## Vallabh Enterprises

 $\label{eq:Regd.office:401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067 \\ \text{Support:} \mid \textbf{W}: www.vallabhenterprises.com \\ \textbf{E}: vallabhsecure@yahoo.co.in \\ \end{cases}$ 

Service Status De	tails: VF9119						
Priority: Low							
Created By :	Admin - Apurva Vajaria						
Complaint Mob. No. :	9892982500						
Technician Name :	Atique Salmani		Techni	cian Mobile 8080922984			
Ticket Type :	Complain	Date & Time:	10-08-2	2023 11:39:52			
Vendor Details :			·				
Company Name/Client Name :	Lifescapes Mirage	Customer's Mobi	le 989298	32500	Name :	Rakesh Sanghavi	
Address:							
Mumbai , , , 4000	28 , Maharashtra						
AMC Details :							
Expiry Date :	01-01-1970 05:30:00 Type:						
Product Name :	cCTV-Intercom						
Complain:	CCTV Survey need to do and Flat no. 1805/1806 - Intercom connection need to do						
Technician Comment :	Back side wing if need to cover all flate door thenn to Add new cameras all floor 1805/6 cable duct to flate not available long time and 1103 connection done from instrument side and also duct side .						
Complain Operator :	Desktop - Apurva Vajaria						
Remark:	Back side wing if need to cover all flate door thenn to Add new cameras all floor 1805/6 cable duct to flate not available long time and 1103 connection done from instrument side and also duct side .						
Status History :	Date Time	Technician Name	Status	Remark		Sign	
	10-08-2023 03:58:31	Atique Salmani	Completed	Back side wing if need to cover all flate door thenn to Add new cameras all floor 1805/6 cable duct to flate not available long time and 1103 connection done from instrument side and also duct side .		all	
	10-08-2023 11:39:58	Atique Salmani	New			-	
Previous Complain History :	Date Time Technician Name			Remark			
	22-08-2023 12:49:21	DilshadKhan	Dvr off iss	Dvr off issu Resolved and solve and recording so			
	07-08-2023 03:48:50 Atique Salmani		vedeo loss	One lift camera vedeo cable faulty power ok 13:floor camera vedeo loss issue resolved by changed BNC dc becz totally rushted working ok set angel working ok and 4 all lift intercom shifted .			