



Vallabh Enterprises

Regd. Office : 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067
Support : | W : www.vallabhenterprises.com
E : vallabhsecure@yahoo.co.in

Service Status Details : VE9342					
Priority :	Low				
Created By :	Admin - Apurva Vajaria				
Complaint Mob. No. :	9892982500				
Technician Name :	Kalpesh Subhash Gurav		Technician Mobile :	8879684054	
Ticket Type :	AMC visiting	Date & Time :	31-08-2023 10:32:04		
Vendor Details :					
Company Name/Client Name :	Lifescapes Mirage	Customer's Mobile :	9892982500	Name :	Rakesh Sanghavi
Address :					
Mumbai , , , 400028 , Maharashtra					
AMC Details :					
Expiry Date :	01-01-1970 05:30:00		Type :		
Product Name :	Ppm				
Complain :	cCTV/Intercom PPM need to do (Intercom of all flats need to check)				
Technician Comment :	1403 Line OK Telephone Not Connect 1203 Line OK Telephone Not Connect 1104 Line OK Telephone Not Connect 802 Line OK Telephone Not Connect 901 801(patch cord Faulty) 1603 Line OK Telephone Faulty Security Ext. OK				
Complain Operator :	Desktop - Apurva Vajaria				
Remark :	1403 Line OK Telephone Not Connect 1203 Line OK Telephone Not Connect 1104 Line OK Telephone Not Connect 802 Line OK Telephone Not Connect 901 801(patch cord Faulty) 1603 Line OK Telephone Faulty Security Ext. OK				

Status History :	Date Time	Technician Name	Status	Remark	Sign
	07-09-2023 03:49:16	Kalpesh SubhashGurav	Completed	1403 Line OK Telephone Not Connect 1203 Line OK Telephone Not Connect 1104 Line OK Telephone Not Connect 802 Line OK Telephone Not Connect 901 801(patch cord Faulty) 1603 Line OK Telephone Faulty Security Ext. OK	
	07-09-2023 10:58:58	Kalpesh SubhashGurav	New		-
	07-09-2023 10:58:49	Kalpesh SubhashGurav	Work Pending		-
	07-09-2023 10:58:43	Kalpesh SubhashGurav	New		-
	31-08-2023 06:01:38	Kalpesh SubhashGurav	Completed	Intercom And CCTV PPM Done. Middle rack DVR HDMI & VGA Port Issue (Tried restarting the DVR but the problem was not solved)	
	31-08-2023 10:32:13	Kalpesh SubhashGurav	New		-
Previous Complain History :	Date Time	Technician Name	Remark		
	14-09-2023 10:20:24	Shiva Meena	1 camera instal done wark 48 miter cebling done		
	11-09-2023 12:17:42	Siddhesh Chavan	front building 16 dome camera and 9 th and 16th floor Poe switch location back side wing 15th camera and switch location 9th 16th floor location 9 th floor to nvr side direct 2 cable		