




# Vallabh Enterprises

Regd. Office : 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067  
Support : | W : www.vallabhenterprises.com  
E : vallabhsecure@yahoo.co.in

| <b>Service Status Details : VE11037</b> |   |   |  |   |             |           |                 |        |                     |              |   |                     |                |  |   |                     |                |     |  |   |                     |                |     |  |   |                     |                |     |  |   |
|---|---|---|--|---|-------------|-----------|-----------------|--------|---------------------|--------------|---|---------------------|----------------|--|---|---------------------|----------------|-----|--|---|---------------------|----------------|-----|--|---|---------------------|----------------|-----|--|---|
| <b>Priority :</b>                       | Low   |   |  |   |             |           |                 |        |                     |              |   |                     |                |  |   |                     |                |     |  |   |                     |                |     |  |   |                     |                |     |  |   |
| <b>Created By :</b>                     | Admin - Apurva Vajaria  |   |  |   |             |           |                 |        |                     |              |   |                     |                |  |   |                     |                |     |  |   |                     |                |     |  |   |                     |                |     |  |   |
| <b>Complaint Mob. No. :</b>             | 9821431296  |   |  |   |             |           |                 |        |                     |              |   |                     |                |  |   |                     |                |     |  |   |                     |                |     |  |   |                     |                |     |  |   |
| <b>Technician Name :</b>                | Atique Salmani  |   | <b>Technician Mobile :</b>   | 8080922984  |             |           |                 |        |                     |              |   |                     |                |  |   |                     |                |     |  |   |                     |                |     |  |   |                     |                |     |  |   |
| <b>Ticket Type :</b>                    | Complain  | <b>Date &amp; Time :</b>  | 06-03-2024 12:09:22  |   |             |           |                 |        |                     |              |   |                     |                |  |   |                     |                |     |  |   |                     |                |     |  |   |                     |                |     |  |   |
| <b>Vendor Details :</b>                 |   |   |  |   |             |           |                 |        |                     |              |   |                     |                |  |   |                     |                |     |  |   |                     |                |     |  |   |                     |                |     |  |   |
| Company Name/Client Name :              | SHETH BUILDERS PVT. LTD(SHETH SUPREME)  | Customer's Mobile :   | 9821431296   | Name :  | Ratnesh Sir |           |                 |        |                     |              |   |                     |                |  |   |                     |                |     |  |   |                     |                |     |  |   |                     |                |     |  |   |
| <b>Address :</b>                        |   |   |  |   |             |           |                 |        |                     |              |   |                     |                |  |   |                     |                |     |  |   |                     |                |     |  |   |                     |                |     |  |   |
| Mumbai , , , , Maharashtra              |   |   |  |   |             |           |                 |        |                     |              |   |                     |                |  |   |                     |                |     |  |   |                     |                |     |  |   |                     |                |     |  |   |
| <b>AMC Details :</b>                    |   |   |  |   |             |           |                 |        |                     |              |   |                     |                |  |   |                     |                |     |  |   |                     |                |     |  |   |                     |                |     |  |   |
| Expiry Date :                           | 01-01-1970 05:30:00   |   | Type :   |   |             |           |                 |        |                     |              |   |                     |                |  |   |                     |                |     |  |   |                     |                |     |  |   |                     |                |     |  |   |
| <b>Product Name :</b>                   | CCTV  |   |  |   |             |           |                 |        |                     |              |   |                     |                |  |   |                     |                |     |  |   |                     |                |     |  |   |                     |                |     |  |   |
| <b>Complain :</b>                       | Flat no. 205 intercom reconnection need to do   |   |  |   |             |           |                 |        |                     |              |   |                     |                |  |   |                     |                |     |  |   |                     |                |     |  |   |                     |                |     |  |   |
| <b>Technician Comment :</b>             | 205 was cable break so use spare cable Cable trace by electrician. /204/1104 intercom issue resolved working ok check with security phone also .  |   |  |   |             |           |                 |        |                     |              |   |                     |                |  |   |                     |                |     |  |   |                     |                |     |  |   |                     |                |     |  |   |
| <b>Complain Operator :</b>              | Desktop - Apurva Vajaria  |   |  |   |             |           |                 |        |                     |              |   |                     |                |  |   |                     |                |     |  |   |                     |                |     |  |   |                     |                |     |  |   |
| <b>Remark :</b>                         | 205 was cable break so use spare cable Cable trace by electrician. /204/1104 intercom issue resolved working ok check with security phone also .  |   |  |   |             |           |                 |        |                     |              |   |                     |                |  |   |                     |                |     |  |   |                     |                |     |  |   |                     |                |     |  |   |
| <b>Status History :</b>                 | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>11-03-2024 01:20:28</td><td>Atique Salmani</td><td>Completed</td><td>205 was cable break so use spare cable Cable trace by electrician. /204/1104 intercom issue resolved working ok check with security phone also .</td><td></td></tr><tr><td>11-03-2024 11:08:48</td><td>Atique Salmani</td><td>New</td><td></td><td>-</td></tr><tr><td>09-03-2024 09:53:07</td><td>Atique Salmani</td><td>New</td><td></td><td>-</td></tr><tr><td>06-03-2024 05:11:28</td><td>Atique Salmani</td><td>New</td><td></td><td>-</td></tr></tbody></table> |   |  |   |             | Date Time | Technician Name | Status | Remark              | Sign         | 11-03-2024 01:20:28   | Atique Salmani      | Completed      | 205 was cable break so use spare cable Cable trace by electrician. /204/1104 intercom issue resolved working ok check with security phone also . |  | 11-03-2024 11:08:48 | Atique Salmani | New |  | - | 09-03-2024 09:53:07 | Atique Salmani | New |  | - | 06-03-2024 05:11:28 | Atique Salmani | New |  | - |
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| <b>Previous Complain History :</b>      | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Remark</th></tr></thead><tbody><tr><td>22-02-2024 12:51:49</td><td>Ravi Rajbhar</td><td>7 cmaera off issue resolved only 11th floor poe switch change and faulty switch collatt and two line starts one line office second line reception 91 and recoding playbackup given to paras sir</td></tr><tr><td>16-02-2024 03:48:38</td><td>Atique Salmani</td><td>205 intercom system to flate. Cable break need to new cabling line ok</td></tr></tbody></table>   |   |  |   |             | Date Time | Technician Name | Remark | 22-02-2024 12:51:49 | Ravi Rajbhar | 7 cmaera off issue resolved only 11th floor poe switch change and faulty switch collatt and two line starts one line office second line reception 91 and recoding playbackup given to paras sir | 16-02-2024 03:48:38 | Atique Salmani | 205 intercom system to flate. Cable break need to new cabling line ok  |   |                     |                |     |  |   |                     |                |     |  |   |                     |                |     |  |   |
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