




Vallabh Enterprises

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Support : | W : www.vallabhenterprises.com
E : vallabhsecure@yahoo.co.in

Service Status Details : VE6319																									
Priority :	Low																								
Created By :	Admin - Apurva Vajaria																								
Complaint Mob. No. :	9892982500																								
Technician Name :	Yogesh Desai		Technician Mobile :	8080922963																					
Ticket Type :	Complain	Date & Time :	06-09-2022 11:12:06																						
Vendor Details :																									
Company Name/Client Name :	Lifescapes Mirage	Customer's Mobile :	9892982500	Name :	Rakesh Sanghavi																				
Address :																									
Mumbai , , , 400028 , Maharashtra																									
AMC Details :																									
Expiry Date :	01-01-1970 05:30:00		Type :																						
Product Name :	CCTV																								
Complain :	need to showing recording																								
Technician Comment :	Recording shown to client of third September from 20 : 12 to 20 : 34																								
Complain Operator :	Desktop - Apurva Vajaria																								
Remark :	Recording shown to client of third September from 20 : 12 to 20 : 34																								
Status History :	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>06-09-2022 02:52:21</td><td>YogeshDesai</td><td>Completed</td><td>Recording shown to client of third September from 20 : 12 to 20 : 34</td><td></td></tr><tr><td>06-09-2022 11:12:20</td><td>YogeshDesai</td><td>New</td><td></td><td>-</td></tr><tr><td>06-09-2022 11:12:06</td><td>YogeshDesai</td><td>New</td><td></td><td>-</td></tr></tbody></table>					Date Time	Technician Name	Status	Remark	Sign	06-09-2022 02:52:21	YogeshDesai	Completed	Recording shown to client of third September from 20 : 12 to 20 : 34		06-09-2022 11:12:20	YogeshDesai	New		-	06-09-2022 11:12:06	YogeshDesai	New		-
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Previous Complain History :	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Remark</th></tr></thead><tbody><tr><td>06-09-2022 02:55:47</td><td>YogeshDesai</td><td>ppm if cctv and intercom completed all cameras are working properly dvr no 2 if 16 channel at b wing side. not showing recording from 7 /8/22 to 31/8/22 recording started from 1st September till today hard disk working ok not showing any error. dvr kept under observation for further issues. intercom all working properly no complaints .</td></tr><tr><td>23-08-2022 10:53:46</td><td>Siddhesh Chavan</td><td>main intercom display time set and one camera no video issue resolve and intercom line working OK and left camera working OK</td></tr></tbody></table>					Date Time	Technician Name	Remark	06-09-2022 02:55:47	YogeshDesai	ppm if cctv and intercom completed all cameras are working properly dvr no 2 if 16 channel at b wing side. not showing recording from 7 /8/22 to 31/8/22 recording started from 1st September till today hard disk working ok not showing any error. dvr kept under observation for further issues. intercom all working properly no complaints .	23-08-2022 10:53:46	Siddhesh Chavan	main intercom display time set and one camera no video issue resolve and intercom line working OK and left camera working OK											
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