




# Vallabh Enterprises

Regd. Office : 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067  
Support : | W : www.vallabhenterprises.com  
E : vallabhsecure@yahoo.co.in

| <b>Service Status Details : VE4642</b> |   |   |  |   |              |           |                 |        |                     |                 |   |                     |                 |  |   |                     |             |     |  |   |                     |             |     |  |   |
|--|---|---|--|---|--------------|-----------|-----------------|--------|---------------------|-----------------|---|---------------------|-----------------|--|---|---------------------|-------------|-----|--|---|---------------------|-------------|-----|--|---|
| <b>Priority :</b>                      | Low   |   |  |   |              |           |                 |        |                     |                 |   |                     |                 |  |   |                     |             |     |  |   |                     |             |     |  |   |
| <b>Created By :</b>                    | Admin - Apurva Vajaria  |   |  |   |              |           |                 |        |                     |                 |   |                     |                 |  |   |                     |             |     |  |   |                     |             |     |  |   |
| <b>Complaint Mob. No. :</b>            | 9987081703  |   |  |   |              |           |                 |        |                     |                 |   |                     |                 |  |   |                     |             |     |  |   |                     |             |     |  |   |
| <b>Technician Name :</b>               | Yogesh Desai  |   | <b>Technician Mobile :</b>   | 8080922963  |              |           |                 |        |                     |                 |   |                     |                 |  |   |                     |             |     |  |   |                     |             |     |  |   |
| <b>Ticket Type :</b>                   | Complain  | <b>Date &amp; Time :</b>  | 22-01-2022 02:36:12  |   |              |           |                 |        |                     |                 |   |                     |                 |  |   |                     |             |     |  |   |                     |             |     |  |   |
| <b>Vendor Details :</b>                |   |   |  |   |              |           |                 |        |                     |                 |   |                     |                 |  |   |                     |             |     |  |   |                     |             |     |  |   |
| Company Name/Client Name :             | Specs N Lenses  | Customer's Mobile :   | 9987081703   | Name :  | Rashmi Madam |           |                 |        |                     |                 |   |                     |                 |  |   |                     |             |     |  |   |                     |             |     |  |   |
| <b>Address :</b>                       |   |   |  |   |              |           |                 |        |                     |                 |   |                     |                 |  |   |                     |             |     |  |   |                     |             |     |  |   |
| Mumbai , , , , Maharashtra             |   |   |  |   |              |           |                 |        |                     |                 |   |                     |                 |  |   |                     |             |     |  |   |                     |             |     |  |   |
| <b>AMC Details :</b>                   |   |   |  |   |              |           |                 |        |                     |                 |   |                     |                 |  |   |                     |             |     |  |   |                     |             |     |  |   |
| Expiry Date :                          | 01-01-1970 05:30:00   |   | Type :   |   |              |           |                 |        |                     |                 |   |                     |                 |  |   |                     |             |     |  |   |                     |             |     |  |   |
| <b>Product Name :</b>                  | CCTV  |   |  |   |              |           |                 |        |                     |                 |   |                     |                 |  |   |                     |             |     |  |   |                     |             |     |  |   |
| <b>Complain :</b>                      | 1 dome camera need to install   |   |  |   |              |           |                 |        |                     |                 |   |                     |                 |  |   |                     |             |     |  |   |                     |             |     |  |   |
| <b>Technician Comment :</b>            | one dome camera installed (old). working ok can be viewed on monitor. old camera handover to client.  |   |  |   |              |           |                 |        |                     |                 |   |                     |                 |  |   |                     |             |     |  |   |                     |             |     |  |   |
| <b>Complain Operator :</b>             | Desktop - Apurva Vajaria  |   |  |   |              |           |                 |        |                     |                 |   |                     |                 |  |   |                     |             |     |  |   |                     |             |     |  |   |
| <b>Remark :</b>                        | one dome camera installed (old). working ok can be viewed on monitor. old camera handover to client.  |   |  |   |              |           |                 |        |                     |                 |   |                     |                 |  |   |                     |             |     |  |   |                     |             |     |  |   |
| <b>Status History :</b>                | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>22-01-2022 05:40:21</td><td>YogeshDesai</td><td>Awaiting Spares</td><td>one dome camera installed (old). working ok can be viewed on monitor. old camera handover to client.</td><td></td></tr><tr><td>22-01-2022 04:21:34</td><td>YogeshDesai</td><td>New</td><td></td><td>-</td></tr><tr><td>22-01-2022 02:36:12</td><td>YogeshDesai</td><td>New</td><td></td><td>-</td></tr></tbody></table> |   |  |   |              | Date Time | Technician Name | Status | Remark              | Sign            | 22-01-2022 05:40:21   | YogeshDesai         | Awaiting Spares | one dome camera installed (old). working ok can be viewed on monitor. old camera handover to client. |  | 22-01-2022 04:21:34 | YogeshDesai | New |  | - | 22-01-2022 02:36:12 | YogeshDesai | New |  | - |
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| 22-01-2022 02:36:12                    | YogeshDesai   | New   |  | -   |              |           |                 |        |                     |                 |   |                     |                 |  |   |                     |             |     |  |   |                     |             |     |  |   |
| <b>Previous Complain History :</b>     | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Remark</th></tr></thead><tbody><tr><td>20-12-2021 10:42:46</td><td>Siddhesh Chavan</td><td>one camera no video issue resolved and recoding download and past in pc and date time set and 2 camera working ok</td></tr><tr><td>03-11-2021 11:52:59</td><td>Atique Salmani</td><td>online issue resolved all working ok completed.</td></tr></tbody></table>  |   |  |   |              | Date Time | Technician Name | Remark | 20-12-2021 10:42:46 | Siddhesh Chavan | one camera no video issue resolved and recoding download and past in pc and date time set and 2 camera working ok | 03-11-2021 11:52:59 | Atique Salmani  | online issue resolved all working ok completed.  |   |                     |             |     |  |   |                     |             |     |  |   |
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