


# Vallabh Enterprises

Regd. Office : 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067  
Support : | W : www.vallabhenterprises.com  
E : vallabhsecure@yahoo.co.in

<b>Service Status Details : VE13002</b>					
<b>Priority :</b>	Low				
<b>Created By :</b>	Admin - Apurva Vajaria				
<b>Complaint Mob. No. :</b>	9172933309				
<b>Technician Name :</b>	Chandan Yadav		<b>Technician Mobile :</b>	9833262842	
<b>Ticket Type :</b>	Complain	<b>Date &amp; Time :</b>	15-10-2024 04:49:32		
<b>Vendor Details :</b>					
<b>Company Name/Client Name :</b>	Mantri Park Goregaon	<b>Customer's Mobile :</b>	9172933309	<b>Name :</b>	Ramesh Sir
<b>Address :</b>					
Mumbai , , , , Maharashtra					
<b>AMC Details :</b>					
<b>Expiry Date :</b>	01-01-1970 05:30:00		<b>Type :</b>		
<b>Product Name :</b>	CCTV				
<b>Complain :</b>	lupin bldg DVR off issue need to check				
<b>Technician Comment :</b>	Recording start date.26/9/2024 2)Recording end date.15/10/2024 3)Hdd.1tb 4)Dvr off Power supply issue change the power supply and dvr working ok. 5)Sam date not recording dvr off. 6)One back side camera problem and Hikvision sarvice centre. 7)cctv working ok.10 camera working Lupin dvr Orchid 1) Recording start date.5/9/2024 2) Recording end date.15/10/2024 3)Hdd.4tb 4)14 camera working this dvr 13 camera was working and one back side camera service centre camera problem. 5) lobby one camera one off ieesu and ieesu solve. Levender 1)Levender 14 camera are connected and NVR and all camera working ok. 2)Main gate passage camera problem camera connecter problem change the camera and camera working ok. Lily 1) lily 15 camera are connected NVR and 14 camera working ok 2) one lift camera not working and problem is a camera power problem and camera chek for the lift person. 3) All camera connected Hikvision				
<b>Complain Operator :</b>	Desktop - Apurva Vajaria				
<b>Remark :</b>	Recording start date.26/9/2024 2)Recording end date.15/10/2024 3)Hdd.1tb 4)Dvr off Power supply issue change the power supply and dvr working ok. 5)Sam date not recording dvr off. 6)One back side camera problem and Hikvision sarvice centre. 7)cctv working ok.10 camera working Lupin dvr Orchid 1) Recording start date.5/9/2024 2) Recording end date.15/10/2024 3)Hdd.4tb 4)14 camera working this dvr 13 camera was working and one back side camera service centre camera problem. 5) lobby one camera one off ieesu and ieesu solve. Levender 1)Levender 14 camera are connected and NVR and all camera working ok. 2)Main gate passage camera problem camera connecter problem change the camera and camera working ok. Lily 1) lily 15 camera are connected NVR and 14 camera working ok 2) one lift camera not working and problem is a camera power problem and camera chek for the lift person. 3) All camera connected Hikvision				

Status History :					
	Date Time	Technician Name	Status	Remark	Sign
	15-10-2024 04:52:30	ChandanYadav	Completed	Recording start date.26/9/2024 2)Recording end date.15/10/2024 3)Hdd.1tb 4)Dvr off Power supply issue change the power supply and dvr working ok. 5)Sam date not recording dvr off. 6)One back side camera problem and Hikvision sarvice centre. 7)cctv working ok.10 camera working Lupin dvr Orchid 1) Recording start date.5/9/2024 2) Recording end date.15/10/2024 3)Hdd.4tb 4)14 camera working this dvr 13 camera was working and one back side camera service centre camera problem. 5) loby one camera one off ieesu and ieesu solve. Levender 1)Levender 14 camera are connected and NVR and all camera working ok. 2)Main gate passage camera problem camera connecter problem change the camera and camera working ok. Lily 1) lily 15 camera are connected NVR and 14 camera working ok 2) one lift camera not working and problem is a camera power problem and camera chek for the lift person. 3) All camera connected Hikvision	
	15-10-2024 04:49:39	ChandanYadav	New		-
Previous Complain History :					
	Date Time	Technician Name	Remark		
	17-10-2024 02:00:55	AnkitKumar			
	11-10-2024 12:09:25	ChandanYadav	Dvr off.dvr working ok.dvr side dressing karna hai .out two camera baki hai.one ip camera pending hai.		