

# Vallabh Enterprises

Regd. Office : 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067  
Support : | W : www.vallabhenterprises.com  
E : vallabhsecure@yahoo.co.in

| <b>Service Status Details : VE16232</b> |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          |                                                                                                                                                                                                                                           |                                       |            |        |           |                 |        |                     |                |                                                                                                                                                                                                                                           |                     |                |                                                                                                                        |       |                     |                 |     |  |   |
|-----------------------------------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|---------------------------------------|------------|--------|-----------|-----------------|--------|---------------------|----------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|---------------------|----------------|------------------------------------------------------------------------------------------------------------------------|-------|---------------------|-----------------|-----|--|---|
| <b>Priority :</b>                       | Low                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                      |                                                                                                                                                                                                                                           |                                       |            |        |           |                 |        |                     |                |                                                                                                                                                                                                                                           |                     |                |                                                                                                                        |       |                     |                 |     |  |   |
| <b>Created By :</b>                     | Admin - Apurva Vajaria                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                   |                                                                                                                                                                                                                                           |                                       |            |        |           |                 |        |                     |                |                                                                                                                                                                                                                                           |                     |                |                                                                                                                        |       |                     |                 |     |  |   |
| <b>Complaint Mob. No. :</b>             | 9987081703                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                               |                                                                                                                                                                                                                                           |                                       |            |        |           |                 |        |                     |                |                                                                                                                                                                                                                                           |                     |                |                                                                                                                        |       |                     |                 |     |  |   |
| <b>Technician Name :</b>                | Prashant Paswan                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          |                                                                                                                                                                                                                                           | <b>Technician Mobile :</b>            | 6202751495 |        |           |                 |        |                     |                |                                                                                                                                                                                                                                           |                     |                |                                                                                                                        |       |                     |                 |     |  |   |
| <b>Ticket Type :</b>                    | Complain                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 | <b>Date &amp; Time :</b>                                                                                                                                                                                                                  | 13-11-2025 10:07:40                   |            |        |           |                 |        |                     |                |                                                                                                                                                                                                                                           |                     |                |                                                                                                                        |       |                     |                 |     |  |   |
| <b>Vendor Details :</b>                 |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          |                                                                                                                                                                                                                                           |                                       |            |        |           |                 |        |                     |                |                                                                                                                                                                                                                                           |                     |                |                                                                                                                        |       |                     |                 |     |  |   |
| Company Name/Client Name :              | Armstrong Constructions Goregaon                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                         | Customer's Mobile :                                                                                                                                                                                                                       | 9987081703                            | Name :     | Rashmi |           |                 |        |                     |                |                                                                                                                                                                                                                                           |                     |                |                                                                                                                        |       |                     |                 |     |  |   |
| <b>Address :</b>                        |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          |                                                                                                                                                                                                                                           |                                       |            |        |           |                 |        |                     |                |                                                                                                                                                                                                                                           |                     |                |                                                                                                                        |       |                     |                 |     |  |   |
| Mumbai , , , , Maharashtra              |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          |                                                                                                                                                                                                                                           |                                       |            |        |           |                 |        |                     |                |                                                                                                                                                                                                                                           |                     |                |                                                                                                                        |       |                     |                 |     |  |   |
| <b>AMC Details :</b>                    |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          |                                                                                                                                                                                                                                           |                                       |            |        |           |                 |        |                     |                |                                                                                                                                                                                                                                           |                     |                |                                                                                                                        |       |                     |                 |     |  |   |
| Expiry Date :                           | 01-01-1970 05:30:00                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                      |                                                                                                                                                                                                                                           | Type :                                |            |        |           |                 |        |                     |                |                                                                                                                                                                                                                                           |                     |                |                                                                                                                        |       |                     |                 |     |  |   |
| <b>Product Name :</b>                   | CCTV                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                     |                                                                                                                                                                                                                                           |                                       |            |        |           |                 |        |                     |                |                                                                                                                                                                                                                                           |                     |                |                                                                                                                        |       |                     |                 |     |  |   |
| <b>Complain :</b>                       | need to change view from lobby camera to a/cs cabin camera                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                               |                                                                                                                                                                                                                                           |                                       |            |        |           |                 |        |                     |                |                                                                                                                                                                                                                                           |                     |                |                                                                                                                        |       |                     |                 |     |  |   |
| <b>Technician Comment :</b>             | Change DVR Port cemra & view cs cabin                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    |                                                                                                                                                                                                                                           |                                       |            |        |           |                 |        |                     |                |                                                                                                                                                                                                                                           |                     |                |                                                                                                                        |       |                     |                 |     |  |   |
| <b>Complain Operator :</b>              | Desktop - Apurva Vajaria                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 |                                                                                                                                                                                                                                           |                                       |            |        |           |                 |        |                     |                |                                                                                                                                                                                                                                           |                     |                |                                                                                                                        |       |                     |                 |     |  |   |
| <b>Remark :</b>                         | Change DVR Port cemra & view cs cabin                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    |                                                                                                                                                                                                                                           |                                       |            |        |           |                 |        |                     |                |                                                                                                                                                                                                                                           |                     |                |                                                                                                                        |       |                     |                 |     |  |   |
| <b>Status History :</b>                 | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>13-11-2025 11:05:10</td><td>Prashant Paswan</td><td>Completed</td><td>Change DVR Port cemra &amp; view cs cabin</td><td>Sufat</td></tr><tr><td>13-11-2025 10:07:52</td><td>Prashant Paswan</td><td>New</td><td></td><td>-</td></tr></tbody></table>                                                                                                                                                                                                                                   |                                                                                                                                                                                                                                           |                                       |            |        | Date Time | Technician Name | Status | Remark              | Sign           | 13-11-2025 11:05:10                                                                                                                                                                                                                       | Prashant Paswan     | Completed      | Change DVR Port cemra & view cs cabin                                                                                  | Sufat | 13-11-2025 10:07:52 | Prashant Paswan | New |  | - |
| Date Time                               | Technician Name                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          | Status                                                                                                                                                                                                                                    | Remark                                | Sign       |        |           |                 |        |                     |                |                                                                                                                                                                                                                                           |                     |                |                                                                                                                        |       |                     |                 |     |  |   |
| 13-11-2025 11:05:10                     | Prashant Paswan                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          | Completed                                                                                                                                                                                                                                 | Change DVR Port cemra & view cs cabin | Sufat      |        |           |                 |        |                     |                |                                                                                                                                                                                                                                           |                     |                |                                                                                                                        |       |                     |                 |     |  |   |
| 13-11-2025 10:07:52                     | Prashant Paswan                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          | New                                                                                                                                                                                                                                       |                                       | -          |        |           |                 |        |                     |                |                                                                                                                                                                                                                                           |                     |                |                                                                                                                        |       |                     |                 |     |  |   |
| <b>Previous Complain History :</b>      | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Remark</th></tr></thead><tbody><tr><td>18-11-2025 10:43:39</td><td>Atique Salmani</td><td>New hdd installation done and formats recording working ok and vga to hdmi converter installe done and formats recording working ok and vga to hdmi converter installed date n time set and Rashmi mam pc also done and online done also.</td></tr><tr><td>15-11-2025 11:33:37</td><td>Neeraj Chauhan</td><td>16 channel dvr installation done folty hard disk collect send to office HDMI to av stand by install Por forwiding done</td></tr></tbody></table> |                                                                                                                                                                                                                                           |                                       |            |        | Date Time | Technician Name | Remark | 18-11-2025 10:43:39 | Atique Salmani | New hdd installation done and formats recording working ok and vga to hdmi converter installe done and formats recording working ok and vga to hdmi converter installed date n time set and Rashmi mam pc also done and online done also. | 15-11-2025 11:33:37 | Neeraj Chauhan | 16 channel dvr installation done folty hard disk collect send to office HDMI to av stand by install Por forwiding done |       |                     |                 |     |  |   |
| Date Time                               | Technician Name                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          | Remark                                                                                                                                                                                                                                    |                                       |            |        |           |                 |        |                     |                |                                                                                                                                                                                                                                           |                     |                |                                                                                                                        |       |                     |                 |     |  |   |
| 18-11-2025 10:43:39                     | Atique Salmani                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           | New hdd installation done and formats recording working ok and vga to hdmi converter installe done and formats recording working ok and vga to hdmi converter installed date n time set and Rashmi mam pc also done and online done also. |                                       |            |        |           |                 |        |                     |                |                                                                                                                                                                                                                                           |                     |                |                                                                                                                        |       |                     |                 |     |  |   |
| 15-11-2025 11:33:37                     | Neeraj Chauhan                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           | 16 channel dvr installation done folty hard disk collect send to office HDMI to av stand by install Por forwiding done                                                                                                                    |                                       |            |        |           |                 |        |                     |                |                                                                                                                                                                                                                                           |                     |                |                                                                                                                        |       |                     |                 |     |  |   |