




Vallabh Enterprises

Regd. Office : 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067
Support : | W : www.vallabhenterprises.com
E : vallabhsecure@yahoo.co.in

Service Status Details : VE1708																									
Priority :	High																								
Created By :	Admin - Apurva Vajaria																								
Complaint Mob. No. :	9920153982																								
Technician Name :	Rishi Desai		Technician Mobile :	8369234074																					
Ticket Type :	Complain	Date & Time :	18-08-2020 11:31:59																						
Vendor Details :																									
Company Name/Client Name :	Shree Siddhivinayak Towers CHS LTD	Customer's Mobile :	9920153982	Name :	Rakesh Shah																				
Address :																									
Mumbai , Chikoowadi, Borivali West, Mumbai, Maharashtra, India , , 400092 , Maharashtra																									
AMC Details :																									
Expiry Date :	01-01-1970 05:30:00		Type :																						
Product Name :	VDP																								
Complain :	A 204 and a 1703 voice not clear																								
Technician Comment :	A1703, Humming sound yash explained that if you keep door opened than it will come humming sound because the purpose of video door phone is when the door is locked. A 204 Humming sound issue yash explained the same and watchman to 204 volume voice low in vdp , Complaint solved. reshma flat 204																								
Complain Operator :	Desktop - Apurva Vajaria																								
Remark :	A1703, Humming sound yash explained that if you keep door opened than it will come humming sound because the purpose of video door phone is when the door is locked. A 204 Humming sound issue yash explained the same and watchman to 204 volume voice low in vdp , Complaint solved. reshma flat 204																								
Status History :	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>18-08-2020 12:53:51</td><td>RishiDesai</td><td>Completed</td><td>A1703, Humming sound yash explained that if you keep door opened than it will come humming sound because the purpose of video door phone is when the door is locked. A 204 Humming sound issue yash explained the same and watchman to 204 volume voice low in vdp , Complaint solved. reshma flat 204</td><td></td></tr><tr><td>18-08-2020 11:32:08</td><td>RishiDesai</td><td>New</td><td></td><td>-</td></tr><tr><td>18-08-2020 11:32:00</td><td>RishiDesai</td><td>New</td><td></td><td>-</td></tr></tbody></table>					Date Time	Technician Name	Status	Remark	Sign	18-08-2020 12:53:51	RishiDesai	Completed	A1703, Humming sound yash explained that if you keep door opened than it will come humming sound because the purpose of video door phone is when the door is locked. A 204 Humming sound issue yash explained the same and watchman to 204 volume voice low in vdp , Complaint solved. reshma flat 204		18-08-2020 11:32:08	RishiDesai	New		-	18-08-2020 11:32:00	RishiDesai	New		-
Date Time	Technician Name	Status	Remark	Sign																					
18-08-2020 12:53:51	RishiDesai	Completed	A1703, Humming sound yash explained that if you keep door opened than it will come humming sound because the purpose of video door phone is when the door is locked. A 204 Humming sound issue yash explained the same and watchman to 204 volume voice low in vdp , Complaint solved. reshma flat 204																						
18-08-2020 11:32:08	RishiDesai	New		-																					
18-08-2020 11:32:00	RishiDesai	New		-																					

Previous Complain History :			
	Date Time	Technician Name	Remark
	21-10-2020 11:21:32	Ravi Rajbhar	biometric attendance machine licences key update done and data download proper and one ueser dilit
	21-10-2020 11:20:17	Ravi Rajbhar	a wing 904. vdp screen faulty and return office and check