




# Vallabh Enterprises

Regd. Office : 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067  
Support : | W : www.vallabhenterprises.com  
E : vallabhsecure@yahoo.co.in

<b>Service Status Details : VE16363</b>																				
<b>Priority :</b>	Low																			
<b>Created By :</b>	Admin - Apurva Vajaria																			
<b>Complaint Mob. No. :</b>	9172933309																			
<b>Technician Name :</b>	Chandan Yadav		<b>Technician Mobile :</b>	9833262842																
<b>Ticket Type :</b>	Complain	<b>Date &amp; Time :</b>	01-12-2025 04:00:26																	
<b>Vendor Details :</b>																				
Company Name/Client Name :	Mantri Park Goregaon	Customer's Mobile :	9172933309	Name :	Ramesh Sir															
<b>Address :</b>																				
Mumbai , , , , Maharashtra																				
<b>AMC Details :</b>																				
Expiry Date :	01-01-1970 05:30:00		Type :																	
<b>Product Name :</b>	CCTV																			
<b>Complain :</b>	1 )lily bldg lift camera off issue 2)Orchid 15th floor camera off issue																			
<b>Technician Comment :</b>	[01/12, 3:51 pm] chandanyadav2943: Lupin All camera working ok Recording date.6/11/25 End date. 1/12/25 Orchid Recording date.16/10/25 End date.1/12/25 Lilly and lavender Recording date.19/11/25 End date.1/12/25 1 Biomax connected and report download done 2)Refugee 15 floor orchid new install and working ok 3)lilly lift camera working ok new adapter install done																			
<b>Complain Operator :</b>	Desktop - Apurva Vajaria																			
<b>Remark :</b>	[01/12, 3:51 pm] chandanyadav2943: Lupin All camera working ok Recording date.6/11/25 End date. 1/12/25 Orchid Recording date.16/10/25 End date.1/12/25 Lilly and lavender Recording date.19/11/25 End date.1/12/25 1 Biomax connected and report download done 2)Refugee 15 floor orchid new install and working ok 3)lilly lift camera working ok new adapter install done																			
<b>Status History :</b>	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>01-12-2025 04:27:28</td><td>ChandanYadav</td><td>Completed</td><td>[01/12, 3:51 pm] chandanyadav2943: Lupin All camera working ok Recording date.6/11/25 End date. 1/12/25 Orchid Recording date.16/10/25 End date.1/12/25 Lilly and lavender Recording date.19/11/25 End date.1/12/25 1 Biomax connected and report download done 2)Refugee 15 floor orchid new install and working ok 3)lilly lift camera working ok new adapter install done</td><td></td></tr><tr><td>01-12-2025 04:00:40</td><td>ChandanYadav</td><td>New</td><td></td><td>-</td></tr></tbody></table>					Date Time	Technician Name	Status	Remark	Sign	01-12-2025 04:27:28	ChandanYadav	Completed	[01/12, 3:51 pm] chandanyadav2943: Lupin All camera working ok Recording date.6/11/25 End date. 1/12/25 Orchid Recording date.16/10/25 End date.1/12/25 Lilly and lavender Recording date.19/11/25 End date.1/12/25 1 Biomax connected and report download done 2)Refugee 15 floor orchid new install and working ok 3)lilly lift camera working ok new adapter install done		01-12-2025 04:00:40	ChandanYadav	New		-
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01-12-2025 04:00:40	ChandanYadav	New		-																

Previous Complain History :			
	<b>Date Time</b>	<b>Technician Name</b>	<b>Remark</b>
	07-10-2025 03:49:13	ChandanYadav	Lily and lavender All camera working ok Recording date 27/9/25 to 7/10/25 Lift camera not lily cheking the transmitter and receiver Lily miter ariya cmera working ok.change the rj45 connecter. Orched All camera working ok 15floor camera not working. Recording date 24 August to 7 October Lupin Lupin dvr working ok
	25-09-2025 02:21:34	ChandanYadav	Lilly lift camera not working transmitter adapter ieesu. Orched 15 th floor camera problem. Recording chek backup to pendrive.