Vallabh Enterprises

 $\label{eq:Regd.office:401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067 \\ \text{Support:} \mid \textbf{W}: www.vallabhenterprises.com \\ \textbf{E}: vallabhsecure@yahoo.co.in \\ \end{cases}$

| Service Status Details : VE2439 | | | | | | | | |
|----------------------------------|--|------------------------|------------------------|------------|-----------|--|--|--|
| Priority: | High | | | | | | | |
| Created By: | Admin - Apurva Vajaria | | | | | | | |
| Complaint Mob. No. : | 9820126185 | | | | | | | |
| Technician Name : | Mayur Yadav | | Technician Mobile : | 8411951301 | | | | |
| Ticket Type: | New Installation | Date & Time: | 16-12-2020 11:04:08 | 1:08 | | | | |
| Vendor Details : | | | | | | | | |
| Company Name/Client Name : | Home | Customer's Mobile : | 9820126185 | Name: | Ramaswami | | | |
| Address: | | | | | | | | |
| Mumbai,,,400063, Maharashtra | | | | | | | | |
| AMC Details : | | | | | | | | |
| Expiry Date : | 01-01-1970 05:30:00 | | Type: | | | | | |
| Product Name: | VDP | | | | | | | |
| Complain: | vdp installation 4 screen 2 camers | | | | | | | |
| Technician Comment : | wifi camera online done skybox installation done | | | | | | | |
| Complain Operator : | Desktop - Apurva Vajaria | | | | | | | |
| Remark: | wifi camera online done skybox installation done | | | | | | | |

| Status History: | | | | | | |
|-----------------------------------|---------------------|-----------------|--|--|---------|--|
| Status Ilistory: | Date Time | Technician Name | Status | Remark | Sign | |
| | 05-02-2021 04:22:55 | MayurYadav | Completed | wifi camera online done skybox installation done | Himm | |
| | 05-02-2021 12:33:44 | MayurYadav | New | | - | |
| | 22-01-2021 04:36:49 | MayurYadav | New | | - | |
| | 11-01-2021 06:28:36 | MayurYadav | In Progress | 4 vdp screen install 1 outdoor camera install 1dome camera install with power supply | JR (mm) | |
| | 11-01-2021 12:12:09 | MayurYadav | New | | - | |
| | 28-12-2020 10:47:25 | MayurYadav | New | | - | |
| | 18-12-2020 02:53:51 | MayurYadav | In Progress | | - | |
| | 18-12-2020 02:50:53 | MayurYadav | Completed | 4 vdp back side plate install | 9, K-N | |
| | 18-12-2020 02:44:31 | MayurYadav | New | | - | |
| | 16-12-2020 11:04:24 | MayurYadav | New | | - | |
| | 16-12-2020 11:04:08 | MayurYadav | New | | - | |
| Previous Complain History : | Date Time | Technician Name | Remark | | | |
| | 25-10-2021 01:26:53 | Siddhesh Chavan | vdp working ok and dvr satting Normal and all working ok | | | |
| | 04-09-2021 10:16:39 | Atique Salmani | check all rooms vdp issue resolved also internally don't disturb enable so it was not ringing on shwoing incoing call so desable this working ok and told to vaisak how to use internally and also with visitor all ok .also readd in 3 phone wi fi camera | | | |