

# Vallabh Enterprises

Regd. Office : 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067  
Support : | W : www.vallabhenterprises.com  
E : vallabhsecure@yahoo.co.in

| <b>Service Status Details : VE6035</b> |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          |                                                                                                                                                                                                               |                                          |                                                                                       |              |           |                 |        |                     |             |                                                                                |                     |              |                                                                                                                                                                                                               |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |
|----------------------------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|------------------------------------------|---------------------------------------------------------------------------------------|--------------|-----------|-----------------|--------|---------------------|-------------|--------------------------------------------------------------------------------|---------------------|--------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------|---------------------|--------------|-----|--|---|---------------------|--------------|-----|--|---|
| <b>Priority :</b>                      | Low                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                      |                                                                                                                                                                                                               |                                          |                                                                                       |              |           |                 |        |                     |             |                                                                                |                     |              |                                                                                                                                                                                                               |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |
| <b>Created By :</b>                    | Admin - Apurva Vajaria                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                   |                                                                                                                                                                                                               |                                          |                                                                                       |              |           |                 |        |                     |             |                                                                                |                     |              |                                                                                                                                                                                                               |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |
| <b>Complaint Mob. No. :</b>            | 9987081703                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                               |                                                                                                                                                                                                               |                                          |                                                                                       |              |           |                 |        |                     |             |                                                                                |                     |              |                                                                                                                                                                                                               |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |
| <b>Technician Name :</b>               | Sandeep Gupta                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                            |                                                                                                                                                                                                               | <b>Technician Mobile :</b>               | 8928609913                                                                            |              |           |                 |        |                     |             |                                                                                |                     |              |                                                                                                                                                                                                               |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |
| <b>Ticket Type :</b>                   | Complain                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 | <b>Date &amp; Time :</b>                                                                                                                                                                                      | 26-07-2022 10:50:57                      |                                                                                       |              |           |                 |        |                     |             |                                                                                |                     |              |                                                                                                                                                                                                               |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |
| <b>Vendor Details :</b>                |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          |                                                                                                                                                                                                               |                                          |                                                                                       |              |           |                 |        |                     |             |                                                                                |                     |              |                                                                                                                                                                                                               |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |
| Company Name/Client Name :             | Specs N Lenses Malad                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                     | Customer's Mobile :                                                                                                                                                                                           | 9987081703                               | Name :                                                                                | Rashmi Madam |           |                 |        |                     |             |                                                                                |                     |              |                                                                                                                                                                                                               |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |
| <b>Address :</b>                       |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          |                                                                                                                                                                                                               |                                          |                                                                                       |              |           |                 |        |                     |             |                                                                                |                     |              |                                                                                                                                                                                                               |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |
| Mumbai , , , , Maharashtra             |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          |                                                                                                                                                                                                               |                                          |                                                                                       |              |           |                 |        |                     |             |                                                                                |                     |              |                                                                                                                                                                                                               |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |
| <b>AMC Details :</b>                   |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          |                                                                                                                                                                                                               |                                          |                                                                                       |              |           |                 |        |                     |             |                                                                                |                     |              |                                                                                                                                                                                                               |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |
| Expiry Date :                          | 01-01-1970 05:30:00                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                      |                                                                                                                                                                                                               | Type :                                   |                                                                                       |              |           |                 |        |                     |             |                                                                                |                     |              |                                                                                                                                                                                                               |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |
| <b>Product Name :</b>                  | CCTV                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                     |                                                                                                                                                                                                               |                                          |                                                                                       |              |           |                 |        |                     |             |                                                                                |                     |              |                                                                                                                                                                                                               |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |
| <b>Complain :</b>                      | video baloon wire loose issue                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                            |                                                                                                                                                                                                               |                                          |                                                                                       |              |           |                 |        |                     |             |                                                                                |                     |              |                                                                                                                                                                                                               |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |
| <b>Technician Comment :</b>            | video balloon reconnection wark complete                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 |                                                                                                                                                                                                               |                                          |                                                                                       |              |           |                 |        |                     |             |                                                                                |                     |              |                                                                                                                                                                                                               |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |
| <b>Complain Operator :</b>             | Desktop - Apurva Vajaria                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 |                                                                                                                                                                                                               |                                          |                                                                                       |              |           |                 |        |                     |             |                                                                                |                     |              |                                                                                                                                                                                                               |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |
| <b>Remark :</b>                        | video balloon reconnection wark complete                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 |                                                                                                                                                                                                               |                                          |                                                                                       |              |           |                 |        |                     |             |                                                                                |                     |              |                                                                                                                                                                                                               |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |
| <b>Status History :</b>                | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>29-07-2022 10:14:19</td><td>SandeepGupta</td><td>Completed</td><td>video balloon reconnection wark complete</td><td></td></tr><tr><td>26-07-2022 10:51:23</td><td>SandeepGupta</td><td>New</td><td></td><td>-</td></tr><tr><td>26-07-2022 10:50:57</td><td>SandeepGupta</td><td>New</td><td></td><td>-</td></tr></tbody></table> |                                                                                                                                                                                                               |                                          |                                                                                       |              | Date Time | Technician Name | Status | Remark              | Sign        | 29-07-2022 10:14:19                                                            | SandeepGupta        | Completed    | video balloon reconnection wark complete                                                                                                                                                                      |  | 26-07-2022 10:51:23 | SandeepGupta | New |  | - | 26-07-2022 10:50:57 | SandeepGupta | New |  | - |
| Date Time                              | Technician Name                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          | Status                                                                                                                                                                                                        | Remark                                   | Sign                                                                                  |              |           |                 |        |                     |             |                                                                                |                     |              |                                                                                                                                                                                                               |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |
| 29-07-2022 10:14:19                    | SandeepGupta                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                             | Completed                                                                                                                                                                                                     | video balloon reconnection wark complete |  |              |           |                 |        |                     |             |                                                                                |                     |              |                                                                                                                                                                                                               |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |
| 26-07-2022 10:51:23                    | SandeepGupta                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                             | New                                                                                                                                                                                                           |                                          | -                                                                                     |              |           |                 |        |                     |             |                                                                                |                     |              |                                                                                                                                                                                                               |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |
| 26-07-2022 10:50:57                    | SandeepGupta                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                             | New                                                                                                                                                                                                           |                                          | -                                                                                     |              |           |                 |        |                     |             |                                                                                |                     |              |                                                                                                                                                                                                               |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |
| <b>Previous Complain History :</b>     | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Remark</th></tr></thead><tbody><tr><td>23-07-2022 02:18:08</td><td>YogeshDesai</td><td>video ballun loose wire complain sloved two cameras working ok can be viewed .</td></tr><tr><td>16-07-2022 02:55:36</td><td>Ravi Rajbhar</td><td>two camera install also and dvr today install and ok working done recoding going on today dvr password admin@123 user - admin frame rate /bit rate 20 /1024 online pending bcz no internet available in store</td></tr></tbody></table>          |                                                                                                                                                                                                               |                                          |                                                                                       |              | Date Time | Technician Name | Remark | 23-07-2022 02:18:08 | YogeshDesai | video ballun loose wire complain sloved two cameras working ok can be viewed . | 16-07-2022 02:55:36 | Ravi Rajbhar | two camera install also and dvr today install and ok working done recoding going on today dvr password admin@123 user - admin frame rate /bit rate 20 /1024 online pending bcz no internet available in store |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |
| Date Time                              | Technician Name                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          | Remark                                                                                                                                                                                                        |                                          |                                                                                       |              |           |                 |        |                     |             |                                                                                |                     |              |                                                                                                                                                                                                               |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |
| 23-07-2022 02:18:08                    | YogeshDesai                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              | video ballun loose wire complain sloved two cameras working ok can be viewed .                                                                                                                                |                                          |                                                                                       |              |           |                 |        |                     |             |                                                                                |                     |              |                                                                                                                                                                                                               |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |
| 16-07-2022 02:55:36                    | Ravi Rajbhar                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                             | two camera install also and dvr today install and ok working done recoding going on today dvr password admin@123 user - admin frame rate /bit rate 20 /1024 online pending bcz no internet available in store |                                          |                                                                                       |              |           |                 |        |                     |             |                                                                                |                     |              |                                                                                                                                                                                                               |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |