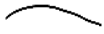
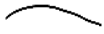
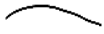


# Vallabh Enterprises

Regd. Office : 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067  
Support : | W : www.vallabhenterprises.com  
E : vallabhsecure@yahoo.co.in

| <b>Service Status Details : VE13356</b> |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              |                                                                                                                      |                                                                                                              |                                                                                       |        |           |                 |        |                     |              |                                                                                                                      |                     |                 |                                                                                                              |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |
|-----------------------------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|----------------------------------------------------------------------------------------------------------------------|--------------------------------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------|--------|-----------|-----------------|--------|---------------------|--------------|----------------------------------------------------------------------------------------------------------------------|---------------------|-----------------|--------------------------------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------|---------------------|--------------|-----|--|---|---------------------|--------------|-----|--|---|
| <b>Priority :</b>                       | Low                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          |                                                                                                                      |                                                                                                              |                                                                                       |        |           |                 |        |                     |              |                                                                                                                      |                     |                 |                                                                                                              |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |
| <b>Created By :</b>                     | Admin - Apurva Vajaria                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                       |                                                                                                                      |                                                                                                              |                                                                                       |        |           |                 |        |                     |              |                                                                                                                      |                     |                 |                                                                                                              |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |
| <b>Complaint Mob. No. :</b>             | 9987081703                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                   |                                                                                                                      |                                                                                                              |                                                                                       |        |           |                 |        |                     |              |                                                                                                                      |                     |                 |                                                                                                              |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |
| <b>Technician Name :</b>                | Pravin Jagade                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                |                                                                                                                      | <b>Technician Mobile :</b>                                                                                   | 7262044153                                                                            |        |           |                 |        |                     |              |                                                                                                                      |                     |                 |                                                                                                              |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |
| <b>Ticket Type :</b>                    | Complain                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                     | <b>Date &amp; Time :</b>                                                                                             | 25-11-2024 11:23:03                                                                                          |                                                                                       |        |           |                 |        |                     |              |                                                                                                                      |                     |                 |                                                                                                              |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |
| <b>Vendor Details :</b>                 |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              |                                                                                                                      |                                                                                                              |                                                                                       |        |           |                 |        |                     |              |                                                                                                                      |                     |                 |                                                                                                              |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |
| Company Name/Client Name :              | Armstrong Constructions Goregaon                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                             | Customer's Mobile :                                                                                                  | 9987081703                                                                                                   | Name :                                                                                | Rashmi |           |                 |        |                     |              |                                                                                                                      |                     |                 |                                                                                                              |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |
| <b>Address :</b>                        |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              |                                                                                                                      |                                                                                                              |                                                                                       |        |           |                 |        |                     |              |                                                                                                                      |                     |                 |                                                                                                              |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |
| Mumbai , , , , Maharashtra              |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              |                                                                                                                      |                                                                                                              |                                                                                       |        |           |                 |        |                     |              |                                                                                                                      |                     |                 |                                                                                                              |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |
| <b>AMC Details :</b>                    |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              |                                                                                                                      |                                                                                                              |                                                                                       |        |           |                 |        |                     |              |                                                                                                                      |                     |                 |                                                                                                              |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |
| Expiry Date :                           | 01-01-1970 05:30:00                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          |                                                                                                                      | Type :                                                                                                       |                                                                                       |        |           |                 |        |                     |              |                                                                                                                      |                     |                 |                                                                                                              |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |
| <b>Product Name :</b>                   | CCTV                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                         |                                                                                                                      |                                                                                                              |                                                                                       |        |           |                 |        |                     |              |                                                                                                                      |                     |                 |                                                                                                              |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |
| <b>Complain :</b>                       | 1 camera black and white issue and DVR getting restart issue                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 |                                                                                                                      |                                                                                                              |                                                                                       |        |           |                 |        |                     |              |                                                                                                                      |                     |                 |                                                                                                              |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |
| <b>Technician Comment :</b>             | 1 camera no video issue resolve working done 1 ballon change camera side. Dvr proper working. Work complete.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 |                                                                                                                      |                                                                                                              |                                                                                       |        |           |                 |        |                     |              |                                                                                                                      |                     |                 |                                                                                                              |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |
| <b>Complain Operator :</b>              | Desktop - Apurva Vajaria                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                     |                                                                                                                      |                                                                                                              |                                                                                       |        |           |                 |        |                     |              |                                                                                                                      |                     |                 |                                                                                                              |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |
| <b>Remark :</b>                         | 1 camera no video issue resolve working done 1 ballon change camera side. Dvr proper working. Work complete.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 |                                                                                                                      |                                                                                                              |                                                                                       |        |           |                 |        |                     |              |                                                                                                                      |                     |                 |                                                                                                              |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |
| <b>Status History :</b>                 | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>27-11-2024 02:59:01</td><td>PravinJagade</td><td>Completed</td><td>1 camera no video issue resolve working done 1 ballon change camera side. Dvr proper working. Work complete.</td><td></td></tr><tr><td>27-11-2024 02:02:40</td><td>PravinJagade</td><td>New</td><td></td><td>-</td></tr><tr><td>26-11-2024 06:23:41</td><td>PravinJagade</td><td>New</td><td></td><td>-</td></tr></tbody></table> |                                                                                                                      |                                                                                                              |                                                                                       |        | Date Time | Technician Name | Status | Remark              | Sign         | 27-11-2024 02:59:01                                                                                                  | PravinJagade        | Completed       | 1 camera no video issue resolve working done 1 ballon change camera side. Dvr proper working. Work complete. |  | 27-11-2024 02:02:40 | PravinJagade | New |  | - | 26-11-2024 06:23:41 | PravinJagade | New |  | - |
| Date Time                               | Technician Name                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              | Status                                                                                                               | Remark                                                                                                       | Sign                                                                                  |        |           |                 |        |                     |              |                                                                                                                      |                     |                 |                                                                                                              |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |
| 27-11-2024 02:59:01                     | PravinJagade                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 | Completed                                                                                                            | 1 camera no video issue resolve working done 1 ballon change camera side. Dvr proper working. Work complete. |  |        |           |                 |        |                     |              |                                                                                                                      |                     |                 |                                                                                                              |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |
| 27-11-2024 02:02:40                     | PravinJagade                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 | New                                                                                                                  |                                                                                                              | -                                                                                     |        |           |                 |        |                     |              |                                                                                                                      |                     |                 |                                                                                                              |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |
| 26-11-2024 06:23:41                     | PravinJagade                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 | New                                                                                                                  |                                                                                                              | -                                                                                     |        |           |                 |        |                     |              |                                                                                                                      |                     |                 |                                                                                                              |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |
| <b>Previous Complain History :</b>      | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Remark</th></tr></thead><tbody><tr><td>18-11-2024 04:27:00</td><td>ChandanYadav</td><td>One dome Camera issue need to Change and One 8 Chanel power supply issue need to Change One new power supply install</td></tr><tr><td>21-10-2024 12:12:49</td><td>Siddhesh Chavan</td><td>Lock issue resoved and working ok</td></tr></tbody></table>                                                                                                                                                                                                                |                                                                                                                      |                                                                                                              |                                                                                       |        | Date Time | Technician Name | Remark | 18-11-2024 04:27:00 | ChandanYadav | One dome Camera issue need to Change and One 8 Chanel power supply issue need to Change One new power supply install | 21-10-2024 12:12:49 | Siddhesh Chavan | Lock issue resoved and working ok                                                                            |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |
| Date Time                               | Technician Name                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              | Remark                                                                                                               |                                                                                                              |                                                                                       |        |           |                 |        |                     |              |                                                                                                                      |                     |                 |                                                                                                              |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |
| 18-11-2024 04:27:00                     | ChandanYadav                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 | One dome Camera issue need to Change and One 8 Chanel power supply issue need to Change One new power supply install |                                                                                                              |                                                                                       |        |           |                 |        |                     |              |                                                                                                                      |                     |                 |                                                                                                              |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |
| 21-10-2024 12:12:49                     | Siddhesh Chavan                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              | Lock issue resoved and working ok                                                                                    |                                                                                                              |                                                                                       |        |           |                 |        |                     |              |                                                                                                                      |                     |                 |                                                                                                              |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |