - MD Cabin & outside reception. Password needs to be changed as per client's request. |                 |   |                   |   |               |  |            |
| Technician<br>Comment :          | Access Cards should work at both locations -MD Cabin & outside reception. Password changed as per client' work done              |                 |   |                   |   |               |  |            |
| Complain<br>Operator :           | Desktop - Apurva Vajaria   |                 |   |                   |   |               |  |            |
| Remark:                          | Access Cards should work at both locations -MD Cabin & outside reception. Password changed as per client' work done              |                 |   |                   |   |               |  |            |
| <b>Status History:</b>           | Date Time  | Technician Name |   | Status            | Remark  |               |  | Sign       |
|                                  | 11-10-2025 02:37:01  |                 | С | ompleted          | Access Cards should work at both locations -MD Cabin & outside reception. Password changed as per client' work done |               |  |            |
|                                  | 11-10-2025 12:18:31  | PratikLogade    | N | ew                |   |               |  | -          |
| Previous<br>Complain History     | Date Time  |                 |   | Technician Name   |   |               |  | Remark     |
|                                  | 06-10-2025 04:07:22  |                 |   | MaroofRaza        |   |               |  |            |
|                                  | 27-09-2025 02:17:52  |                 |   | PratikLogade      |   |               |  |            |