

# Vallabh Enterprises

**Regd. Office :** 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067  
**Support : | W :** www.vallabhenterprises.com  
**E :** vallabhsecure@yahoo.co.in

| <b>Service Status Details : VE4568</b> |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                         |                                                                                                      |                                                                                |                                                                                       |        |           |                 |        |                     |                 |                     |                     |            |                                                                                                      |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |
|----------------------------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|------------------------------------------------------------------------------------------------------|--------------------------------------------------------------------------------|---------------------------------------------------------------------------------------|--------|-----------|-----------------|--------|---------------------|-----------------|---------------------|---------------------|------------|------------------------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------|---------------------|-----------------|-----|--|---|---------------------|-----------------|-----|--|---|
| <b>Priority :</b>                      | Low                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                     |                                                                                                      |                                                                                |                                                                                       |        |           |                 |        |                     |                 |                     |                     |            |                                                                                                      |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |
| <b>Created By :</b>                    | Admin - Apurva Vajaria                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                  |                                                                                                      |                                                                                |                                                                                       |        |           |                 |        |                     |                 |                     |                     |            |                                                                                                      |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |
| <b>Complaint Mob. No. :</b>            | 9987081703                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              |                                                                                                      |                                                                                |                                                                                       |        |           |                 |        |                     |                 |                     |                     |            |                                                                                                      |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |
| <b>Technician Name :</b>               | Siddhesh Chavan                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                         |                                                                                                      | <b>Technician Mobile :</b>                                                     | 8080922985                                                                            |        |           |                 |        |                     |                 |                     |                     |            |                                                                                                      |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |
| <b>Ticket Type :</b>                   | Complain                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                | <b>Date &amp; Time :</b>                                                                             | 12-01-2022 06:57:17                                                            |                                                                                       |        |           |                 |        |                     |                 |                     |                     |            |                                                                                                      |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |
| <b>Vendor Details :</b>                |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                         |                                                                                                      |                                                                                |                                                                                       |        |           |                 |        |                     |                 |                     |                     |            |                                                                                                      |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |
| <b>Company Name/Client Name :</b>      | Armstrong (India) Constructions {Malai}                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 | <b>Customer's Mobile :</b>                                                                           | 9987081703                                                                     | <b>Name :</b>                                                                         | Rashmi |           |                 |        |                     |                 |                     |                     |            |                                                                                                      |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |
| <b>Address :</b>                       |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                         |                                                                                                      |                                                                                |                                                                                       |        |           |                 |        |                     |                 |                     |                     |            |                                                                                                      |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |
| Mumbai , , , , Maharashtra             |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                         |                                                                                                      |                                                                                |                                                                                       |        |           |                 |        |                     |                 |                     |                     |            |                                                                                                      |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |
| <b>AMC Details :</b>                   |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                         |                                                                                                      |                                                                                |                                                                                       |        |           |                 |        |                     |                 |                     |                     |            |                                                                                                      |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |
| <b>Expiry Date :</b>                   | 01-01-1970 05:30:00                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                     |                                                                                                      | <b>Type :</b>                                                                  |                                                                                       |        |           |                 |        |                     |                 |                     |                     |            |                                                                                                      |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |
| <b>Product Name :</b>                  | Access                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                  |                                                                                                      |                                                                                |                                                                                       |        |           |                 |        |                     |                 |                     |                     |            |                                                                                                      |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |
| <b>Complain :</b>                      | Access door lock not working                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                            |                                                                                                      |                                                                                |                                                                                       |        |           |                 |        |                     |                 |                     |                     |            |                                                                                                      |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |
| <b>Technician Comment :</b>            | lock power issue resolved and power supply side reconstion and lock working ok                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          |                                                                                                      |                                                                                |                                                                                       |        |           |                 |        |                     |                 |                     |                     |            |                                                                                                      |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |
| <b>Complain Operator :</b>             | Desktop - Apurva Vajaria                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                |                                                                                                      |                                                                                |                                                                                       |        |           |                 |        |                     |                 |                     |                     |            |                                                                                                      |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |
| <b>Remark :</b>                        | lock power issue resolved and power supply side reconstion and lock working ok                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          |                                                                                                      |                                                                                |                                                                                       |        |           |                 |        |                     |                 |                     |                     |            |                                                                                                      |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |
| <b>Status History :</b>                | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>12-01-2022 07:56:28</td><td>Siddhesh Chavan</td><td>Completed</td><td>lock power issue resolved and power supply side reconstion and lock working ok</td><td></td></tr><tr><td>12-01-2022 06:57:37</td><td>Siddhesh Chavan</td><td>New</td><td></td><td>-</td></tr><tr><td>12-01-2022 06:57:17</td><td>Siddhesh Chavan</td><td>New</td><td></td><td>-</td></tr></tbody></table> |                                                                                                      |                                                                                |                                                                                       |        | Date Time | Technician Name | Status | Remark              | Sign            | 12-01-2022 07:56:28 | Siddhesh Chavan     | Completed  | lock power issue resolved and power supply side reconstion and lock working ok                       |  | 12-01-2022 06:57:37 | Siddhesh Chavan | New |  | - | 12-01-2022 06:57:17 | Siddhesh Chavan | New |  | - |
| Date Time                              | Technician Name                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                         | Status                                                                                               | Remark                                                                         | Sign                                                                                  |        |           |                 |        |                     |                 |                     |                     |            |                                                                                                      |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |
| 12-01-2022 07:56:28                    | Siddhesh Chavan                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                         | Completed                                                                                            | lock power issue resolved and power supply side reconstion and lock working ok |  |        |           |                 |        |                     |                 |                     |                     |            |                                                                                                      |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |
| 12-01-2022 06:57:37                    | Siddhesh Chavan                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                         | New                                                                                                  |                                                                                | -                                                                                     |        |           |                 |        |                     |                 |                     |                     |            |                                                                                                      |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |
| 12-01-2022 06:57:17                    | Siddhesh Chavan                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                         | New                                                                                                  |                                                                                | -                                                                                     |        |           |                 |        |                     |                 |                     |                     |            |                                                                                                      |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |
| <b>Previous Complain History :</b>     | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Remark</th></tr></thead><tbody><tr><td>14-01-2022 09:55:32</td><td>Siddhesh Chavan</td><td></td></tr><tr><td>29-09-2021 05:44:55</td><td>MayurYadav</td><td>cloud Id activated explain to Aakash sir 2 user added mobile software install and explain how to use</td></tr></tbody></table>                                                                                                                                                                                                                                              |                                                                                                      |                                                                                |                                                                                       |        | Date Time | Technician Name | Remark | 14-01-2022 09:55:32 | Siddhesh Chavan |                     | 29-09-2021 05:44:55 | MayurYadav | cloud Id activated explain to Aakash sir 2 user added mobile software install and explain how to use |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |
| Date Time                              | Technician Name                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                         | Remark                                                                                               |                                                                                |                                                                                       |        |           |                 |        |                     |                 |                     |                     |            |                                                                                                      |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |
| 14-01-2022 09:55:32                    | Siddhesh Chavan                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                         |                                                                                                      |                                                                                |                                                                                       |        |           |                 |        |                     |                 |                     |                     |            |                                                                                                      |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |
| 29-09-2021 05:44:55                    | MayurYadav                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              | cloud Id activated explain to Aakash sir 2 user added mobile software install and explain how to use |                                                                                |                                                                                       |        |           |                 |        |                     |                 |                     |                     |            |                                                                                                      |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |