



# Vallabh Enterprises

**Regd. Office :** 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067  
**Support : | W :** www.vallabhenterprises.com  
**E :** vallabhsecure@yahoo.co.in

<b>Service Status Details : VE16172</b>					
<b>Priority :</b>	Low				
<b>Created By :</b>	Admin - Apurva Vajaria				
<b>Complaint Mob. No. :</b>	9987081703				
<b>Technician Name :</b>	Atique Salmani		<b>Technician Mobile :</b>	8080922984	
<b>Ticket Type :</b>	AMC visiting	<b>Date &amp; Time :</b>	05-11-2025 04:32:03		
<b>Vendor Details :</b>					
<b>Company Name/Client Name :</b>	Armstrong Constructions Goregaon	<b>Customer's Mobile :</b>	9987081703	<b>Name :</b>	Rashmi
<b>Address :</b>					
Mumbai , , , , Maharashtra					
<b>AMC Details :</b>					
<b>Expiry Date :</b>	01-01-1970 05:30:00		<b>Type :</b>		
<b>Product Name :</b>	Ppm				
<b>Complain :</b>	DVR beep sound issue and CCTV/EPABX/Access PPM need to do				
<b>Technician Comment :</b>	Dvr beep sound issue resolved hdd not detect only restart and recording working ok it's hdd under observation and online also done in tejas sir pc locally static ip online done but it's not view firmwre need to update of dvr send to ekta madm for update it .chek all door and intercom working ok.				
<b>Complain Operator :</b>	Desktop - Apurva Vajaria				
<b>Remark :</b>	Dvr beep sound issue resolved hdd not detect only restart and recording working ok it's hdd under observation and online also done in tejas sir pc locally static ip online done but it's not view firmwre need to update of dvr send to ekta madm for update it .chek all door and intercom working ok.				

<b>Status History :</b>	Date Time	Technician Name	Status	Remark	Sign
	05-11-2025 05:26:34	Atique Salmani	Completed	Dvr beep sound issue resolved hdd not detect only restart and recording working ok it's hdd under observation and online also done in tejas sir pc locally static ip online done but it's not view firmwre need to update of dvr send to ekta madm for update it .chek all door and intercom working ok.	
	05-11-2025 05:26:34	Atique Salmani	Completed	Dvr beep sound issue resolved hdd not detect only restart and recording working ok it's hdd under observation and online also done in tejas sir pc locally static ip online done but it's not view firmwre need to update of dvr send to ekta madm for update it .chek all door and intercom working ok.	
	05-11-2025 04:32:12	Atique Salmani	New		-
<b>Previous Complain History :</b>	Date Time	Technician Name	Remark		
	18-11-2025 10:43:39	Atique Salmani	New hdd installation done and formats recording working ok and vga to hdmi converter installe done and formats recording working ok and vga to hdmi converter installed date n time set and Rashmi mam pc also done and online done also.		
	15-11-2025 11:33:37	Neeraj Chauhan	16 channel dvr installation done folty hard disk cullect send to office HDMI to av stand by install Por forwiding done		