

Vallabh Enterprises

Regd. Office : 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067
Support : | W : www.vallabhenterprises.com
E : vallabhsecure@yahoo.co.in

Service Status Details : VE8573																															
Priority :	Low																														
Created By :	Admin - Apurva Vajaria																														
Complaint Mob. No. :	9892982500																														
Technician Name :	Kalpesh Subhash Gurav		Technician Mobile :	8879684054																											
Ticket Type :	Complain	Date & Time :	13-06-2023 04:30:35																												
Vendor Details :																															
Company Name/Client Name :	Lifescapes Mirage	Customer's Mobile :	9892982500	Name :	Rakesh Sanghavi																										
Address :																															
Mumbai , , , 400028 , Maharashtra																															
AMC Details :																															
Expiry Date :	01-01-1970 05:30:00		Type :																												
Product Name :	Intercom																														
Complain :	Some flats intercom issue need to check																														
Technician Comment :	A/1705- Flat to duct cable Faulty B/1501- OK 1101,1102,1103- System To 11th floor duct cable Faulty 902- patch cord cable issue 903- Line OK Telephone not connect 804- Line OK Telephone Faulty																														
Complain Operator :	Desktop - Apurva Vajaria																														
Remark :	A/1705- Flat to duct cable Faulty B/1501- OK 1101,1102,1103- System To 11th floor duct cable Faulty 902- patch cord cable issue 903- Line OK Telephone not connect 804- Line OK Telephone Faulty																														
Status History :	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>15-06-2023 05:32:13</td><td>Kalpesh SubhashGurav</td><td>Completed</td><td>A/1705- Flat to duct cable Faulty B/1501- OK 1101,1102,1103- System To 11th floor duct cable Faulty 902- patch cord cable issue 903- Line OK Telephone not connect 804- Line OK Telephone Faulty</td><td></td></tr><tr><td>15-06-2023 10:56:20</td><td>Kalpesh SubhashGurav</td><td>New</td><td></td><td>-</td></tr><tr><td>13-06-2023 05:23:28</td><td>Kalpesh SubhashGurav</td><td>Work Pending</td><td>A/1706 - Line OK Phone not connect A/1006 - Line OK Phone not connect Security Display Problem Solved B/1102,1103,1104,902,903,804,704,601 Required Cable tracker</td><td></td></tr><tr><td>13-06-2023 04:30:41</td><td>Kalpesh SubhashGurav</td><td>New</td><td></td><td>-</td></tr></tbody></table>	Date Time	Technician Name	Status	Remark	Sign	15-06-2023 05:32:13	Kalpesh SubhashGurav	Completed	A/1705- Flat to duct cable Faulty B/1501- OK 1101,1102,1103- System To 11th floor duct cable Faulty 902- patch cord cable issue 903- Line OK Telephone not connect 804- Line OK Telephone Faulty		15-06-2023 10:56:20	Kalpesh SubhashGurav	New		-	13-06-2023 05:23:28	Kalpesh SubhashGurav	Work Pending	A/1706 - Line OK Phone not connect A/1006 - Line OK Phone not connect Security Display Problem Solved B/1102,1103,1104,902,903,804,704,601 Required Cable tracker		13-06-2023 04:30:41	Kalpesh SubhashGurav	New		-					
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Previous Complain History :			
	Date Time	Technician Name	Remark
	22-06-2023 05:38:14	Kalpesh SubhashGurav	11th Floor Junction to flat connection Done. 1401 Required Cable Tuner (14 th Floor Flat Cable Not Found)
	21-06-2023 05:20:24	Shiva Meena	58 miter cabling done and 11 floor to intercom box said done and riten cabling 23 miter