




# Vallabh Enterprises

Regd. Office : 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067  
Support : | W : www.vallabhenterprises.com  
E : vallabhsecure@yahoo.co.in

<b>Service Status Details : VE3384</b>																									
<b>Priority :</b>	High																								
<b>Created By :</b>	Admin - Apurva Vajaria																								
<b>Complaint Mob. No. :</b>	9987081703																								
<b>Technician Name :</b>	Atique Salmani		<b>Technician Mobile :</b>	8080922984																					
<b>Ticket Type :</b>	Complain	<b>Date &amp; Time :</b>	08-07-2021 10:30:40																						
<b>Vendor Details :</b>																									
Company Name/Client Name :	Armstrong (India) Constructions {Malai}	Customer's Mobile :	9987081703	Name :	Rashmi																				
<b>Address :</b>																									
Mumbai , , , , Maharashtra																									
<b>AMC Details :</b>																									
Expiry Date :	01-01-1970 05:30:00		Type :																						
<b>Product Name :</b>	CCTV																								
<b>Complain :</b>	cctv recording issue																								
<b>Technician Comment :</b>	there is issue in date n time so changed c moss lithium battery and set date n time and also frame n bit rate. now 9 cameras working ok with recording .																								
<b>Complain Operator :</b>	Desktop - Apurva Vajaria																								
<b>Remark :</b>	there is issue in date n time so changed c moss lithium battery and set date n time and also frame n bit rate. now 9 cameras working ok with recording .																								
<b>Status History :</b>	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>08-07-2021 12:36:28</td><td>Atique Salmani</td><td>Completed</td><td>there is issue in date n time so changed c moss lithium battery and set date n time and also frame n bit rate. now 9 cameras working ok with recording .</td><td></td></tr><tr><td>08-07-2021 10:39:09</td><td>Atique Salmani</td><td>New</td><td></td><td>-</td></tr><tr><td>08-07-2021 10:30:40</td><td>Atique Salmani</td><td>New</td><td></td><td>-</td></tr></tbody></table>					Date Time	Technician Name	Status	Remark	Sign	08-07-2021 12:36:28	Atique Salmani	Completed	there is issue in date n time so changed c moss lithium battery and set date n time and also frame n bit rate. now 9 cameras working ok with recording .		08-07-2021 10:39:09	Atique Salmani	New		-	08-07-2021 10:30:40	Atique Salmani	New		-
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<b>Previous Complain History :</b>	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Remark</th></tr></thead><tbody><tr><td>09-05-2023 10:00:48</td><td>PravinJagade</td><td>Cctv/intercom/ access ppm done all system working done.</td></tr><tr><td>18-03-2023 10:33:36</td><td>Siddhesh Chavan</td><td>ivms software reinstall and software password =cctv@123 and office dives add vasai plant dives add done and all camera working ok</td></tr></tbody></table>					Date Time	Technician Name	Remark	09-05-2023 10:00:48	PravinJagade	Cctv/intercom/ access ppm done all system working done.	18-03-2023 10:33:36	Siddhesh Chavan	ivms software reinstall and software password =cctv@123 and office dives add vasai plant dives add done and all camera working ok											
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