




Vallabh Enterprises

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Service Status Details : VE13028																									
Priority :	Low																								
Created By :	Admin - Apurva Vajaria																								
Complaint Mob. No. :	9172933309																								
Technician Name :	Chandan Yadav		Technician Mobile :	9833262842																					
Ticket Type :	Complain	Date & Time :	17-10-2024 02:00:55																						
Vendor Details :																									
Company Name/Client Name :	Mantri Park Goregaon	Customer's Mobile :	9172933309	Name :	Ramesh Sir																				
Address :																									
Mumbai , , , , Maharashtra																									
AMC Details :																									
Expiry Date :	01-01-1970 05:30:00		Type :																						
Product Name :	CCTV																								
Complain :	lift camera off issue																								
Technician Comment :	One lift camera not working and lift power supply issue change the power supply and camera working.																								
Complain Operator :	Desktop - Apurva Vajaria																								
Remark :	One lift camera not working and lift power supply issue change the power supply and camera working.																								
Status History :	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>19-10-2024 02:01:54</td><td>ChandanYadav</td><td>Completed</td><td>One lift camera not working and lift power supply issue change the power supply and camera working.</td><td></td></tr><tr><td>19-10-2024 01:53:52</td><td>ChandanYadav</td><td>New</td><td></td><td>-</td></tr><tr><td>18-10-2024 11:13:32</td><td>ChandanYadav</td><td>New</td><td></td><td>-</td></tr></tbody></table>					Date Time	Technician Name	Status	Remark	Sign	19-10-2024 02:01:54	ChandanYadav	Completed	One lift camera not working and lift power supply issue change the power supply and camera working.		19-10-2024 01:53:52	ChandanYadav	New		-	18-10-2024 11:13:32	ChandanYadav	New		-
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Previous Complain History :			
	Date Time	Technician Name	Remark
	21-10-2024 12:40:01	ChandanYadav	1)Tv viewing ok . switch problem ke wajah se network disconnect ho gaya tha. 8 port ki swich 4 Port ka problem hai . Jiske wajah se tv view nahi dikha Raha tha.abhi tv viewing ok 2)one levender camera not working swich ki wajah se. 3) change the switch.
	15-10-2024 04:49:32	ChandanYadav	Recording start date.26/9/2024 2)Recording end date.15/10/2024 3)Hdd.1tb 4)Dvr off Power supply issue change the power supply and dvr working ok. 5)Sam date not recording dvr off. 6)One back side camera problem and Hikvision service centre. 7)cctv working ok.10 camera working Lupin dvr Orchid 1) Recording start date.5/9/2024 2) Recording end date.15/10/2024 3)Hdd.4tb 4)14 camera working this dvr 13 camera was working and one back side camera service centre camera problem. 5) loby one camera one off ieesu and ieesu solve. Levender 1)Levender 14 camera are connected and NVR and all camera working ok. 2)Main gate passage camera problem camera connecter problem change the camera and camera working ok. Lily 1) lily 15 camera are connected NVR and 14 camera working ok 2) one lift camera not working and problem is a camera power problem and camera chek for the lift person. 3) All camera connected Hikvision