

# Vallabh Enterprises

**Regd. Office :** 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067  
**Support : | W :** www.vallabhenterprises.com  
**E :** vallabhsecure@yahoo.co.in

| <b>Service Status Details : VE1975</b>                                                  |                                                                                                                                                                                                                                                                                                                                                                                                                                                                     |                                                                                                         |                            |               |             |           |                 |        |                     |              |                                                                                                         |                     |              |                                                                                                         |   |                     |                |     |  |   |                     |                |     |  |   |
|-----------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------------------------|----------------------------|---------------|-------------|-----------|-----------------|--------|---------------------|--------------|---------------------------------------------------------------------------------------------------------|---------------------|--------------|---------------------------------------------------------------------------------------------------------|---|---------------------|----------------|-----|--|---|---------------------|----------------|-----|--|---|
| <b>Priority :</b>                                                                       | High                                                                                                                                                                                                                                                                                                                                                                                                                                                                |                                                                                                         |                            |               |             |           |                 |        |                     |              |                                                                                                         |                     |              |                                                                                                         |   |                     |                |     |  |   |                     |                |     |  |   |
| <b>Created By :</b>                                                                     | Admin - Apurva Vajaria                                                                                                                                                                                                                                                                                                                                                                                                                                              |                                                                                                         |                            |               |             |           |                 |        |                     |              |                                                                                                         |                     |              |                                                                                                         |   |                     |                |     |  |   |                     |                |     |  |   |
| <b>Complaint Mob. No. :</b>                                                             | 9920153982                                                                                                                                                                                                                                                                                                                                                                                                                                                          |                                                                                                         |                            |               |             |           |                 |        |                     |              |                                                                                                         |                     |              |                                                                                                         |   |                     |                |     |  |   |                     |                |     |  |   |
| <b>Technician Name :</b>                                                                | Atique Salmani                                                                                                                                                                                                                                                                                                                                                                                                                                                      |                                                                                                         | <b>Technician Mobile :</b> | 8080922984    |             |           |                 |        |                     |              |                                                                                                         |                     |              |                                                                                                         |   |                     |                |     |  |   |                     |                |     |  |   |
| <b>Ticket Type :</b>                                                                    | Complain                                                                                                                                                                                                                                                                                                                                                                                                                                                            | <b>Date &amp; Time :</b>                                                                                | 06-10-2020 11:53:52        |               |             |           |                 |        |                     |              |                                                                                                         |                     |              |                                                                                                         |   |                     |                |     |  |   |                     |                |     |  |   |
| <b>Vendor Details :</b>                                                                 |                                                                                                                                                                                                                                                                                                                                                                                                                                                                     |                                                                                                         |                            |               |             |           |                 |        |                     |              |                                                                                                         |                     |              |                                                                                                         |   |                     |                |     |  |   |                     |                |     |  |   |
| <b>Company Name/Client Name :</b>                                                       | Shree Siddhivinayak Towers CHS LTD                                                                                                                                                                                                                                                                                                                                                                                                                                  | <b>Customer's Mobile :</b>                                                                              | 9920153982                 | <b>Name :</b> | Rakesh Shah |           |                 |        |                     |              |                                                                                                         |                     |              |                                                                                                         |   |                     |                |     |  |   |                     |                |     |  |   |
| <b>Address :</b>                                                                        |                                                                                                                                                                                                                                                                                                                                                                                                                                                                     |                                                                                                         |                            |               |             |           |                 |        |                     |              |                                                                                                         |                     |              |                                                                                                         |   |                     |                |     |  |   |                     |                |     |  |   |
| Mumbai , Chikoowadi, Borivali West, Mumbai, Maharashtra, India , , 400092 , Maharashtra |                                                                                                                                                                                                                                                                                                                                                                                                                                                                     |                                                                                                         |                            |               |             |           |                 |        |                     |              |                                                                                                         |                     |              |                                                                                                         |   |                     |                |     |  |   |                     |                |     |  |   |
| <b>AMC Details :</b>                                                                    |                                                                                                                                                                                                                                                                                                                                                                                                                                                                     |                                                                                                         |                            |               |             |           |                 |        |                     |              |                                                                                                         |                     |              |                                                                                                         |   |                     |                |     |  |   |                     |                |     |  |   |
| <b>Expiry Date :</b>                                                                    | 01-01-1970 05:30:00                                                                                                                                                                                                                                                                                                                                                                                                                                                 |                                                                                                         | <b>Type :</b>              |               |             |           |                 |        |                     |              |                                                                                                         |                     |              |                                                                                                         |   |                     |                |     |  |   |                     |                |     |  |   |
| <b>Product Name :</b>                                                                   | VDP                                                                                                                                                                                                                                                                                                                                                                                                                                                                 |                                                                                                         |                            |               |             |           |                 |        |                     |              |                                                                                                         |                     |              |                                                                                                         |   |                     |                |     |  |   |                     |                |     |  |   |
| <b>Complain :</b>                                                                       | B-803 VDP need to install                                                                                                                                                                                                                                                                                                                                                                                                                                           |                                                                                                         |                            |               |             |           |                 |        |                     |              |                                                                                                         |                     |              |                                                                                                         |   |                     |                |     |  |   |                     |                |     |  |   |
| <b>Technician Comment :</b>                                                             |                                                                                                                                                                                                                                                                                                                                                                                                                                                                     |                                                                                                         |                            |               |             |           |                 |        |                     |              |                                                                                                         |                     |              |                                                                                                         |   |                     |                |     |  |   |                     |                |     |  |   |
| <b>Complain Operator :</b>                                                              | Desktop - Apurva Vajaria                                                                                                                                                                                                                                                                                                                                                                                                                                            |                                                                                                         |                            |               |             |           |                 |        |                     |              |                                                                                                         |                     |              |                                                                                                         |   |                     |                |     |  |   |                     |                |     |  |   |
| <b>Remark :</b>                                                                         | installation done working ok                                                                                                                                                                                                                                                                                                                                                                                                                                        |                                                                                                         |                            |               |             |           |                 |        |                     |              |                                                                                                         |                     |              |                                                                                                         |   |                     |                |     |  |   |                     |                |     |  |   |
| <b>Status History :</b>                                                                 | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>05-12-2020 01:21:37</td><td>Atique Salmani</td><td>Completed</td><td></td><td>-</td></tr><tr><td>14-10-2020 10:03:01</td><td>Atique Salmani</td><td>New</td><td></td><td>-</td></tr><tr><td>06-10-2020 11:53:52</td><td>Atique Salmani</td><td>New</td><td></td><td>-</td></tr></tbody></table>                                  |                                                                                                         |                            |               |             | Date Time | Technician Name | Status | Remark              | Sign         | 05-12-2020 01:21:37                                                                                     | Atique Salmani      | Completed    |                                                                                                         | - | 14-10-2020 10:03:01 | Atique Salmani | New |  | - | 06-10-2020 11:53:52 | Atique Salmani | New |  | - |
| Date Time                                                                               | Technician Name                                                                                                                                                                                                                                                                                                                                                                                                                                                     | Status                                                                                                  | Remark                     | Sign          |             |           |                 |        |                     |              |                                                                                                         |                     |              |                                                                                                         |   |                     |                |     |  |   |                     |                |     |  |   |
| 05-12-2020 01:21:37                                                                     | Atique Salmani                                                                                                                                                                                                                                                                                                                                                                                                                                                      | Completed                                                                                               |                            | -             |             |           |                 |        |                     |              |                                                                                                         |                     |              |                                                                                                         |   |                     |                |     |  |   |                     |                |     |  |   |
| 14-10-2020 10:03:01                                                                     | Atique Salmani                                                                                                                                                                                                                                                                                                                                                                                                                                                      | New                                                                                                     |                            | -             |             |           |                 |        |                     |              |                                                                                                         |                     |              |                                                                                                         |   |                     |                |     |  |   |                     |                |     |  |   |
| 06-10-2020 11:53:52                                                                     | Atique Salmani                                                                                                                                                                                                                                                                                                                                                                                                                                                      | New                                                                                                     |                            | -             |             |           |                 |        |                     |              |                                                                                                         |                     |              |                                                                                                         |   |                     |                |     |  |   |                     |                |     |  |   |
| <b>Previous Complain History :</b>                                                      | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Remark</th></tr></thead><tbody><tr><td>25-06-2022 01:33:48</td><td>Ravi Rajbhar</td><td>a wing 304 b wing 303, 203 intercom issue resolved and ok working done inform to sufiyan sir with check</td></tr><tr><td>20-01-2022 02:36:45</td><td>ChandanYadav</td><td>A203 and A502 working ok . society office work completed . Intercom system a wing to b wing working ok.</td></tr></tbody></table> |                                                                                                         |                            |               |             | Date Time | Technician Name | Remark | 25-06-2022 01:33:48 | Ravi Rajbhar | a wing 304 b wing 303, 203 intercom issue resolved and ok working done inform to sufiyan sir with check | 20-01-2022 02:36:45 | ChandanYadav | A203 and A502 working ok . society office work completed . Intercom system a wing to b wing working ok. |   |                     |                |     |  |   |                     |                |     |  |   |
| Date Time                                                                               | Technician Name                                                                                                                                                                                                                                                                                                                                                                                                                                                     | Remark                                                                                                  |                            |               |             |           |                 |        |                     |              |                                                                                                         |                     |              |                                                                                                         |   |                     |                |     |  |   |                     |                |     |  |   |
| 25-06-2022 01:33:48                                                                     | Ravi Rajbhar                                                                                                                                                                                                                                                                                                                                                                                                                                                        | a wing 304 b wing 303, 203 intercom issue resolved and ok working done inform to sufiyan sir with check |                            |               |             |           |                 |        |                     |              |                                                                                                         |                     |              |                                                                                                         |   |                     |                |     |  |   |                     |                |     |  |   |
| 20-01-2022 02:36:45                                                                     | ChandanYadav                                                                                                                                                                                                                                                                                                                                                                                                                                                        | A203 and A502 working ok . society office work completed . Intercom system a wing to b wing working ok. |                            |               |             |           |                 |        |                     |              |                                                                                                         |                     |              |                                                                                                         |   |                     |                |     |  |   |                     |                |     |  |   |