




Vallabh Enterprises

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Support : | W : www.vallabhenterprises.com
E : vallabhsecure@yahoo.co.in

Service Status Details : VE899																																			
Priority :	High																																		
Created By :	Admin - Apurva Vajaria																																		
Complaint Mob. No. :	9987081703																																		
Technician Name :	Atique Salmani		Technician Mobile :	8080922984																															
Ticket Type :	Complain	Date & Time :	10-01-2020 12:46:50																																
Vendor Details :																																			
Company Name/Client Name :	Armstrong (India) Constructions {Malai}	Customer's Mobile :	9987081703	Name :	Rashmi																														
Address :																																			
Mumbai , , , , Maharashtra																																			
AMC Details :																																			
Expiry Date :	01-01-1970 05:30:00		Type :																																
Product Name :	Intercom																																		
Complain :	boss cabin ph not working 1 line not working																																		
Technician Comment :	one line not working and also programming issue in prithvi sir kyphone all issue resolved of epbax system working ok.																																		
Complain Operator :	Desktop - Apurva Vajaria																																		
Remark :	one line not working and also programming issue in prithvi sir kyphone all issue resolved of epbax system working ok.																																		
Status History :	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>10-01-2020 05:03:06</td><td>Atique Salmani</td><td>Completed</td><td>one line not working and also programming issue in prithvi sir kyphone all issue resolved of epbax system working ok.</td><td></td></tr><tr><td>10-01-2020 12:47:04</td><td>Atique Salmani</td><td>New</td><td></td><td>-</td></tr><tr><td>10-01-2020 12:47:00</td><td>Atique Salmani</td><td>New</td><td></td><td>-</td></tr><tr><td>10-01-2020 12:46:58</td><td>Atique Salmani</td><td>New</td><td></td><td>-</td></tr><tr><td>10-01-2020 12:46:51</td><td>Atique Salmani</td><td>New</td><td></td><td>-</td></tr></tbody></table>					Date Time	Technician Name	Status	Remark	Sign	10-01-2020 05:03:06	Atique Salmani	Completed	one line not working and also programming issue in prithvi sir kyphone all issue resolved of epbax system working ok.		10-01-2020 12:47:04	Atique Salmani	New		-	10-01-2020 12:47:00	Atique Salmani	New		-	10-01-2020 12:46:58	Atique Salmani	New		-	10-01-2020 12:46:51	Atique Salmani	New		-
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Previous Complain History :	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Remark</th></tr></thead><tbody><tr><td>17-12-2019 05:16:08</td><td>Ravi Rajbhar</td><td>epbax system check and only main line issue mtnl side and ok working properly and main boss cabin exit switch camplet resolved</td></tr><tr><td>11-12-2019 03:38:44</td><td>AnilYadav</td><td>two sf 100 devices time setting done.And two devices pending because device admin not available.time change for training given to Rashmi madam. And phone line add in epabx after wire find out and key phone side botton programing done also.</td></tr></tbody></table>					Date Time	Technician Name	Remark	17-12-2019 05:16:08	Ravi Rajbhar	epbax system check and only main line issue mtnl side and ok working properly and main boss cabin exit switch camplet resolved	11-12-2019 03:38:44	AnilYadav	two sf 100 devices time setting done.And two devices pending because device admin not available.time change for training given to Rashmi madam. And phone line add in epabx after wire find out and key phone side botton programing done also.																					
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