




Vallabh Enterprises

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Support : | W : www.vallabhenterprises.com
E : vallabhsecure@yahoo.co.in

Service Status Details : VE11476					
Priority :	Low				
Created By :	Admin - Apurva Vajaria				
Complaint Mob. No. :	9821431296				
Technician Name :	Pravin Jagade		Technician Mobile :	7262044153	
Ticket Type :	Complain	Date & Time :	25-04-2024 12:30:09		
Vendor Details :					
Company Name/Client Name :	SHETH BUILDERS PVT. LTD(SHETH SUPREME)	Customer's Mobile :	9821431296	Name :	Ratnesh Sir
Address :					
Mumbai , , , , Maharashtra					
AMC Details :					
Expiry Date :	01-01-1970 05:30:00		Type :		
Product Name :	CCTV				
Complain :	1)1st floor to 14th floor average 1-2 flats intercom issue 2)Cameras getting on off on TV 3)face need to add in biometric some persons				
Technician Comment :	1*2 hdmi slitter installation done working ok. Work complete.				
Complain Operator :	Desktop - Apurva Vajaria				
Remark :	1*2 hdmi slitter installation done working ok. Work complete.				

Status History :

Date Time	Technician Name	Status	Remark	Sign
03-06-2024 04:35:01	PravinJagade	Completed	1*2 hdmi splitter installation done working ok. Work complete.	
03-06-2024 12:44:02	PravinJagade	New		-
16-05-2024 04:16:47	PravinJagade	Work Pending	replacement 8 ch dvr return with install but 1 tb hdd faulty and hondover to client (janmesh sir) and two power supply uesd with video value and faulty power supply hondover to client and door access main gate and back gate finger with demo to society Manger with data transfer second divice and building cmaera tv viewing issue but direct hdmi connect One HDMI Splintter remove and take to office bcz not working properly	
16-05-2024 10:52:01	PravinJagade	New		-
26-04-2024 02:39:43	PravinJagade	Work Pending	intercom check 1st floor to 14 th floor intercom check 1405 ok 1301 ok lock 1303 1201 ok 1104 ok 1001 ok 1004 new phone install ok 1005 new phone install ok 902 cable not found 903 ok 905 ok 906 ok 801 ok 803 ok 805 ok 704 ok 705 door lock 706 ok 603 ok 604 ok 606 ok 504 ok 505 door lock 402 ok 401 door lock 403 door lock 406 ok 301 line ok instrument not install 302 lock 306 lock 203 ok 204 ok 205 door lock 206 ok 101 ok 102 ok 105 ok and sels office hikvision dvr remove and take to office with hdd	
25-04-2024 06:26:00	PravinJagade	New		-

Previous Complain History :

Date Time	Technician Name	Remark
08-06-2024 04:09:11		
06-03-2024 12:09:22	Atique Salmani	205 was cable break so use spare cable Cable trace by electrician. /204/1104 intercom issue resolved working ok check with security phone also .