




Vallabh Enterprises

Regd. Office : 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067
Support : | W : www.vallabhenterprises.com
E : vallabhsecure@yahoo.co.in

Service Status Details : VE789																									
Priority :	High																								
Created By :	Admin - Apurva Vajaria																								
Complaint Mob. No. :	9987081703																								
Technician Name :	Anil Yadav		Technician Mobile :	8080922983																					
Ticket Type :	Complain	Date & Time :	11-12-2019 03:38:44																						
Vendor Details :																									
Company Name/Client Name :	Armstrong (India) Constructions {Malai}	Customer's Mobile :	9987081703	Name :	Rashmi																				
Address :																									
Mumbai , , , , Maharashtra																									
AMC Details :																									
Expiry Date :	01-01-1970 05:30:00		Type :																						
Product Name :	Access																								
Complain :	time is different in 4 machine and also showing error of temper loss																								
Technician Comment :	two sf 100 devices time setting done.And two devices pending because device admin not available.time change for training given to Rashmi madam. And phone line add in epabx after wire find out and key phone side botton programing done also.																								
Complain Operator :	Desktop - Apurva Vajaria																								
Remark :	two sf 100 devices time setting done.And two devices pending because device admin not available.time change for training given to Rashmi madam. And phone line add in epabx after wire find out and key phone side botton programing done also.																								
Status History :	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>12-12-2019 05:44:46</td><td>AnilYadav</td><td>Completed</td><td>two sf 100 devices time setting done.And two devices pending because device admin not available.time change for training given to Rashmi madam. And phone line add in epabx after wire find out and key phone side botton programing done also.</td><td></td></tr><tr><td>12-12-2019 09:59:26</td><td>AnilYadav</td><td>New</td><td></td><td>-</td></tr><tr><td>11-12-2019 03:38:44</td><td>AnilYadav</td><td>New</td><td></td><td>-</td></tr></tbody></table>					Date Time	Technician Name	Status	Remark	Sign	12-12-2019 05:44:46	AnilYadav	Completed	two sf 100 devices time setting done.And two devices pending because device admin not available.time change for training given to Rashmi madam. And phone line add in epabx after wire find out and key phone side botton programing done also.		12-12-2019 09:59:26	AnilYadav	New		-	11-12-2019 03:38:44	AnilYadav	New		-
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Previous Complain History :			
	Date Time	Technician Name	Remark
	10-01-2020 12:46:50	Atique Salmani	one line not working and also programming issue in prithvi sir kyphone all issue resolved of epbax system working ok.
	17-12-2019 05:16:08	Ravi Rajbhar	epbax system check and only main line issue mtnl side and ok working properly and main boss cabin exit switch camplet resolved