

# Vallabh Enterprises

Regd. Office : 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067  
Support : | W : www.vallabhenterprises.com  
E : vallabhsecure@yahoo.co.in

| <b>Service Status Details : VE13112</b> |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                       |                                                                                                                    |                                                             |                                                                                       |             |           |                 |        |                     |             |                                                                                                                    |                     |              |                                                             |                                                                                       |                     |              |     |  |   |
|-----------------------------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|--------------------------------------------------------------------------------------------------------------------|-------------------------------------------------------------|---------------------------------------------------------------------------------------|-------------|-----------|-----------------|--------|---------------------|-------------|--------------------------------------------------------------------------------------------------------------------|---------------------|--------------|-------------------------------------------------------------|---------------------------------------------------------------------------------------|---------------------|--------------|-----|--|---|
| <b>Priority :</b>                       | Low                                                                                                                                                                                                                                                                                                                                                                                                                                                                                   |                                                                                                                    |                                                             |                                                                                       |             |           |                 |        |                     |             |                                                                                                                    |                     |              |                                                             |                                                                                       |                     |              |     |  |   |
| <b>Created By :</b>                     | Admin - Apurva Vajaria                                                                                                                                                                                                                                                                                                                                                                                                                                                                |                                                                                                                    |                                                             |                                                                                       |             |           |                 |        |                     |             |                                                                                                                    |                     |              |                                                             |                                                                                       |                     |              |     |  |   |
| <b>Complaint Mob. No. :</b>             | 9821431296                                                                                                                                                                                                                                                                                                                                                                                                                                                                            |                                                                                                                    |                                                             |                                                                                       |             |           |                 |        |                     |             |                                                                                                                    |                     |              |                                                             |                                                                                       |                     |              |     |  |   |
| <b>Technician Name :</b>                | Manoj Polekar                                                                                                                                                                                                                                                                                                                                                                                                                                                                         |                                                                                                                    | <b>Technician Mobile :</b>                                  | 7385366458                                                                            |             |           |                 |        |                     |             |                                                                                                                    |                     |              |                                                             |                                                                                       |                     |              |     |  |   |
| <b>Ticket Type :</b>                    | Complain                                                                                                                                                                                                                                                                                                                                                                                                                                                                              | <b>Date &amp; Time :</b>                                                                                           | 26-10-2024 11:49:22                                         |                                                                                       |             |           |                 |        |                     |             |                                                                                                                    |                     |              |                                                             |                                                                                       |                     |              |     |  |   |
| <b>Vendor Details :</b>                 |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                       |                                                                                                                    |                                                             |                                                                                       |             |           |                 |        |                     |             |                                                                                                                    |                     |              |                                                             |                                                                                       |                     |              |     |  |   |
| Company Name/Client Name :              | SHETH BUILDERS PVT. LTD(SHETH SUPREME)                                                                                                                                                                                                                                                                                                                                                                                                                                                | Customer's Mobile :                                                                                                | 9821431296                                                  | Name :                                                                                | Ratnesh Sir |           |                 |        |                     |             |                                                                                                                    |                     |              |                                                             |                                                                                       |                     |              |     |  |   |
| <b>Address :</b>                        |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                       |                                                                                                                    |                                                             |                                                                                       |             |           |                 |        |                     |             |                                                                                                                    |                     |              |                                                             |                                                                                       |                     |              |     |  |   |
| Mumbai , , , , Maharashtra              |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                       |                                                                                                                    |                                                             |                                                                                       |             |           |                 |        |                     |             |                                                                                                                    |                     |              |                                                             |                                                                                       |                     |              |     |  |   |
| <b>AMC Details :</b>                    |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                       |                                                                                                                    |                                                             |                                                                                       |             |           |                 |        |                     |             |                                                                                                                    |                     |              |                                                             |                                                                                       |                     |              |     |  |   |
| Expiry Date :                           | 01-01-1970 05:30:00                                                                                                                                                                                                                                                                                                                                                                                                                                                                   |                                                                                                                    | Type :                                                      |                                                                                       |             |           |                 |        |                     |             |                                                                                                                    |                     |              |                                                             |                                                                                       |                     |              |     |  |   |
| <b>Product Name :</b>                   | Intercom                                                                                                                                                                                                                                                                                                                                                                                                                                                                              |                                                                                                                    |                                                             |                                                                                       |             |           |                 |        |                     |             |                                                                                                                    |                     |              |                                                             |                                                                                       |                     |              |     |  |   |
| <b>Complain :</b>                       | flat no. 1304 intercom not working and recording need to show                                                                                                                                                                                                                                                                                                                                                                                                                         |                                                                                                                    |                                                             |                                                                                       |             |           |                 |        |                     |             |                                                                                                                    |                     |              |                                                             |                                                                                       |                     |              |     |  |   |
| <b>Technician Comment :</b>             | Recording showing done Intercom 1304 door lock work prnding                                                                                                                                                                                                                                                                                                                                                                                                                           |                                                                                                                    |                                                             |                                                                                       |             |           |                 |        |                     |             |                                                                                                                    |                     |              |                                                             |                                                                                       |                     |              |     |  |   |
| <b>Complain Operator :</b>              | Desktop - Apurva Vajaria                                                                                                                                                                                                                                                                                                                                                                                                                                                              |                                                                                                                    |                                                             |                                                                                       |             |           |                 |        |                     |             |                                                                                                                    |                     |              |                                                             |                                                                                       |                     |              |     |  |   |
| <b>Remark :</b>                         | Recording showing done Intercom 1304 door lock work prnding                                                                                                                                                                                                                                                                                                                                                                                                                           |                                                                                                                    |                                                             |                                                                                       |             |           |                 |        |                     |             |                                                                                                                    |                     |              |                                                             |                                                                                       |                     |              |     |  |   |
| <b>Status History :</b>                 | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>28-10-2024 02:23:33</td><td>ManojPolekar</td><td>Work Pending</td><td>Recording showing done Intercom 1304 door lock work prnding</td><td></td></tr><tr><td>28-10-2024 12:59:46</td><td>ManojPolekar</td><td>New</td><td></td><td>-</td></tr></tbody></table> |                                                                                                                    |                                                             |                                                                                       |             | Date Time | Technician Name | Status | Remark              | Sign        | 28-10-2024 02:23:33                                                                                                | ManojPolekar        | Work Pending | Recording showing done Intercom 1304 door lock work prnding |  | 28-10-2024 12:59:46 | ManojPolekar | New |  | - |
| Date Time                               | Technician Name                                                                                                                                                                                                                                                                                                                                                                                                                                                                       | Status                                                                                                             | Remark                                                      | Sign                                                                                  |             |           |                 |        |                     |             |                                                                                                                    |                     |              |                                                             |                                                                                       |                     |              |     |  |   |
| 28-10-2024 02:23:33                     | ManojPolekar                                                                                                                                                                                                                                                                                                                                                                                                                                                                          | Work Pending                                                                                                       | Recording showing done Intercom 1304 door lock work prnding |  |             |           |                 |        |                     |             |                                                                                                                    |                     |              |                                                             |                                                                                       |                     |              |     |  |   |
| 28-10-2024 12:59:46                     | ManojPolekar                                                                                                                                                                                                                                                                                                                                                                                                                                                                          | New                                                                                                                |                                                             | -                                                                                     |             |           |                 |        |                     |             |                                                                                                                    |                     |              |                                                             |                                                                                       |                     |              |     |  |   |
| <b>Previous Complain History :</b>      | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Remark</th></tr></thead><tbody><tr><td>30-10-2024 11:34:07</td><td>Shiva Meena</td><td>Access mashine installation done work completed and password cctv@123 Divaes install done and 4 miter cebling done</td></tr><tr><td>04-10-2024 04:44:03</td><td>Ravi Rajbhar</td><td>Flat no 806 Intercom issues resolved and ok working done</td></tr></tbody></table>                                                        |                                                                                                                    |                                                             |                                                                                       |             | Date Time | Technician Name | Remark | 30-10-2024 11:34:07 | Shiva Meena | Access mashine installation done work completed and password cctv@123 Divaes install done and 4 miter cebling done | 04-10-2024 04:44:03 | Ravi Rajbhar | Flat no 806 Intercom issues resolved and ok working done    |                                                                                       |                     |              |     |  |   |
| Date Time                               | Technician Name                                                                                                                                                                                                                                                                                                                                                                                                                                                                       | Remark                                                                                                             |                                                             |                                                                                       |             |           |                 |        |                     |             |                                                                                                                    |                     |              |                                                             |                                                                                       |                     |              |     |  |   |
| 30-10-2024 11:34:07                     | Shiva Meena                                                                                                                                                                                                                                                                                                                                                                                                                                                                           | Access mashine installation done work completed and password cctv@123 Divaes install done and 4 miter cebling done |                                                             |                                                                                       |             |           |                 |        |                     |             |                                                                                                                    |                     |              |                                                             |                                                                                       |                     |              |     |  |   |
| 04-10-2024 04:44:03                     | Ravi Rajbhar                                                                                                                                                                                                                                                                                                                                                                                                                                                                          | Flat no 806 Intercom issues resolved and ok working done                                                           |                                                             |                                                                                       |             |           |                 |        |                     |             |                                                                                                                    |                     |              |                                                             |                                                                                       |                     |              |     |  |   |