

# Vallabh Enterprises

**Regd. Office :** 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067  
**Support : | W :** www.vallabhenterprises.com  
**E :** vallabhsecure@yahoo.co.in

| <b>Service Status Details : VE11855</b> |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           |                                                                                                                                                  |                                                     |                                                                                       |             |           |                 |        |                     |              |                                                                |                     |                |                                                                                                                                                  |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |
|-----------------------------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|--------------------------------------------------------------------------------------------------------------------------------------------------|-----------------------------------------------------|---------------------------------------------------------------------------------------|-------------|-----------|-----------------|--------|---------------------|--------------|----------------------------------------------------------------|---------------------|----------------|--------------------------------------------------------------------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------|---------------------|----------------|-----|--|---|---------------------|----------------|-----|--|---|
| <b>Priority :</b>                       | Low                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                       |                                                                                                                                                  |                                                     |                                                                                       |             |           |                 |        |                     |              |                                                                |                     |                |                                                                                                                                                  |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |
| <b>Created By :</b>                     | Admin - Apurva Vajaria                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    |                                                                                                                                                  |                                                     |                                                                                       |             |           |                 |        |                     |              |                                                                |                     |                |                                                                                                                                                  |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |
| <b>Complaint Mob. No. :</b>             | 9821431296                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                |                                                                                                                                                  |                                                     |                                                                                       |             |           |                 |        |                     |              |                                                                |                     |                |                                                                                                                                                  |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |
| <b>Technician Name :</b>                | Neeraj Chauhan                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                            |                                                                                                                                                  | <b>Technician Mobile :</b>                          | 8898885764                                                                            |             |           |                 |        |                     |              |                                                                |                     |                |                                                                                                                                                  |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |
| <b>Ticket Type :</b>                    | Complain                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                  | <b>Date &amp; Time :</b>                                                                                                                         | 08-06-2024 04:09:11                                 |                                                                                       |             |           |                 |        |                     |              |                                                                |                     |                |                                                                                                                                                  |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |
| <b>Vendor Details :</b>                 |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           |                                                                                                                                                  |                                                     |                                                                                       |             |           |                 |        |                     |              |                                                                |                     |                |                                                                                                                                                  |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |
| Company Name/Client Name :              | SHETH BUILDERS PVT. LTD(SHETH SUPREME)                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    | Customer's Mobile :                                                                                                                              | 9821431296                                          | Name :                                                                                | Ratnesh Sir |           |                 |        |                     |              |                                                                |                     |                |                                                                                                                                                  |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |
| <b>Address :</b>                        |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           |                                                                                                                                                  |                                                     |                                                                                       |             |           |                 |        |                     |              |                                                                |                     |                |                                                                                                                                                  |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |
| Mumbai , , , , Maharashtra              |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           |                                                                                                                                                  |                                                     |                                                                                       |             |           |                 |        |                     |              |                                                                |                     |                |                                                                                                                                                  |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |
| <b>AMC Details :</b>                    |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           |                                                                                                                                                  |                                                     |                                                                                       |             |           |                 |        |                     |              |                                                                |                     |                |                                                                                                                                                  |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |
| Expiry Date :                           | 01-01-1970 05:30:00                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                       |                                                                                                                                                  | Type :                                              |                                                                                       |             |           |                 |        |                     |              |                                                                |                     |                |                                                                                                                                                  |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |
| <b>Product Name :</b>                   | CCTV                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                      |                                                                                                                                                  |                                                     |                                                                                       |             |           |                 |        |                     |              |                                                                |                     |                |                                                                                                                                                  |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |
| <b>Complain :</b>                       | HDD need to install (HDD from client side)                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                |                                                                                                                                                  |                                                     |                                                                                       |             |           |                 |        |                     |              |                                                                |                     |                |                                                                                                                                                  |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |
| <b>Technician Comment :</b>             | 1 tb Hard Disk installation done system working okk                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                       |                                                                                                                                                  |                                                     |                                                                                       |             |           |                 |        |                     |              |                                                                |                     |                |                                                                                                                                                  |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |
| <b>Complain Operator :</b>              | Desktop - Apurva Vajaria                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                  |                                                                                                                                                  |                                                     |                                                                                       |             |           |                 |        |                     |              |                                                                |                     |                |                                                                                                                                                  |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |
| <b>Remark :</b>                         | 1 tb Hard Disk installation done system working okk                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                       |                                                                                                                                                  |                                                     |                                                                                       |             |           |                 |        |                     |              |                                                                |                     |                |                                                                                                                                                  |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |
| <b>Status History :</b>                 | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>14-06-2024 12:59:52</td><td>Neeraj Chauhan</td><td>Completed</td><td>1 tb Hard Disk installation done system working okk</td><td></td></tr><tr><td>14-06-2024 10:48:56</td><td>Neeraj Chauhan</td><td>New</td><td></td><td>-</td></tr><tr><td>10-06-2024 10:31:53</td><td>Neeraj Chauhan</td><td>New</td><td></td><td>-</td></tr></tbody></table> |                                                                                                                                                  |                                                     |                                                                                       |             | Date Time | Technician Name | Status | Remark              | Sign         | 14-06-2024 12:59:52                                            | Neeraj Chauhan      | Completed      | 1 tb Hard Disk installation done system working okk                                                                                              |  | 14-06-2024 10:48:56 | Neeraj Chauhan | New |  | - | 10-06-2024 10:31:53 | Neeraj Chauhan | New |  | - |
| Date Time                               | Technician Name                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           | Status                                                                                                                                           | Remark                                              | Sign                                                                                  |             |           |                 |        |                     |              |                                                                |                     |                |                                                                                                                                                  |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |
| 14-06-2024 12:59:52                     | Neeraj Chauhan                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                            | Completed                                                                                                                                        | 1 tb Hard Disk installation done system working okk |  |             |           |                 |        |                     |              |                                                                |                     |                |                                                                                                                                                  |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |
| 14-06-2024 10:48:56                     | Neeraj Chauhan                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                            | New                                                                                                                                              |                                                     | -                                                                                     |             |           |                 |        |                     |              |                                                                |                     |                |                                                                                                                                                  |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |
| 10-06-2024 10:31:53                     | Neeraj Chauhan                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                            | New                                                                                                                                              |                                                     | -                                                                                     |             |           |                 |        |                     |              |                                                                |                     |                |                                                                                                                                                  |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |
| <b>Previous Complain History :</b>      | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Remark</th></tr></thead><tbody><tr><td>25-04-2024 12:30:09</td><td>PravinJagade</td><td>1*2 hdmi splitter installation done working ok. Work complete.</td></tr><tr><td>06-03-2024 12:09:22</td><td>Atique Salmani</td><td>205 was cable break so use spare cable Cable trace by electrician. /204/1104 intercom issue resolved working ok check with security phone also .</td></tr></tbody></table>                                                                                                     |                                                                                                                                                  |                                                     |                                                                                       |             | Date Time | Technician Name | Remark | 25-04-2024 12:30:09 | PravinJagade | 1*2 hdmi splitter installation done working ok. Work complete. | 06-03-2024 12:09:22 | Atique Salmani | 205 was cable break so use spare cable Cable trace by electrician. /204/1104 intercom issue resolved working ok check with security phone also . |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |
| Date Time                               | Technician Name                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           | Remark                                                                                                                                           |                                                     |                                                                                       |             |           |                 |        |                     |              |                                                                |                     |                |                                                                                                                                                  |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |
| 25-04-2024 12:30:09                     | PravinJagade                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              | 1*2 hdmi splitter installation done working ok. Work complete.                                                                                   |                                                     |                                                                                       |             |           |                 |        |                     |              |                                                                |                     |                |                                                                                                                                                  |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |
| 06-03-2024 12:09:22                     | Atique Salmani                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                            | 205 was cable break so use spare cable Cable trace by electrician. /204/1104 intercom issue resolved working ok check with security phone also . |                                                     |                                                                                       |             |           |                 |        |                     |              |                                                                |                     |                |                                                                                                                                                  |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |