

# Vallabh Enterprises

Regd. Office : 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067  
Support : | W : www.vallabhenterprises.com  
E : vallabhsecure@yahoo.co.in

| <b>Service Status Details : VE7110</b> |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              |                                                                                         |                                                                 |                                                                                       |        |           |                 |        |                     |                |                                            |                     |                |                                                                                         |                                                                                       |                     |                 |     |  |   |
|----------------------------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-----------------------------------------------------------------------------------------|-----------------------------------------------------------------|---------------------------------------------------------------------------------------|--------|-----------|-----------------|--------|---------------------|----------------|--------------------------------------------|---------------------|----------------|-----------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------|---------------------|-----------------|-----|--|---|
| <b>Priority :</b>                      | Low                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          |                                                                                         |                                                                 |                                                                                       |        |           |                 |        |                     |                |                                            |                     |                |                                                                                         |                                                                                       |                     |                 |     |  |   |
| <b>Created By :</b>                    | Admin - Apurva Vajaria                                                                                                                                                                                                                                                                                                                                                                                                                                                                       |                                                                                         |                                                                 |                                                                                       |        |           |                 |        |                     |                |                                            |                     |                |                                                                                         |                                                                                       |                     |                 |     |  |   |
| <b>Complaint Mob. No. :</b>            | 9987081703                                                                                                                                                                                                                                                                                                                                                                                                                                                                                   |                                                                                         |                                                                 |                                                                                       |        |           |                 |        |                     |                |                                            |                     |                |                                                                                         |                                                                                       |                     |                 |     |  |   |
| <b>Technician Name :</b>               | Siddhesh Chavan                                                                                                                                                                                                                                                                                                                                                                                                                                                                              |                                                                                         | <b>Technician Mobile :</b>                                      | 8080922985                                                                            |        |           |                 |        |                     |                |                                            |                     |                |                                                                                         |                                                                                       |                     |                 |     |  |   |
| <b>Ticket Type :</b>                   | New Installation                                                                                                                                                                                                                                                                                                                                                                                                                                                                             | <b>Date &amp; Time :</b>                                                                | 16-12-2022 10:12:02                                             |                                                                                       |        |           |                 |        |                     |                |                                            |                     |                |                                                                                         |                                                                                       |                     |                 |     |  |   |
| <b>Vendor Details :</b>                |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              |                                                                                         |                                                                 |                                                                                       |        |           |                 |        |                     |                |                                            |                     |                |                                                                                         |                                                                                       |                     |                 |     |  |   |
| Company Name/Client Name :             | Armstrong (India) Constructions {Malai}                                                                                                                                                                                                                                                                                                                                                                                                                                                      | Customer's Mobile :                                                                     | 9987081703                                                      | Name :                                                                                | Rashmi |           |                 |        |                     |                |                                            |                     |                |                                                                                         |                                                                                       |                     |                 |     |  |   |
| <b>Address :</b>                       |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              |                                                                                         |                                                                 |                                                                                       |        |           |                 |        |                     |                |                                            |                     |                |                                                                                         |                                                                                       |                     |                 |     |  |   |
| Mumbai , , , , Maharashtra             |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              |                                                                                         |                                                                 |                                                                                       |        |           |                 |        |                     |                |                                            |                     |                |                                                                                         |                                                                                       |                     |                 |     |  |   |
| <b>AMC Details :</b>                   |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              |                                                                                         |                                                                 |                                                                                       |        |           |                 |        |                     |                |                                            |                     |                |                                                                                         |                                                                                       |                     |                 |     |  |   |
| Expiry Date :                          | 01-01-1970 05:30:00                                                                                                                                                                                                                                                                                                                                                                                                                                                                          |                                                                                         | Type :                                                          |                                                                                       |        |           |                 |        |                     |                |                                            |                     |                |                                                                                         |                                                                                       |                     |                 |     |  |   |
| <b>Product Name :</b>                  | CCTV                                                                                                                                                                                                                                                                                                                                                                                                                                                                                         |                                                                                         |                                                                 |                                                                                       |        |           |                 |        |                     |                |                                            |                     |                |                                                                                         |                                                                                       |                     |                 |     |  |   |
| <b>Complain :</b>                      | in Passage 1 new dome camera need to install against bullet faulty need to collect                                                                                                                                                                                                                                                                                                                                                                                                           |                                                                                         |                                                                 |                                                                                       |        |           |                 |        |                     |                |                                            |                     |                |                                                                                         |                                                                                       |                     |                 |     |  |   |
| <b>Technician Comment :</b>            | new camera install and working ok and old camera take to office                                                                                                                                                                                                                                                                                                                                                                                                                              |                                                                                         |                                                                 |                                                                                       |        |           |                 |        |                     |                |                                            |                     |                |                                                                                         |                                                                                       |                     |                 |     |  |   |
| <b>Complain Operator :</b>             | Desktop - Apurva Vajaria                                                                                                                                                                                                                                                                                                                                                                                                                                                                     |                                                                                         |                                                                 |                                                                                       |        |           |                 |        |                     |                |                                            |                     |                |                                                                                         |                                                                                       |                     |                 |     |  |   |
| <b>Remark :</b>                        | new camera install and working ok and old camera take to office                                                                                                                                                                                                                                                                                                                                                                                                                              |                                                                                         |                                                                 |                                                                                       |        |           |                 |        |                     |                |                                            |                     |                |                                                                                         |                                                                                       |                     |                 |     |  |   |
| <b>Status History :</b>                | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>16-12-2022 02:30:29</td><td>Siddhesh Chavan</td><td>Completed</td><td>new camera install and working ok and old camera take to office</td><td></td></tr><tr><td>16-12-2022 10:12:13</td><td>Siddhesh Chavan</td><td>New</td><td></td><td>-</td></tr></tbody></table> |                                                                                         |                                                                 |                                                                                       |        | Date Time | Technician Name | Status | Remark              | Sign           | 16-12-2022 02:30:29                        | Siddhesh Chavan     | Completed      | new camera install and working ok and old camera take to office                         |  | 16-12-2022 10:12:13 | Siddhesh Chavan | New |  | - |
| Date Time                              | Technician Name                                                                                                                                                                                                                                                                                                                                                                                                                                                                              | Status                                                                                  | Remark                                                          | Sign                                                                                  |        |           |                 |        |                     |                |                                            |                     |                |                                                                                         |                                                                                       |                     |                 |     |  |   |
| 16-12-2022 02:30:29                    | Siddhesh Chavan                                                                                                                                                                                                                                                                                                                                                                                                                                                                              | Completed                                                                               | new camera install and working ok and old camera take to office |  |        |           |                 |        |                     |                |                                            |                     |                |                                                                                         |                                                                                       |                     |                 |     |  |   |
| 16-12-2022 10:12:13                    | Siddhesh Chavan                                                                                                                                                                                                                                                                                                                                                                                                                                                                              | New                                                                                     |                                                                 | -                                                                                     |        |           |                 |        |                     |                |                                            |                     |                |                                                                                         |                                                                                       |                     |                 |     |  |   |
| <b>Previous Complain History :</b>     | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Remark</th></tr></thead><tbody><tr><td>08-11-2022 10:55:54</td><td>Atique Salmani</td><td>online issue resolved allreday working ok.</td></tr><tr><td>20-10-2022 12:45:20</td><td>Atique Salmani</td><td>ppm done all working ok. check all doors and also boss cabin access plus tv viewings ok</td></tr></tbody></table>                                                                                                   |                                                                                         |                                                                 |                                                                                       |        | Date Time | Technician Name | Remark | 08-11-2022 10:55:54 | Atique Salmani | online issue resolved allreday working ok. | 20-10-2022 12:45:20 | Atique Salmani | ppm done all working ok. check all doors and also boss cabin access plus tv viewings ok |                                                                                       |                     |                 |     |  |   |
| Date Time                              | Technician Name                                                                                                                                                                                                                                                                                                                                                                                                                                                                              | Remark                                                                                  |                                                                 |                                                                                       |        |           |                 |        |                     |                |                                            |                     |                |                                                                                         |                                                                                       |                     |                 |     |  |   |
| 08-11-2022 10:55:54                    | Atique Salmani                                                                                                                                                                                                                                                                                                                                                                                                                                                                               | online issue resolved allreday working ok.                                              |                                                                 |                                                                                       |        |           |                 |        |                     |                |                                            |                     |                |                                                                                         |                                                                                       |                     |                 |     |  |   |
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