

# Vallabh Enterprises

**Regd. Office :** 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067  
**Support : | W :** www.vallabhenterprises.com  
**E :** vallabhsecure@yahoo.co.in

| <b>Service Status Details : VE7180</b> |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                         |                                                                 |                                                                                                                                                                              |                                                                                       |        |           |                 |        |                     |                 |                                                                 |                     |                |                                                                                                                                                                              |                                                                                       |                     |                |     |  |   |
|----------------------------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-----------------------------------------------------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------|--------|-----------|-----------------|--------|---------------------|-----------------|-----------------------------------------------------------------|---------------------|----------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------|---------------------|----------------|-----|--|---|
| <b>Priority :</b>                      | Low                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                     |                                                                 |                                                                                                                                                                              |                                                                                       |        |           |                 |        |                     |                 |                                                                 |                     |                |                                                                                                                                                                              |                                                                                       |                     |                |     |  |   |
| <b>Created By :</b>                    | Admin - Apurva Vajaria                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                  |                                                                 |                                                                                                                                                                              |                                                                                       |        |           |                 |        |                     |                 |                                                                 |                     |                |                                                                                                                                                                              |                                                                                       |                     |                |     |  |   |
| <b>Complaint Mob. No. :</b>            | 9987081703                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              |                                                                 |                                                                                                                                                                              |                                                                                       |        |           |                 |        |                     |                 |                                                                 |                     |                |                                                                                                                                                                              |                                                                                       |                     |                |     |  |   |
| <b>Technician Name :</b>               | Atique Salmani                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          |                                                                 | <b>Technician Mobile :</b>                                                                                                                                                   | 8080922984                                                                            |        |           |                 |        |                     |                 |                                                                 |                     |                |                                                                                                                                                                              |                                                                                       |                     |                |     |  |   |
| <b>Ticket Type :</b>                   | Complain                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                | <b>Date &amp; Time :</b>                                        | 24-12-2022 12:26:48                                                                                                                                                          |                                                                                       |        |           |                 |        |                     |                 |                                                                 |                     |                |                                                                                                                                                                              |                                                                                       |                     |                |     |  |   |
| <b>Vendor Details :</b>                |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                         |                                                                 |                                                                                                                                                                              |                                                                                       |        |           |                 |        |                     |                 |                                                                 |                     |                |                                                                                                                                                                              |                                                                                       |                     |                |     |  |   |
| Company Name/Client Name :             | Armstrong (India) Constructions {Malai}                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 | Customer's Mobile :                                             | 9987081703                                                                                                                                                                   | Name :                                                                                | Rashmi |           |                 |        |                     |                 |                                                                 |                     |                |                                                                                                                                                                              |                                                                                       |                     |                |     |  |   |
| <b>Address :</b>                       |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                         |                                                                 |                                                                                                                                                                              |                                                                                       |        |           |                 |        |                     |                 |                                                                 |                     |                |                                                                                                                                                                              |                                                                                       |                     |                |     |  |   |
| Mumbai , , , , Maharashtra             |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                         |                                                                 |                                                                                                                                                                              |                                                                                       |        |           |                 |        |                     |                 |                                                                 |                     |                |                                                                                                                                                                              |                                                                                       |                     |                |     |  |   |
| <b>AMC Details :</b>                   |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                         |                                                                 |                                                                                                                                                                              |                                                                                       |        |           |                 |        |                     |                 |                                                                 |                     |                |                                                                                                                                                                              |                                                                                       |                     |                |     |  |   |
| Expiry Date :                          | 01-01-1970 05:30:00                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                     |                                                                 | Type :                                                                                                                                                                       |                                                                                       |        |           |                 |        |                     |                 |                                                                 |                     |                |                                                                                                                                                                              |                                                                                       |                     |                |     |  |   |
| <b>Product Name :</b>                  | CCTV                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    |                                                                 |                                                                                                                                                                              |                                                                                       |        |           |                 |        |                     |                 |                                                                 |                     |                |                                                                                                                                                                              |                                                                                       |                     |                |     |  |   |
| <b>Complain :</b>                      | 2 new bullet camera for main gate survey                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                |                                                                 |                                                                                                                                                                              |                                                                                       |        |           |                 |        |                     |                 |                                                                 |                     |                |                                                                                                                                                                              |                                                                                       |                     |                |     |  |   |
| <b>Technician Comment :</b>            | Armstrong office. Dvr model nmbr .Ds-7216Hwi-sh Sr.nmbr .wr531847927wcvu 16channel analog dvr And cabling 50metr approx 1smpls 4*4boxes BNC dc Hdd 4tb 39days data available                                                                                                                                                                                                                                                                                                                                                                                                                            |                                                                 |                                                                                                                                                                              |                                                                                       |        |           |                 |        |                     |                 |                                                                 |                     |                |                                                                                                                                                                              |                                                                                       |                     |                |     |  |   |
| <b>Complain Operator :</b>             | Desktop - Apurva Vajaria                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                |                                                                 |                                                                                                                                                                              |                                                                                       |        |           |                 |        |                     |                 |                                                                 |                     |                |                                                                                                                                                                              |                                                                                       |                     |                |     |  |   |
| <b>Remark :</b>                        | Armstrong office. Dvr model nmbr .Ds-7216Hwi-sh Sr.nmbr .wr531847927wcvu 16channel analog dvr And cabling 50metr approx 1smpls 4*4boxes BNC dc Hdd 4tb 39days data available                                                                                                                                                                                                                                                                                                                                                                                                                            |                                                                 |                                                                                                                                                                              |                                                                                       |        |           |                 |        |                     |                 |                                                                 |                     |                |                                                                                                                                                                              |                                                                                       |                     |                |     |  |   |
| <b>Status History :</b>                | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>24-12-2022 02:22:26</td><td>Atique Salmani</td><td>Completed</td><td>Armstrong office. Dvr model nmbr .Ds-7216Hwi-sh Sr.nmbr .wr531847927wcvu 16channel analog dvr And cabling 50metr approx 1smpls 4*4boxes BNC dc Hdd 4tb 39days data available</td><td></td></tr><tr><td>24-12-2022 12:27:09</td><td>Atique Salmani</td><td>New</td><td></td><td>-</td></tr></tbody></table> |                                                                 |                                                                                                                                                                              |                                                                                       |        | Date Time | Technician Name | Status | Remark              | Sign            | 24-12-2022 02:22:26                                             | Atique Salmani      | Completed      | Armstrong office. Dvr model nmbr .Ds-7216Hwi-sh Sr.nmbr .wr531847927wcvu 16channel analog dvr And cabling 50metr approx 1smpls 4*4boxes BNC dc Hdd 4tb 39days data available |  | 24-12-2022 12:27:09 | Atique Salmani | New |  | - |
| Date Time                              | Technician Name                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                         | Status                                                          | Remark                                                                                                                                                                       | Sign                                                                                  |        |           |                 |        |                     |                 |                                                                 |                     |                |                                                                                                                                                                              |                                                                                       |                     |                |     |  |   |
| 24-12-2022 02:22:26                    | Atique Salmani                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          | Completed                                                       | Armstrong office. Dvr model nmbr .Ds-7216Hwi-sh Sr.nmbr .wr531847927wcvu 16channel analog dvr And cabling 50metr approx 1smpls 4*4boxes BNC dc Hdd 4tb 39days data available |  |        |           |                 |        |                     |                 |                                                                 |                     |                |                                                                                                                                                                              |                                                                                       |                     |                |     |  |   |
| 24-12-2022 12:27:09                    | Atique Salmani                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          | New                                                             |                                                                                                                                                                              | -                                                                                     |        |           |                 |        |                     |                 |                                                                 |                     |                |                                                                                                                                                                              |                                                                                       |                     |                |     |  |   |
| <b>Previous Complain History :</b>     | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Remark</th></tr></thead><tbody><tr><td>16-12-2022 10:12:02</td><td>Siddhesh Chavan</td><td>new camera install and working ok and old camera take to office</td></tr><tr><td>08-11-2022 10:55:54</td><td>Atique Salmani</td><td>online issue resolved allreday working ok.</td></tr></tbody></table>                                                                                                                                                                                                                                     |                                                                 |                                                                                                                                                                              |                                                                                       |        | Date Time | Technician Name | Remark | 16-12-2022 10:12:02 | Siddhesh Chavan | new camera install and working ok and old camera take to office | 08-11-2022 10:55:54 | Atique Salmani | online issue resolved allreday working ok.                                                                                                                                   |                                                                                       |                     |                |     |  |   |
| Date Time                              | Technician Name                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                         | Remark                                                          |                                                                                                                                                                              |                                                                                       |        |           |                 |        |                     |                 |                                                                 |                     |                |                                                                                                                                                                              |                                                                                       |                     |                |     |  |   |
| 16-12-2022 10:12:02                    | Siddhesh Chavan                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                         | new camera install and working ok and old camera take to office |                                                                                                                                                                              |                                                                                       |        |           |                 |        |                     |                 |                                                                 |                     |                |                                                                                                                                                                              |                                                                                       |                     |                |     |  |   |
| 08-11-2022 10:55:54                    | Atique Salmani                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          | online issue resolved allreday working ok.                      |                                                                                                                                                                              |                                                                                       |        |           |                 |        |                     |                 |                                                                 |                     |                |                                                                                                                                                                              |                                                                                       |                     |                |     |  |   |