

# Vallabh Enterprises

Regd. Office : 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067  
Support : | W : www.vallabhenterprises.com  
E : vallabhsecure@yahoo.co.in

| <b>Service Status Details : VE2077</b>                                                  |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    |                                                           |                                                                                                    |                                                                                       |             |           |                 |        |                     |              |                                                           |                     |                |                                                                                                    |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |
|-----------------------------------------------------------------------------------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-----------------------------------------------------------|----------------------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------|-------------|-----------|-----------------|--------|---------------------|--------------|-----------------------------------------------------------|---------------------|----------------|----------------------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------|---------------------|--------------|-----|--|---|---------------------|--------------|-----|--|---|
| <b>Priority :</b>                                                                       | Low                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                |                                                           |                                                                                                    |                                                                                       |             |           |                 |        |                     |              |                                                           |                     |                |                                                                                                    |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |
| <b>Created By :</b>                                                                     | Admin - Apurva Vajaria                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                             |                                                           |                                                                                                    |                                                                                       |             |           |                 |        |                     |              |                                                           |                     |                |                                                                                                    |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |
| <b>Complaint Mob. No. :</b>                                                             | 9920153982                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                         |                                                           |                                                                                                    |                                                                                       |             |           |                 |        |                     |              |                                                           |                     |                |                                                                                                    |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |
| <b>Technician Name :</b>                                                                | Ravi Rajbhar                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                       |                                                           | <b>Technician Mobile :</b>                                                                         | 8080922965                                                                            |             |           |                 |        |                     |              |                                                           |                     |                |                                                                                                    |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |
| <b>Ticket Type :</b>                                                                    | Complain                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           | <b>Date &amp; Time :</b>                                  | 21-10-2020 11:21:32                                                                                |                                                                                       |             |           |                 |        |                     |              |                                                           |                     |                |                                                                                                    |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |
| <b>Vendor Details :</b>                                                                 |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    |                                                           |                                                                                                    |                                                                                       |             |           |                 |        |                     |              |                                                           |                     |                |                                                                                                    |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |
| Company Name/Client Name :                                                              | Shree Siddhivinayak Towers CHS LTD                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 | Customer's Mobile :                                       | 9920153982                                                                                         | Name :                                                                                | Rakesh Shah |           |                 |        |                     |              |                                                           |                     |                |                                                                                                    |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |
| <b>Address :</b>                                                                        |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    |                                                           |                                                                                                    |                                                                                       |             |           |                 |        |                     |              |                                                           |                     |                |                                                                                                    |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |
| Mumbai , Chikoowadi, Borivali West, Mumbai, Maharashtra, India , , 400092 , Maharashtra |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    |                                                           |                                                                                                    |                                                                                       |             |           |                 |        |                     |              |                                                           |                     |                |                                                                                                    |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |
| <b>AMC Details :</b>                                                                    |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    |                                                           |                                                                                                    |                                                                                       |             |           |                 |        |                     |              |                                                           |                     |                |                                                                                                    |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |
| Expiry Date :                                                                           | 01-01-1970 05:30:00                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                |                                                           | Type :                                                                                             |                                                                                       |             |           |                 |        |                     |              |                                                           |                     |                |                                                                                                    |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |
| <b>Product Name :</b>                                                                   | Time And Attendance                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                |                                                           |                                                                                                    |                                                                                       |             |           |                 |        |                     |              |                                                           |                     |                |                                                                                                    |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |
| <b>Complain :</b>                                                                       | generate licence key                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                               |                                                           |                                                                                                    |                                                                                       |             |           |                 |        |                     |              |                                                           |                     |                |                                                                                                    |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |
| <b>Technician Comment :</b>                                                             | biometric attendance machine licences key update done and data download proper and one ueser dilit                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 |                                                           |                                                                                                    |                                                                                       |             |           |                 |        |                     |              |                                                           |                     |                |                                                                                                    |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |
| <b>Complain Operator :</b>                                                              | Desktop - Apurva Vajaria                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           |                                                           |                                                                                                    |                                                                                       |             |           |                 |        |                     |              |                                                           |                     |                |                                                                                                    |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |
| <b>Remark :</b>                                                                         | biometric attendance machine licences key update done and data download proper and one ueser dilit                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 |                                                           |                                                                                                    |                                                                                       |             |           |                 |        |                     |              |                                                           |                     |                |                                                                                                    |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |
| <b>Status History :</b>                                                                 | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>21-10-2020 03:56:55</td><td>Ravi Rajbhar</td><td>Completed</td><td>biometric attendance machine licences key update done and data download proper and one ueser dilit</td><td></td></tr><tr><td>21-10-2020 11:22:29</td><td>Ravi Rajbhar</td><td>New</td><td></td><td>-</td></tr><tr><td>21-10-2020 11:21:32</td><td>Ravi Rajbhar</td><td>New</td><td></td><td>-</td></tr></tbody></table> |                                                           |                                                                                                    |                                                                                       |             | Date Time | Technician Name | Status | Remark              | Sign         | 21-10-2020 03:56:55                                       | Ravi Rajbhar        | Completed      | biometric attendance machine licences key update done and data download proper and one ueser dilit |  | 21-10-2020 11:22:29 | Ravi Rajbhar | New |  | - | 21-10-2020 11:21:32 | Ravi Rajbhar | New |  | - |
| Date Time                                                                               | Technician Name                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    | Status                                                    | Remark                                                                                             | Sign                                                                                  |             |           |                 |        |                     |              |                                                           |                     |                |                                                                                                    |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |
| 21-10-2020 03:56:55                                                                     | Ravi Rajbhar                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                       | Completed                                                 | biometric attendance machine licences key update done and data download proper and one ueser dilit |  |             |           |                 |        |                     |              |                                                           |                     |                |                                                                                                    |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |
| 21-10-2020 11:22:29                                                                     | Ravi Rajbhar                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                       | New                                                       |                                                                                                    | -                                                                                     |             |           |                 |        |                     |              |                                                           |                     |                |                                                                                                    |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |
| 21-10-2020 11:21:32                                                                     | Ravi Rajbhar                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                       | New                                                       |                                                                                                    | -                                                                                     |             |           |                 |        |                     |              |                                                           |                     |                |                                                                                                    |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |
| <b>Previous Complain History :</b>                                                      | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Remark</th></tr></thead><tbody><tr><td>21-10-2020 11:20:17</td><td>Ravi Rajbhar</td><td>a wing 904. vdp screen faulty and return office and check</td></tr><tr><td>20-10-2020 11:11:04</td><td>Atique Salmani</td><td>installed and colect payment working ok.</td></tr></tbody></table>                                                                                                                                                                                                                                                           |                                                           |                                                                                                    |                                                                                       |             | Date Time | Technician Name | Remark | 21-10-2020 11:20:17 | Ravi Rajbhar | a wing 904. vdp screen faulty and return office and check | 20-10-2020 11:11:04 | Atique Salmani | installed and colect payment working ok.                                                           |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |
| Date Time                                                                               | Technician Name                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    | Remark                                                    |                                                                                                    |                                                                                       |             |           |                 |        |                     |              |                                                           |                     |                |                                                                                                    |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |
| 21-10-2020 11:20:17                                                                     | Ravi Rajbhar                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                       | a wing 904. vdp screen faulty and return office and check |                                                                                                    |                                                                                       |             |           |                 |        |                     |              |                                                           |                     |                |                                                                                                    |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |
| 20-10-2020 11:11:04                                                                     | Atique Salmani                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                     | installed and colect payment working ok.                  |                                                                                                    |                                                                                       |             |           |                 |        |                     |              |                                                           |                     |                |                                                                                                    |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |