## Vallabh Enterprises

 $\label{eq:Regd.office:401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067 \\ \text{Support:} \mid \textbf{W}: www.vallabhenterprises.com \\ \textbf{E}: vallabhsecure@yahoo.co.in \\ \end{cases}$ 

E: vallabhsecure@yaho	0.00.111						
Service Status Deta	ails: VE9257						
Priority:	Low						
Created By:	Admin - Apurva Vajaria						
Complaint Mob. No. :	9892982500						
Technician Name	Dilshad Khan		Technician Mobile		9324177692		
Ticket Type :	Complain	Date & Time :	22-08-2023 12:49:21				
Vendor Details :			•			•	
Company Name/Client Name :	Lifescapes Mirage	Customer's Mobile :	9892982500		Name :	Rakesh Sanghavi	
Address:							
Mumbai , , , 40002	8 , Maharashtra						
AMC Details :							
Expiry Date :	01-01-1970 05:30:0	0	Type:				
<b>Product Name:</b>	CCTV						
Complain:	1 DVR off issue						
Technician Comment :	Dvr off issu Resolved and solve and recording so						
Complain Operator :	Desktop - Apurva Vajaria						
Remark:	Dvr off issu Resolved and solve and recording so						
<b>Status History :</b>	Date Time	Technician Name	Status	Remark		Sign	
	23-08-2023 05:06:51	DilshadKhan	Completed	Dvr off issu Resolved and solve and recording so		PIMM	
	23-08-2023 02:13:55	DilshadKhan	New			-	
	23-08-2023 11:37:48	DilshadKhan	New			-	
Previous Complain History :	Date Time	Technician Name		Remark			
	10-08-2023 11:39:52	Atique Salmani	Back side wing if need to cover all flate door thenn to Add new cameras all floor 1805/6 cable duct to flate not available long time and 1103 connection done from instrument side and also duct side .				
	07-08-2023 03:48:50	Atique Salmani	vedeo loss issi	nera vedeo cable faulty power ok 13:floor camera ssue resolved by changed BNC dc becz totally rking ok set angel working ok and 4 all lift intercom			