

# Vallabh Enterprises

Regd. Office : 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067  
Support : | W : www.vallabhenterprises.com  
E : vallabhsecure@yahoo.co.in

| <b>Service Status Details : VE8303</b> |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                             |                                                                                                                                   |                                                         |                                                                                       |        |           |                 |        |                     |                 |                                                                                                                                   |                     |                |                                                                                                  |                                                                                       |                     |              |     |  |   |
|----------------------------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-----------------------------------------------------------------------------------------------------------------------------------|---------------------------------------------------------|---------------------------------------------------------------------------------------|--------|-----------|-----------------|--------|---------------------|-----------------|-----------------------------------------------------------------------------------------------------------------------------------|---------------------|----------------|--------------------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------|---------------------|--------------|-----|--|---|
| <b>Priority :</b>                      | Low                                                                                                                                                                                                                                                                                                                                                                                                                                                                                         |                                                                                                                                   |                                                         |                                                                                       |        |           |                 |        |                     |                 |                                                                                                                                   |                     |                |                                                                                                  |                                                                                       |                     |              |     |  |   |
| <b>Created By :</b>                    | Admin - Apurva Vajaria                                                                                                                                                                                                                                                                                                                                                                                                                                                                      |                                                                                                                                   |                                                         |                                                                                       |        |           |                 |        |                     |                 |                                                                                                                                   |                     |                |                                                                                                  |                                                                                       |                     |              |     |  |   |
| <b>Complaint Mob. No. :</b>            | 9987081703                                                                                                                                                                                                                                                                                                                                                                                                                                                                                  |                                                                                                                                   |                                                         |                                                                                       |        |           |                 |        |                     |                 |                                                                                                                                   |                     |                |                                                                                                  |                                                                                       |                     |              |     |  |   |
| <b>Technician Name :</b>               | Pravin Jagade                                                                                                                                                                                                                                                                                                                                                                                                                                                                               |                                                                                                                                   | <b>Technician Mobile :</b>                              | 7262044153                                                                            |        |           |                 |        |                     |                 |                                                                                                                                   |                     |                |                                                                                                  |                                                                                       |                     |              |     |  |   |
| <b>Ticket Type :</b>                   | AMC visiting                                                                                                                                                                                                                                                                                                                                                                                                                                                                                | <b>Date &amp; Time :</b>                                                                                                          | 09-05-2023 10:00:48                                     |                                                                                       |        |           |                 |        |                     |                 |                                                                                                                                   |                     |                |                                                                                                  |                                                                                       |                     |              |     |  |   |
| <b>Vendor Details :</b>                |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                             |                                                                                                                                   |                                                         |                                                                                       |        |           |                 |        |                     |                 |                                                                                                                                   |                     |                |                                                                                                  |                                                                                       |                     |              |     |  |   |
| Company Name/Client Name :             | Armstrong (India) Constructions {Malai}                                                                                                                                                                                                                                                                                                                                                                                                                                                     | Customer's Mobile :                                                                                                               | 9987081703                                              | Name :                                                                                | Rashmi |           |                 |        |                     |                 |                                                                                                                                   |                     |                |                                                                                                  |                                                                                       |                     |              |     |  |   |
| <b>Address :</b>                       |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                             |                                                                                                                                   |                                                         |                                                                                       |        |           |                 |        |                     |                 |                                                                                                                                   |                     |                |                                                                                                  |                                                                                       |                     |              |     |  |   |
| Mumbai , , , , Maharashtra             |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                             |                                                                                                                                   |                                                         |                                                                                       |        |           |                 |        |                     |                 |                                                                                                                                   |                     |                |                                                                                                  |                                                                                       |                     |              |     |  |   |
| <b>AMC Details :</b>                   |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                             |                                                                                                                                   |                                                         |                                                                                       |        |           |                 |        |                     |                 |                                                                                                                                   |                     |                |                                                                                                  |                                                                                       |                     |              |     |  |   |
| Expiry Date :                          | 01-01-1970 05:30:00                                                                                                                                                                                                                                                                                                                                                                                                                                                                         |                                                                                                                                   | Type :                                                  |                                                                                       |        |           |                 |        |                     |                 |                                                                                                                                   |                     |                |                                                                                                  |                                                                                       |                     |              |     |  |   |
| <b>Product Name :</b>                  | Ppm                                                                                                                                                                                                                                                                                                                                                                                                                                                                                         |                                                                                                                                   |                                                         |                                                                                       |        |           |                 |        |                     |                 |                                                                                                                                   |                     |                |                                                                                                  |                                                                                       |                     |              |     |  |   |
| <b>Complain :</b>                      | CCTV / EPABX / Access ppm need to do                                                                                                                                                                                                                                                                                                                                                                                                                                                        |                                                                                                                                   |                                                         |                                                                                       |        |           |                 |        |                     |                 |                                                                                                                                   |                     |                |                                                                                                  |                                                                                       |                     |              |     |  |   |
| <b>Technician Comment :</b>            | Cctv/intercom/ access ppm done all system working done.                                                                                                                                                                                                                                                                                                                                                                                                                                     |                                                                                                                                   |                                                         |                                                                                       |        |           |                 |        |                     |                 |                                                                                                                                   |                     |                |                                                                                                  |                                                                                       |                     |              |     |  |   |
| <b>Complain Operator :</b>             | Desktop - Apurva Vajaria                                                                                                                                                                                                                                                                                                                                                                                                                                                                    |                                                                                                                                   |                                                         |                                                                                       |        |           |                 |        |                     |                 |                                                                                                                                   |                     |                |                                                                                                  |                                                                                       |                     |              |     |  |   |
| <b>Remark :</b>                        | Cctv/intercom/ access ppm done all system working done.                                                                                                                                                                                                                                                                                                                                                                                                                                     |                                                                                                                                   |                                                         |                                                                                       |        |           |                 |        |                     |                 |                                                                                                                                   |                     |                |                                                                                                  |                                                                                       |                     |              |     |  |   |
| <b>Status History :</b>                | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>09-05-2023 12:28:29</td><td>PravinJagade</td><td>Completed</td><td>Cctv/intercom/ access ppm done all system working done.</td><td></td></tr><tr><td>09-05-2023 10:01:00</td><td>PravinJagade</td><td>New</td><td></td><td>-</td></tr></tbody></table>              |                                                                                                                                   |                                                         |                                                                                       |        | Date Time | Technician Name | Status | Remark              | Sign            | 09-05-2023 12:28:29                                                                                                               | PravinJagade        | Completed      | Cctv/intercom/ access ppm done all system working done.                                          |  | 09-05-2023 10:01:00 | PravinJagade | New |  | - |
| Date Time                              | Technician Name                                                                                                                                                                                                                                                                                                                                                                                                                                                                             | Status                                                                                                                            | Remark                                                  | Sign                                                                                  |        |           |                 |        |                     |                 |                                                                                                                                   |                     |                |                                                                                                  |                                                                                       |                     |              |     |  |   |
| 09-05-2023 12:28:29                    | PravinJagade                                                                                                                                                                                                                                                                                                                                                                                                                                                                                | Completed                                                                                                                         | Cctv/intercom/ access ppm done all system working done. |  |        |           |                 |        |                     |                 |                                                                                                                                   |                     |                |                                                                                                  |                                                                                       |                     |              |     |  |   |
| 09-05-2023 10:01:00                    | PravinJagade                                                                                                                                                                                                                                                                                                                                                                                                                                                                                | New                                                                                                                               |                                                         | -                                                                                     |        |           |                 |        |                     |                 |                                                                                                                                   |                     |                |                                                                                                  |                                                                                       |                     |              |     |  |   |
| <b>Previous Complain History :</b>     | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Remark</th></tr></thead><tbody><tr><td>18-03-2023 10:33:36</td><td>Siddhesh Chavan</td><td>ivms software reinstall and software password =cctv@123 and office dives add vasai plant dives add done and all camera working ok</td></tr><tr><td>14-03-2023 11:20:40</td><td>Atique Salmani</td><td>One camera vedeo loss shop side reconnection from camera end working ok. It's under observation.</td></tr></tbody></table> |                                                                                                                                   |                                                         |                                                                                       |        | Date Time | Technician Name | Remark | 18-03-2023 10:33:36 | Siddhesh Chavan | ivms software reinstall and software password =cctv@123 and office dives add vasai plant dives add done and all camera working ok | 14-03-2023 11:20:40 | Atique Salmani | One camera vedeo loss shop side reconnection from camera end working ok. It's under observation. |                                                                                       |                     |              |     |  |   |
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| 18-03-2023 10:33:36                    | Siddhesh Chavan                                                                                                                                                                                                                                                                                                                                                                                                                                                                             | ivms software reinstall and software password =cctv@123 and office dives add vasai plant dives add done and all camera working ok |                                                         |                                                                                       |        |           |                 |        |                     |                 |                                                                                                                                   |                     |                |                                                                                                  |                                                                                       |                     |              |     |  |   |
| 14-03-2023 11:20:40                    | Atique Salmani                                                                                                                                                                                                                                                                                                                                                                                                                                                                              | One camera vedeo loss shop side reconnection from camera end working ok. It's under observation.                                  |                                                         |                                                                                       |        |           |                 |        |                     |                 |                                                                                                                                   |                     |                |                                                                                                  |                                                                                       |                     |              |     |  |   |